

Customer Feedback on Marine Corps Community Services (MCCS) Food and Beverage Activities

<https://survey.foreseeresults.com/store/controller?id=dwwec8v&locale=en&cpp%5btype%5d=qr&code&reload=1>

Landing Page drop downs:



Thank you for participating in our customer satisfaction online survey. Your opinions are very important to us.

OMB CONTROL NUMBER: 0704-0553

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*Required fields are denoted by an **

1. When did you make your purchase? (select the last 8 dates from the dropdown, including next day)*

February 28, 2024 ▼

2. Please select region*

Select One ▼

3. Please select installation*

▼

4. Please select restaurant*

▼

Please type the characters you see in the box. [Why?](#)

r2zmu

Can't read the image? [Click here](#) to get a new one.

Submit

Note: Landing page- drop down details

- Once the region is selected, the second layer populates installation locations.
- Once the installation is selected, the third layer populates restaurant locations.
- See accompanying Excel document for drop down lists.

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FEEDBACK SURVEY

1. What is your overall satisfaction with your visit to this restaurant?
1=Very Dissatisfied
2
3
4
5 = Very Satisfied
2. How likely are you to visit this restaurant in the future?
1=Very Unlikely
2
3
4
5 = Very Likely
3. How likely are you to recommend this restaurant to others?
1=Very Unlikely
2
3
4
5 = Very Likely
4. Please describe your type of visit.
Dine In
Carry Out
Delivery
5. How well did the restaurant's cleanliness meet your expectations?
1=Fell Short
2
3
4
5 = Exceeded
6. How well did the service during your visit meet your expectations?

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1=Fell Short
2
3
4
5 = Exceeded

7. How well did the menu options meet your nutritional needs?

1=Fell Short
2
3
4
5 = Exceeded

8. How were your nutritional needs not met (that is, what specific nutritional needs were not met)? Do not include Personally Identifiable Information.

9. Please rate the presentation of your order.

1=Fell Short
2
3
4
5 = Exceeded

10. Please rate the overall value of your order for the price.

1=Poor Value
2
3
4
5 = Excellent Value

11. Is the menu priced affordably for your budget?

Yes
No

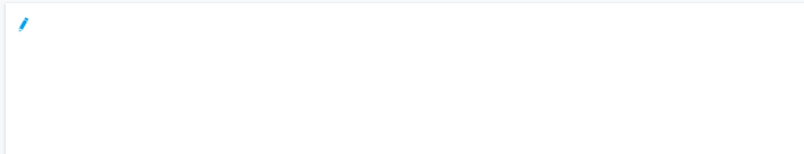
Note: Open ended question (last question) provides instruction to not include PII.

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Customer Satisfaction Survey | * = required question

Please share any additional feedback. Do not include Personally Identifiable Information.



1024 Characters Remaining

Next

Note for, "Would you like to be contacted by a manager about your experience?"

- If yes – the respondent will receive a 'follow up' page (see page4).
- If no – the respondent will receive a 'thank you' page (see page 5).

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* Would you like to be contacted by a manager about your experience with this restaurant?

Yes

No

Submit

If the respondent selects “yes” to being contacted, they receive the following:

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Customer Satisfaction Survey

Thank you for participating in our survey!

Based on your feedback, we could have done better.

Please complete the below form if you would like to be contacted by someone regarding your recent visit. Our goal is to make sure you are completely satisfied with your experience.

First Name	Last Name
<input type="text" value="John"/>	<input type="text" value="Smith"/>
Email Address	
<input type="text" value="example@example.com"/>	
Confirm Email Address	
<input type="text" value="example@example.com"/>	
Phone Number	My preferred contact method is:
<input type="text" value="XXX - XXX - XXXX"/>	<input type="checkbox"/> Phone <input type="checkbox"/> Email

Please confirm you would like us to contact you:

[Skip](#)

[Confirm](#)

If the respondent selects "no" to being contacted, they receive the following:

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Customer Satisfaction Survey

Your survey has been submitted. Thank you for your input!