



06 July, 2023

## Advana Website – System Usability Scale (SUS) Survey

### Survey Introduction

Thank you for taking the time to participate in this survey. Improving the experience for Advana users is a critical objective for the Chief Digital and Artificial Intelligence Office (CDAO). Your feedback will help us improve the current website ([advana.data.mil](https://advana.data.mil)) and platform so that we can better serve the Department of Defense community.

### Survey Questions

#### 1. How much do you agree or disagree with the following statements?

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

1. I think that I would like to use this system frequently.
2. I found the system unnecessarily complex.
3. I thought the system was easy to use.
4. I think that I would need the support of a technical person to be able to use this system.
5. I found the various functions in this system were well integrated.
6. I thought there was too much inconsistency in this system.
7. I would imagine that most people would learn to use this system very quickly.
8. I found the system very cumbersome to use.
9. I felt very confident using the system.
10. I needed to learn a lot of things before I could get going with this system.

**[INTERNAL PURPOSES ONLY; RESPONDENTS WILL NOT SEE]** To calculate the SUS score, first sum the score contributions from each item. Each item's score contribution will range from 0 to 4. For items 2,4,6,8 and 10, the contribution is 5 minus the scale position. Multiply the sum of the scores by 2.5 to obtain the overall value of SU.