**Vendor Survey**

OMB CONTROL NUMBER: 0704-0553

OMB EXPIRATION DATE: XX/XX/XXXX

**AGENCY DISCLOSURE NOTICE**

The public reporting burden for this collection of information, 0704-0553, is estimated to average approximately 20 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding the burden estimate or burden reduction suggestions to the Department of Defense, Washington Headquarters Services, at whs.mc-alex.esd.mbx.dd-dod-information-collections@mail.mil. Respondents should be aware that notwithstanding any other provision of law, no person shall be subject to any penalty for failing to comply with a collection of information if it does not display a currently valid OMB control number.

**About the Survey**

The purpose of this survey is to better understand industry’s perspective and gain feedback on Marine Corps Systems Command’s (MCSC) contracting process. The results of this survey will be used to make improvements to MCSC’s contracting process.

Participation in this survey is completely voluntary, and all information provided will be kept confidential. Participants are permitted to end participation at any time without penalty and are not required to answer any or all questions.  Anonymity of participants will be maintained. **Please do not include any PII or other sensitive information in your responses.**

**General**

1. Can you describe your overall experience with MCSC’s contracting process?

|  |
| --- |
| [ ] Very Positive |
| [ ] Positive |
| [ ] Neither Positive nor Negative |
| [ ] Negative |
| [ ] Very Negative |

1. Have you been awarded any new contracts with MCSC within the last three years?

[ ] Yes

[ ] No

* 1. If “Yes”, what type of contract.

[ ] Service

[ ] Supply

* 1. How long did it take from proposal due date to notice of results (award or unsuccessful offer)?

[#] Weeks

[#] Months

1. What aspects of MCSC’s contracting process do you find most efficient?
2. Were there any parts of MCSC’s process that you found particularly challenging?
3. How satisfied are you with MCSC’s overall contracting process?

|  |
| --- |
| [ ] Very Positive |
| [ ] Positive |
| [ ] Neither Positive nor Negative |
| [ ] Negative |
| [ ] Very Negative |

**Communication**

1. Who do you go to (or would you go to) to have questions answered or problems resolved throughout MCSC’s contracting process?

|  |
| --- |
| [ ] Project Officer/Program Manager |
| [ ] Contracting Officer Representative (COR) |
| [ ] Contracting Officer |
| [ ] Contract Specialist |
| [ ] Other: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |

1. How could communication during the contracting process be improved?

**Process Improvement**

1. What suggestions do you have for improving MCSC’s contracting process?
2. Are there any best practices from your experience with other clients that you think could be beneficial?
3. How can MCSC better support vendors like yourself in future contracts?