



INTEGRATED C² & INTEL SYSTEMS

D I V I S I O N

Fixed Asset Module Implementation Survey

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AGENCY DISCLOSURE NOTICE

The public reporting burden for this collection of information, 0704-0553, is estimated to average 11 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding the burden estimate or burden reduction suggestions to the Department of Defense, Washington Headquarters Services, at whs.mc-alex.esd.mbx.dd-dod-information-collections@mail.mil. Respondents should be aware that notwithstanding any other provision of law, no person shall be subject to any penalty for failing to comply with a collection of information if it does not display a currently valid OMB control number.

Fixed Asset Module Implementation Survey

As a recent user of the Fixed Asset Module tool, we are interested in your interactions and feedback on the software and the fielding process. Please do not include in PII in your responses.

Roles and Frequency of Use

Please identify your role(s) in using FAM. (Check applicable items in the list below)

- ☐ To birth an asset.
- ☐ To retire an asset.
- ☐ To manage the attributes of an asset (cost, FUL, NIIN/TAMCN reclassification, SN renumbering).
- ☐ To report Prior Period Adjustment (PPA) activity.
- ☐ To generate the FAM reports and monitor FAM activities.
- ☐ To audit the FAM system.
- ☐ Other reasons. Please specify: _____
- ☐ I do not know

How often do you access and use the application?

- ☐ Daily
- ☐ Weekly
- ☐ Monthly Quarterly
- ☐ Never

If you have not used FAM, please specify reason(s) why not:

How long have you been using FAM?

- ☐ Less than a month
- ☐ 1 month
- ☐ 2 months
- ☐ 3 months
- ☐ 4 months
- ☐ 5 months

- ☐ 6 months
- ☐ Over 6 months

Specific Functionality and Features

How would you rate the experience of using the automated version FAM vs the manual process for FAM?

- ☐ Very Satisfied
- ☐ Satisfied
- ☐ Neither agree nor disagree
- ☐ Dissatisfied
- ☐ Very dissatisfied

Specific Functionality and Features Continued

Report Name	Report Access Use Frequency	Rate your firsthand experience with the data in the reports listed on the left that you use to complete tasks.
Fixed Assets Quarterly Summary (MEV report)	☐ Daily ☐ Weekly ☐ Monthly ☐ Quarterly ☐ Never	☐ Positive - no issues with inaccurate data ☐ Negative - issues with inaccurate data. <i>(If your firsthand experience was negative, please explain how you discovered data inaccuracies.)</i> Other <i>(please describe)</i>
Fixed Assets Population	☐ Daily ☐ Weekly ☐ Monthly	☐ Positive - no issues with inaccurate data ☐ Negative - issues with inaccurate data. <i>(If your firsthand experience was negative,</i>

	☐ Quarterly ☐ Never	<i>please explain how you discovered data inaccuracies.)</i> Other (<i>please describe</i>)
Report Name Fixed Asset Transfers In	Report Access Use Frequency ☐ Daily ☐ Weekly ☐ Monthly ☐ Quarterly ☐ Never	Rate your firsthand experience with the data in the reports listed on the left that you use to complete tasks. ☐ Positive - no issues with inaccurate data ☐ Negative - issues with inaccurate data. (<i>If your firsthand experience was negative, please explain how you discovered data inaccuracies.)</i> Other (<i>please describe</i>)
Report Name Fixed Assets PPA Additions	Report Access Use Frequency ☐ Daily ☐ Weekly ☐ Monthly ☐ Quarterly ☐ Never	Rate your firsthand experience with the data in the reports listed on the left that you use to complete tasks. ☐ Positive - no issues with inaccurate data ☐ Negative - issues with inaccurate data. (<i>If your firsthand experience was negative, please explain how you discovered data inaccuracies.)</i> Other (<i>please describe</i>)
Report Name Fixed Assets Adjustments	Report Access Use Frequency ☐ Daily ☐ Weekly ☐ Monthly ☐ Quarterly ☐ Never	Rate your firsthand experience with the data in the reports listed on the left that you use to complete tasks. ☐ Positive - no issues with inaccurate data ☐ Negative - issues with inaccurate data. (<i>If your firsthand experience was negative, please explain how you discovered data inaccuracies.)</i> Other (<i>please describe</i>)
Report Name	Report Access Use	Rate your firsthand experience with the data

Reclassified Fixed Assets	Frequency ☐ Daily ☐ Weekly ☐ Monthly ☐ Quarterly ☐ Never	in the reports listed on the left that you use to complete tasks. ☐ Positive - no issues with inaccurate data ☐ Negative - issues with inaccurate data. <i>(If your firsthand experience was negative, please explain how you discovered data inaccuracies.)</i> Other <i>(please describe)</i>
Report Name Asset Category FUL Mismatch	Report Access Use Frequency ☐ Daily ☐ Weekly ☐ Monthly ☐ Quarterly ☐ Never	Rate your firsthand experience with the data in the reports listed on the left that you use to complete tasks. ☐ Positive - no issues with inaccurate data ☐ Negative - issues with inaccurate data. <i>(If your firsthand experience was negative, please explain how you discovered data inaccuracies.)</i> Other <i>(please describe)</i>
Report Name NIIN, SN & TAMCN Mismatch	Report Access Use Frequency ☐ Daily ☐ Weekly ☐ Monthly ☐ Quarterly ☐ Never	Rate your firsthand experience with the data in the reports listed on the left that you use to complete tasks. ☐ Positive - no issues with inaccurate data ☐ Negative - issues with inaccurate data. <i>(If your firsthand experience was negative, please explain how you discovered data inaccuracies.)</i> Other <i>(please describe)</i>
Report Name Fixed Asset Deletions (Retirements)	Report Access Use Frequency ☐ Daily ☐ Weekly ☐ Monthly	Rate your firsthand experience with the data in the reports listed on the left that you use to complete tasks. ☐ Positive - no issues with inaccurate data ☐ Negative - issues with inaccurate data. <i>(If your firsthand experience was negative,</i>

	☐ Quarterly ☐ Never	<i>please explain how you discovered data inaccuracies.)</i> Other <i>(please describe)</i>
Report Name Fixed Asset Transfers Out	Report Access Use Frequency ☐ Daily ☐ Weekly ☐ Monthly ☐ Quarterly ☐ Never	Rate your firsthand experience with the data in the reports listed on the left that you use to complete tasks. ☐ Positive - no issues with inaccurate data ☐ Negative - issues with inaccurate data. <i>(If your firsthand experience was negative, please explain how you discovered data inaccuracies.)</i> Other <i>(please describe)</i>
Report Name Fixed Asset PPA Deletions	Report Access Use Frequency ☐ Daily ☐ Weekly ☐ Monthly ☐ Quarterly ☐ Never	Rate your firsthand experience with the data in the reports listed on the left that you use to complete tasks. ☐ Positive - no issues with inaccurate data ☐ Negative - issues with inaccurate data. <i>(If your firsthand experience was negative, please explain how you discovered data inaccuracies.)</i> Other <i>(please describe)</i>
Report Name USSGL 1995	Report Access Use Frequency ☐ Daily ☐ Weekly ☐ Monthly ☐ Quarterly ☐ Never	Rate your firsthand experience with the data in the reports listed on the left that you use to complete tasks. ☐ Positive - no issues with inaccurate data ☐ Negative - issues with inaccurate data. <i>(If your firsthand experience was negative, please explain how you discovered data inaccuracies.)</i> Other <i>(please describe)</i>
Report Name	Report Access Use	Rate your firsthand experience with the data

Fixed Assets Depreciation	Frequency ☐ Daily ☐ Weekly ☐ Monthly ☐ Quarterly ☐ Never	in the reports listed on the left that you use to complete tasks. ☐ Positive - no issues with inaccurate data ☐ Negative - issues with inaccurate data. <i>(If your firsthand experience was negative, please explain how you discovered data inaccuracies.)</i> Other <i>(please describe)</i>
Report Name IB Assets not in FAM	Report Access Use Frequency ☐ Daily ☐ Weekly ☐ Monthly ☐ Quarterly ☐ Never	Rate your firsthand experience with the data in the reports listed on the left that you use to complete tasks. ☐ Positive - no issues with inaccurate data ☐ Negative - issues with inaccurate data. <i>(If your firsthand experience was negative, please explain how you discovered data inaccuracies.)</i> Other <i>(please describe)</i>
Report Name Comparison of IB assets to FA	Report Access Use Frequency ☐ Daily ☐ Weekly ☐ Monthly ☐ Quarterly ☐ Never	Rate your firsthand experience with the data in the reports listed on the left that you use to complete tasks. ☐ Positive - no issues with inaccurate data ☐ Negative - issues with inaccurate data. <i>(If your firsthand experience was negative, please explain how you discovered data inaccuracies.)</i> Other <i>(please describe)</i>
Report Name FA Shipments	Report Access Use Frequency ☐ Daily ☐ Weekly ☐ Monthly	Rate your firsthand experience with the data in the reports listed on the left that you use to complete tasks. ☐ Positive - no issues with inaccurate data ☐ Negative - issues with inaccurate data. <i>(If your firsthand experience was negative,</i>

	☐ Quarterly ☐ Never	<i>please explain how you discovered data inaccuracies.)</i> Other (please describe)
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Functional Questions

Do concurrent programs execute?

- ☐ Yes
- ☐ No. Please describe the issue(s) experienced.

- ☐ I do not know. Please describe the issue(s) experienced.

Did the FAM application execute transactions as expected?

- ☐ Yes
- ☐ No. Please describe the issue(s) experienced.

- ☐ I do not know. Please describe the issue(s) experienced.

If the FAM application did not execute transactions as expected what type of system feedback was given?

- ☐ None
- ☐ Prompt to contact Help desk
- ☐ Other_____

What functionalities do you use to provide the desired outcome for your tasks (e.g., Additions, Retirements, Adjustments, Reports)? Please explain.

Understanding that FAM capabilities will grow over time, what new/additional functionality and/or reports do you recommend be included in the FAM system?

Did you encounter any unexpected issues?

Support Services - Help Desk

Do you know where to find information on how to contact the help desk or submit a trouble ticket?

- ☐ Yes
- ☐ No

Have you submitted any Trouble Tickets to the GCSS-MC Service Desk related to FAM system?

- ☐ Yes
- ☐ No

If you have submitted Trouble Tickets to the GCSS-MC Service Desk related to FAM functionality, what is/are the Trouble Ticket number(s)?

Rate your experience with contacting the GCSS-MC help desk for assistance with FAM related issues.

- ☐ Very Satisfied
- ☐ Satisfied
- ☐ Neither agree nor disagree
- ☐ Dissatisfied
- ☐ Very dissatisfied

Support Services - Training

Please quantify FAM training effectiveness to complete your tasks.

- ☐ 25% Effective
- ☐ 50% Effective
- ☐ 75% Effective

☐ 100% Effective

Does the training material flow like the capability step by step process?

☐ Yes

☐ No. Please describe the issue(s).

☐ N/A

What suggestions would you make to improve training?

System Usability Scale

Please check the box that reflects your immediate response to each statement. Don't think too long about each statement. Make sure you respond to every statement. If you don't know how to respond, simply check box "3."

I think that I would like to use this product frequently.	Strongly Disagree Strongly Agree 1 2 3 4 5
I found the product unnecessarily complex.	Strongly Disagree Strongly Agree 1 2 3 4 5
I thought the product was easy to use.	Strongly Disagree Strongly Agree 1 2 3 4 5
I think that I would need the support of a technical person to be able to use this product.	Strongly Disagree Strongly Agree 1 2 3 4 5
I found the various functions in this product were well integrated.	Strongly Disagree Strongly Agree 1 2 3 4 5
I thought there was too much inconsistency in this product.	Strongly Disagree Strongly Agree 1 2 3 4 5
I would imagine that most people would learn to use this product very quickly.	Strongly Disagree Strongly Agree 1 2 3 4 5
I found the product very awkward to use.	Strongly Disagree Strongly Agree 1 2 3 4 5
I felt very confident using the product.	Strongly Disagree Strongly Agree 1 2 3 4 5
I needed to learn a lot of things before I could get going with this product.	Strongly Disagree Strongly Agree 1 2 3 4 5