

Participant Feedback for a participant who requests resources from the XXXX team

If resources are sent, this blurb below is included in the email.

If resources are not sent, and only a phone consultation happens, we offer the feedback survey by phone and send this email in the moment if the participant accepts:

Thank you for contacting Military OneSource. Our goal is to achieve your complete satisfaction in our service. Please visit [survey link] to complete a brief electronic user satisfaction feedback form to provide us with important information about your experience with our service.