06 July, 2023

**Advana Website – System Usability Scale (SUS) Survey**

**Survey Introduction**

Thank you for taking the time to participate in this survey. Improving the experience for Advana users is a critical objective for the Chief Digital and Artificial Intelligence Office (CDAO). Your feedback will help us improve the current website (advana.data.mil) and platform so that we can better serve the Department of Defense community.

**Survey Questions**

**1. How much do you agree or disagree with the following statements?**

* Strongly agree
* Agree
* Neither agree nor disagree
* Disagree
* Strongly disagree

1. I think that I would like to use this system frequently.
2. I found the system unnecessarily complex.
3. I thought the system was easy to use.
4. I think that I would need the support of a technical person to be able to use this system.
5. I found the various functions in this system were well integrated.
6. I thought there was too much inconsistency in this system.
7. I would imagine that most people would learn to use this system very quickly.
8. I found the system very cumbersome to use.
9. I felt very confident using the system.
10. I needed to learn a lot of things before I could get going with this system.

**[INTERNAL PURPOSES ONLY; RESPONDENTS WILL NOT SEE]** To calculate the SUS score, first sum the score contributions from each item. Each item's score contribution will range from 0 to 4. For items 2,4,6,8 and 10, the contribution is 5 minus the scale position. Multiply the sum of the scores by 2.5 to obtain the overall value of SU.