

Vendor Survey

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About the Survey

The purpose of this survey is to better understand industry's perspective and gain feedback on Marine Corps Systems Command's (MCSC) contracting process. The results of this survey will be used to make improvements to MCSC's contracting process.

Participation in this survey is completely voluntary, and all information provided will be kept confidential. Participants are permitted to end participation at any time without penalty and are not required to answer any or all questions. Anonymity of participants will be maintained.

Please do not include any PII or other sensitive information in your responses.

General

1. Can you describe your overall experience with MCSC's contracting process?

- ☐ Very Positive
- ☐ Positive
- ☐ Neither Positive nor Negative
- ☐ Negative
- ☐ Very Negative

2. Have you been awarded any new contracts with MCSC within the last three years?

- ☐ Yes
- ☐ No

- a. If "Yes", what type of contract.

- ☐ Service
- ☐ Supply

b. How long did it take from proposal due date to notice of results (award or unsuccessful offer)?

- Weeks
- Months

3. What aspects of MCSC's contracting process do you find most efficient?
4. Were there any parts of MCSC's process that you found particularly challenging?
5. How satisfied are you with MCSC's overall contracting process?

- ☐ Very Positive
- ☐ Positive
- ☐ Neither Positive nor Negative
- ☐ Negative
- ☐ Very Negative

Communication

1. Who do you go to (or would you go to) to have questions answered or problems resolved throughout MCSC's contracting process?

- ☐ Project Officer/Program Manager
- ☐ Contracting Officer Representative (COR)
- ☐ Contracting Officer
- ☐ Contract Specialist
- ☐ Other: _____

2. How could communication during the contracting process be improved?

Process Improvement

1. What suggestions do you have for improving MCSC's contracting process?
2. Are there any best practices from your experience with other clients that you think could be beneficial?
3. How can MCSC better support vendors like yourself in future contracts?