

SAPR SERVICES SATISFACTION SURVEY

OMB CONTROL NUMBER: 0704-0553

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AGENCY DISCLOSURE NOTICE

The public reporting burden for this collection of information, 0704-0553, is estimated to average 4 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering, and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding the burden estimate or burden reduction suggestions to the Department of Defense, Washington Headquarters Services, at whs.mc-alex.esd.mbx.dd-dod-information-collections@mail.mil. Respondents should be aware that notwithstanding any other provision of law, no person shall be subject to any penalty for failing to comply with a collection of information if it does not display a currently valid OMB control number.

This survey is being conducted by Behavioral Programs to understand more about your experiences with Sexual Assault Prevention and Response (SAPR) programs. Your responses will be used to help improve our services.

Your participation in this survey is important but voluntary. Responses are anonymous and will be kept confidential. Your command nor the SAPR program will be given access to your individual responses. Responses will be combined and grouped with those received from other participants.

You may skip any questions or chose to end the survey at any time. The survey should take you approximately 3 - 5 minutes to complete. We sincerely appreciate your participation and thank you for your valuable time.

If you have any questions or concerns about this survey, please contact behavioral.programs.research@usmc.mil.

This survey has been approved by the USMC Human Research Protection Program and Survey Control Office [survey control number: USMC-XX-XXXX].

1. Please indicate who you worked with in SAPR Services. [select all that apply] {Branching logic from the selection for all the questions that follow so feedback is specific to SAPR Services role}
 - a. Sexual Assault Response Coordinator (SARC)
 - b. SAPR Victim Advocate (SAPR VA)
 - c. Other (Please describe) _____
 - d. Unsure *(exclusive choice)
 - e. I have not worked with SAPR Services (*exclusive choice; excluded from survey)

1.a... If they answer more than one selection... The following questions will ask you to provide feedback on SAPR personnel. You indicated that you worked with [*pipe in selected entries*]. Who would you like to provide feedback about in this survey?

***Note that you will only be asked to provide feedback for one SAPR personnel.**

a. Pipe in selected choices

2. How often did/does your SARC/SAPR VA representative check in with you?

a. Several times a Month

b. About Monthly

c. About every other month

d. Quarterly or less

e. Prefer not to answer

3. Did/do you receive monthly updates [[hover definition here that elaborates on monthly updates could come from SARC, SAPR VA, Commanding Officer, etc.](#)]?

a. Yes

b. No

c. Unsure

3.a. If answer yes or unsure... Who did you receive your monthly updates from? [[select all that apply](#)]

a. SARC

b. SAPR VA

c. Commanding Officer

d. Someone else (please describe) _____

e. Not sure

4. Did/does your SARC/SAPR VA provide you with safety or behavioral health resources for your concerns? [[Display logic for question 5 if they answer a, b, or c → take to Q5. If d, e, or f skip Q5](#)]

a. Definitely yes

b. Possibly yes

c. Unsure

d. I don't think so

e. Definitely No

5. What resources referrals did your SARC/SAPR VA provide? [[select all that apply](#)]

- a. Advocacy Services [SACC, MCRS, etc.]
 - b. Referral to command for involvement and support
 - c. Expedited Transfer
 - d. Safety resource referrals [safety planning, safety locks, security and alarm, etc.]
 - e. Psychological [Military OneSource, counseling services, suicide prevention, etc.]
 - f. Social [Single Marine Program, etc.]
 - g. Spiritual [Chaplain, religious information, etc.]
 - h. Physical [medical treatment, SEMPER Fit, Sexual Assault Forensic Examination (SAFE) exam]
 - i. Housing resource referrals [installation or on-base housing, apartment finder, shelter info, etc.]
 - j. Financial resource referrals [insurance, charity organizations, military family readiness centers, financial support, etc.]
 - k. National [2-1-1 information, Rape Abuse Incest National Network (RAINN), 988, DOD Safe Helpline, etc.]
 - l. Legal [VLC, law enforcement investigation, military protective order, civilian protective order, etc.]
 - m. Family care resource referrals [FAP, EFMP, etc.]
 - n. Other resources [\[open text response\]](#) _____
6. [\[per each selection the following question will be asked\]](#) How helpful was the _____ resource?
- a. Very unhelpful
 - b. Unhelpful
 - c. Neither helpful nor unhelpful
 - d. Helpful
 - e. Very helpful
7. [\[REPEAT above question per ## selections ...\]](#)
8. Thinking about your experiences with SAPR services, were there any resources you feel could have been helpful that you did **NOT** receive?
[\[open ended response\]](#) _____
9. Did you encounter barriers accessing any of the SAPR resources you needed?
- a. Yes
 - b. No
 - c. Unsure
- 9.a.** [If answer yes or unsure...](#) Please describe what barriers you encountered accessing SAPR resources [\[open ended response\]](#) _____
10. How would you rate your SARC/SAPR VA on each of the following “soft skills”

SCALE:	Very	Poor	Fair	Good	Very
--------	------	------	------	------	------

	poor				good
Empathy					
Communication					
Active Listening					
Problem Solving					
Discretion					
Conflict Resolution					
Military Competence					

11. How satisfied were you with each of the following categories regarding the location where you accessed SAPR Services?

SCALE:	Very dissatisfied	Dissatisfied	Neither satisfied nor dissatisfied	Satisfied	Very Satisfied
Privateness					
Ease of locating					
Feeling of safety					

12. Do you have any suggestions for how your SAPR team can improve their service to Marines/Sailors/Dependents? (Include any suggestions that you may not have felt comfortable addressing with

them directly. **Please recall that all your responses are anonymous and confidential)**

[open ended response] _____

13. Thinking of your experiences overall, how satisfied are you with SAPR services?
- a. Very dissatisfied
 - b. Dissatisfied
 - c. Neither satisfied nor dissatisfied
 - d. Satisfied
 - e. Very satisfied

13.a... If answer (a) very dissatisfied, (b) dissatisfied, or (c) neither satisfied nor dissatisfied... Please describe what could improve to increase your satisfaction with SAPR services [open ended response]

14. At what installation did you receive SAPR services?

MCLB Albany
MCB Camp Butler/Okinawa
MCAS Cherry Point
MCB Camp Elmore/Norfolk
MCB Hawaii
Henderson Hall
Marine Barracks, 8th & I
MARFORRES
MCAS Iwakuni
MCB Camp Lejeune
MCAS New River
MCAS Miramar
MCLB Barstow
MCB Camp Pendleton
MCB Quantico
MCRC
MCRD San Diego
MCAS Beaufort
MCRD Parris Island
MCAGCC 29 Palms
MWTC Bridgeport
MCAS Yuma
Online (please list installation) _____
Other _____