

dha.mil Website Survey

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AGENCY DISCLOSURE NOTICE

The public reporting burden for this collection of information, 0704-0553, is estimated to average 5 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding the burden estimate or burden reduction suggestions to the Department of Defense, Washington Headquarters Services, at whs.mc-alex.esd.mbx.dd-dod-information-collections@mail.mil. Respondents should be aware that notwithstanding any other provision of law, no person shall be subject to any penalty for failing to comply with a collection of information if it does not display a currently valid OMB control number.

Please take a few minutes to share your opinions. We want to give you the best online experience. Try to be as specific as possible when answering open-ended questions. Do not include any personal identifiable information.

1. What's your primary reason for visiting our site today?

☐ Just browsing (1)

☐ Looking for DHA organizational information (2)

☐ I want to do business with the DHA (3)

☐ Getting DHA news (4)

☐ Looking for TRICARE benefit information (5)

☐ Other (6) _____

1. How did you look for information on our site today? (Please select all that apply.)

☐ Top navigation bar (1)

☐ Page bookmark or favorite link (2)

☐ Search feature (3)

☐ Other (4) _____

2. Did you find what you were looking for?

☐ Yes (1)

☐ No (2)

3. If you answered no, what were you looking for or what were you trying to do?

a. [large text field]

4. How can we improve your experience with dha.mil?

a. [large text field]

5. What best describes you?

- ☐ Military hospital staff or clinic staff (1)
- ☐ Media or other communicator (2)
- ☐ Medical professional, educator, or researcher (3)
- ☐ MHS/DHA staff (4)
- ☐ TRICARE beneficiary or caregiver (Please visit tricare.mil.) (5)
- ☐ Vendor (6)
- ☐ Veteran (Please visit va.gov.) (7)
- ☐ Job Seeker (8)
- ☐ General Public (9)
- ☐ Other (10) _____

6. How often do you visit this site?

- ☐ This is my first visit (1)
- ☐ Occasionally (Once every two to three months.) (2)
- ☐ Frequently (At least once a month.) (3)

7. (Optional) What did you like most about the site? What didn't you like? Anything you think we should add? Do not include any personal identifiable information.