

AGENCY DISCLOSURE NOTICE

The public reporting burden for this collection of information, OMB Control Number 0704-0553, is estimated to average 10 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding the burden estimate or burden reduction suggestions to the Department of Defense, Washington Headquarters Services, at whs.mc-alex.esd.mbx.dd-dod-information-collections@mail.mil. Respondents should be aware that notwithstanding any other provision of law, no person shall be subject to any penalty for failing to comply with a collection of information if it does not display a currently valid OMB control number.

WEB INTRO TO QUESTIONNAIRE:

The Department of Defense (DoD) Environmental Restoration Program conducts environmental cleanup from past military operations at active, formerly used, and Base Realignment and Closure locations. Cleanup focuses on reducing potential risks to human health and the environment by addressing hazardous substances and waste, unexploded munitions, and emerging contaminants such as Per- and Polyfluoroalkyl substances (PFAS). DoD is engaged in an ongoing Environmental Cleanup Communication and Outreach Initiative (ECCOI) to enhance communication with community members and other stakeholders. For more information about the ECCOI please visit <https://www.acq.osd.mil/eie/eer/ecc/pfas/news.html>.

If you would like to voluntarily complete a questionnaire to share your opinions about DoD communication and outreach techniques, you may do that [here](#) (TBD link to questionnaire on PFAS website). The feedback you provide will not be shared outside the Department of Defense and will be used to help DoD develop a more cohesive and collaborative approach to communication and engagement with local communities.

Questionnaire in Survey Monkey

Voluntary Environmental Cleanup Communication and Outreach Initiative (ECCOI) Community Member Questionnaire

DoD is engaged in an ongoing Environmental Cleanup Communication and Outreach Initiative (ECCOI) to enhance communication with community members and other stakeholders.

This questionnaire provides an opportunity for members of the public to voluntarily provide input that will help DoD develop a more cohesive and collaborative approach to communication and engagement between DoD and local communities involved in

environmental cleanup activities. Input provided by the public will not be shared outside the Department of Defense.

This questionnaire takes approximately 10 minutes to complete. For more information on the ECCOI initiative please click [here](https://www.acq.osd.mil/eie/eer/ecc/pfas/news.html) (link to: <https://www.acq.osd.mil/eie/eer/ecc/pfas/news.html>)

1. Please specify which current or former military installation(s) you are responding about:
2. Thinking about the installation(s) you are responding about in question #1, does the current or former military installation(s) have an active Restoration Advisory Board (RAB)?
 - a. Yes
 - b. No

Comment box:

In the following questions we will refer to the installation you cited as “the DoD cleanup program”.

3. How do you *currently* receive information from the DoD cleanup program? (select all that apply)
 - a. Mail
 - b. Email
 - c. Telephone
 - d. Television
 - e. Radio
 - f. Website
 - g. Social Media
 - h. Text
 - i. Newsletter
 - j. Restoration Advisory Board or other public forum
 - k. Meetings hosted by agencies other than DoD
 - l. Federal or state environmental agencies
 - m. Local government agencies
 - n. Community organizations
 - o. Friends and family
 - p. Other (please be specific)

Comment box:

4. How *would you prefer to* receive information from the DoD cleanup program? (select all that apply)
- a. Mail
 - b. Email
 - c. Telephone
 - d. Television
 - e. Radio
 - f. Website
 - g. Social Media
 - h. Text
 - i. Newsletter
 - j. Restoration Advisory Board or other public forum
 - k. Meetings hosted by agencies other than DoD
 - l. Federal or state environmental agencies
 - m. Local government agencies
 - n. Community organizations
 - o. Friends and family
 - p. Other (please be specific)

Comment box:

5. Are there other methods of communication/engagement that the DoD cleanup program should consider that are NOT listed above? (Innovative ideas are encouraged)
6. How much trust do you have in the DoD cleanup program in the community?
- a. A lot of trust
 - b. Some trust
 - c. No trust
 - d. Other (please be specific): _____

Why do you feel this way?

7. How transparent do you think the DoD cleanup program has been in the community?
- a. Very transparent
 - b. Somewhat transparent
 - c. Not transparent
 - d. Other (please be specific): _____

Why do you feel this way?

8. The DoD cleanup program has been responsive to questions and/or community concerns.
- a. Agree

b. Disagree

Why do you feel this way?

9. The information shared by the DoD cleanup program is easy to understand.

a. Agree

b. Disagree

Why do you feel this way?

10. What aspects of how the DoD communicates about the cleanup program have been successful?

11. What can DoD personnel change to improve how they communicate/engage with the community about environmental cleanup activities?

12. The ECCOI team will be making site visits to various installations to better understand communication and outreach techniques. If you think the DoD cleanup program you are involved with should be considered, please provide the **installation name** and why you feel that way in the space below. (Visits are based on various factors so providing an answer does not guarantee a visit.)

13. Please provide any additional information you would like to share regarding DoD's communication efforts regarding cleanup at the installation(s).

Thank you for your participation! Your input is important to DoD and helps provide better understanding of how we can improve or enhance communication with communities and other stakeholders.