OMB CONTROL NUMBER: 0704-0553

OMB EXPIRATION DATE: 0X/XX/202X

**AGENCY DISCLOSURE NOTICE**

The public reporting burden for this collection of information, 0704-0553 is estimated to average 20 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding the burden estimate or burden reduction suggestions to the Department of Defense, Washington Headquarters Services, at [whs.mc-alex.esd.mbx.dd-dod-information-collections@mail.mil](mailto:whs.mc-alex.esd.mbx.dd-dod-information-collections@mail.mil). Respondents should be aware that notwithstanding any other provision of law, no person shall be subject to any penalty for failing to comply with a collection of information if it does not display a currently valid OMB control number.

[INSTALLATION NAME HERE] believes the active, meaningful involvement of community members is critical to the success of the environmental restoration program. This survey is an opportunity for you to tell us how well we are doing at listening to your concerns about ongoing environmental restoration and cleanup efforts at the installation. Please take a few moments to answer the questions as your views are crucial to the program and will help us to be more responsible to the community’s needs and interests.

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Section A: Assessing Overall Installation Community Involvement Efforts** | | | | | | |
| ***A-1 - How do you rate the installation at each of the following? (Circle one choice for each question)*** | | | | | | |
| a. | Providing the information you need. | **Very Poor** | **Poor** | **Neutral** | **Good** | **Very Good** |
| b. | Making the information easy to understand. | **Very Poor** | **Poor** | **Neutral** | **Good** | **Very Good** |
| c. | Making it easy to get involved. | **Very Poor** | **Poor** | **Neutral** | **Good** | **Very Good** |
| d. | Listening to your concerns. | **Very Poor** | **Poor** | **Neutral** | **Good** | **Very Good** |
| e. | Responding to your concerns. | **Very Poor** | **Poor** | **Neutral** | **Good** | **Very Good** |
| f. | Treating you courteously. | **Very Poor** | **Poor** | **Neutral** | **Good** | **Very Good** |
| g. | Using your input. | **Very Poor** | **Poor** | **Neutral** | **Good** | **Very Good** |
| h. | Explaining decisions. | **Very Poor** | **Poor** | **Neutral** | **Good** | **Very Good** |

|  |
| --- |
| **Section B: Assessing Installation Efforts at Keeping the Community Informed** |
| ***B-1 - How do you learn about cleanup activities being completed on the installation? (Check all that apply)*** |
| Mailings |
| Newspaper articles |
| Radio or TV news |
| Installation webpage |
| Community members/family/friends |
| Public meetings or information sessions held by the installation |
| Direct conversations with someone from the installation |
| Information about the site is "common knowledge" |
| Know someone who worked at the installation |
| Through one or more community organizations, business associations, or advisory groups |
| Social Medial (Facebook, Twitter, etc.) |
| Other (Please specify): |

|  |
| --- |
| ***B-2 - How would you prefer to receive information from the installation? (Check up to 3 choices)*** |
| Mailings -- short (1-2 pages) very focused (issue-specific) sent frequently |
| Mailings-- longer, general information, sent periodically |
| Emails-- brief, very focused (issue-specific) sent frequently |
| Emails-- longer, general information, sent periodically |
| Meetings-- short, very focused, held frequently |
| Meetings-- longer, general information meetings, held periodically |
| Social media (Facebook, Twitter) |
| Direct communication with an installation representative |
| Installation webpage |
| Presentations at local clubs and organizations  Other (Please specify): |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| ***B-3 - How interested are you in obtaining information about the following topics? (Circle one choice for each question)*** | | | | | |
| a. | Installation Restoration Program. | **Not Interested** | **Somewhat Interested** | **Interested** | **Very Interested** |
| b. | Environmental contamination. | **Not Interested** | **Somewhat**  **Interested** | **Interested** | **Very**  **Interested** |
| c. | How contamination might affect human health. | **Not Interested** | **Somewhat**  **Interested** | **Interested** | **Very**  **Interested** |
| d. | How contamination might affect the environment. | **Not Interested** | **Somewhat**  **Interested** | **Interested** | **Very**  **Interested** |
| e. | Installation cleanup decisions. | **Not Interested** | **Somewhat**  **Interested** | **Interested** | **Very**  **Interested** |
| f. | Site reuse or redevelopment. | **Not Interested** | **Somewhat**  **Interested** | **Interested** | **Very**  **Interested** |
| g. | Other (Please specify): | **Not Interested** | **Somewhat**  **Interested** | **Interested** | **Very**  **Interested** |

|  |
| --- |
| ***B-4 - In what ways do you prefer to participate in the installation's environmental restoration program? (Check all***  ***that apply)*** |
| Through opportunities to provide written comments on installation documents. |
| Through public meetings. |
| Through opportunities to meet and talk informally with installation personnel. |
| By attending community club/organization meetings that installation personnel have been invited to. |
| By calling a toll-free telephone number. |
| Through a community group. |
| Through opportunities to talk with independent experts. |
| Through a web site or social media. |
| Not interested in being involved. |
| Other (Please specify): |

|  |  |  |  |
| --- | --- | --- | --- |
| ***B-5 - Please tell us whether you have ever:*** | | | |
| a. | Provided information to the installation about the site and its history. | **Yes** | **No** |
| b. | Expressed your concerns about the installation. | **Yes** | **No** |
| c. | Offered suggestions or advice about the installation. | **Yes** | **No** |
| d. | Given comments to the installation on materials available for public review. | **Yes** | **No** |
| e. | Requested information from the installation. | **Yes** | **No** |
| f. | Attended an installation-sponsored meeting or event. | **Yes** | **No** |
| g. | Visited the site's information repository. | **Yes** | **No** |

# B-6 - In a few words, what is your understanding of cleanup work being conducted at the installation? Please do not include any personally identifiable information in your response.

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| ***B-7 - How concerned are you that the installation may be harmful to each of the following? (Circle one answer for***  ***each question)*** | | | | | | |
| a. | My or my family's health. | **Not Concerned** | **Somewhat Concerned** | **Concerned** | **Very Concerned** | **Not Applicable** |
| b. | The environment. | **Not**  **Concerned** | **Somewhat**  **Concerned** | **Concerned** | **Very**  **Concerned** | **Not Applicable** |

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| c. | Property values. | **Not**  **Concerned** | **Somewhat**  **Concerned** | **Concerned** | **Very**  **Concerned** | **Not Applicable** |
| d. | Jobs in the community. | **Not**  **Concerned** | **Somewhat**  **Concerned** | **Concerned** | **Very**  **Concerned** | **Not Applicable** |
| e. | Business in the community. | **Not**  **Concerned** | **Somewhat**  **Concerned** | **Concerned** | **Very**  **Concerned** | **Not Applicable** |
| f. | Community historical or cultural integrity. | **Not**  **Concerned** | **Somewhat**  **Concerned** | **Concerned** | **Very**  **Concerned** | **Not Applicable** |
| g. | Site redevelopment or reuse. | **Not**  **Concerned** | **Somewhat**  **Concerned** | **Concerned** | **Very**  **Concerned** | **Not Applicable** |

|  |  |
| --- | --- |
| **Section C: Questions about Technical Assistance Resources Provided to the Community** | |
| ***C-1 - Do you know of any assistance the installation has provided to help you and other community members/groups better understand technical and scientific information regarding work being done at the installation?*** | |
| **Yes** | **No** |

|  |
| --- |
| ***C-2 - If technical assistance has not been provided to your community, which of the following activities could help you***  ***and other community members/groups better understand technical and scientific information regarding the installation restoration program? (Check all that apply)*** |
| Community informational newsletters and/or factsheets. |
| Presentations by experts to explain technical information to the community. |
| Community informational workshops/trainings. |
| Installation-provided facilitator or mediator to help the community. |
| I don't feel that any technical assistance is needed. |
| Other (Please specify): |

|  |
| --- |
| **Section D: General Information (REQUIRED Section)** |
| ***D-1 - Is there anything else you would like to tell us about the installation community involvement efforts or about cleanup activities at this installation? Please do not include personally identifiable information in your response.*** |

*Thank you for taking the time to share your views with us!*