

LEARN TO SWIM PROGRAM SURVEY

Thank you for participating in our program. We invite you to complete a customer satisfaction survey so that we may evaluate the quality of our program and adjust as necessary for future offerings. Participation in the survey is voluntary and you are not required to answer any questions that you do not want to. All answers will be kept confidential, and your anonymity will be protected. Please do not include any personally identifiable information in your responses and let us know if you have any questions about this survey.

AGENCY DISCLOSURE NOTICE

The public reporting burden for this collection of information, 0704-0553, is estimated to average five minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding the burden estimate or burden reduction suggestions to the Department of Defense, Washington Headquarters Services, at whs.mc-alex.esd.mbx.dd-dod-information-collections@mail.mil. Respondents should be aware that notwithstanding any other provision of law, no person shall be subject to any penalty for failing to comply with a collection of information if it does not display a currently valid OMB control number.

Where did you hear about this program?

Please indicate which swimming level you are currently participating in:

What time did your swimming level take place?

Please rate your level of agreement with the following statements.

The learn to swim program created a strong sense of belonging and inclusion for all participants.

☐ Strongly Agree ☐ Agree ☐ Neutral ☐ Disagree ☐ Strongly Disagree

The swimming instructor effectively demonstrated empathy and provided support tailored to the diverse learning needs and experiences of participants.

☐ Strongly Agree ☐ Agree ☐ Neutral ☐ Disagree ☐ Strongly Disagree

The program adapted its activities and teaching methods to accommodate a wide range of learning styles and paces.

☐ Strongly Agree ☐ Agree ☐ Neutral ☐ Disagree ☐ Strongly Disagree

Please answer the following questions.

How likely are you to choose the Learn to Swim Program again?

☐ Very Likely ☐ Likely ☐ Neutral ☐ Unlikely ☐ Very Unlikely

How likely are you to recommend the Learn to Swim Program to others?

☐ Very Likely ☐ Likely ☐ Neutral ☐ Unlikely ☐ Very Unlikely

How satisfied are you with the following aspects of the Learn to Swim Program?

Registration Process ☐ Very Satisfied ☐ Satisfied ☐ Neutral ☐ Unsatisfied ☐ Very Unsatisfied

Lesson Schedule ☐ Very Satisfied ☐ Satisfied ☐ Neutral ☐ Unsatisfied ☐ Very Unsatisfied

Instructor Professionalism ☐ Very Satisfied ☐ Satisfied ☐ Neutral ☐ Unsatisfied ☐ Very Unsatisfied

Child's Experience ☐ Very Satisfied ☐ Satisfied ☐ Neutral ☐ Unsatisfied ☐ Very Unsatisfied

Facility Conditions ☐ Very Satisfied ☐ Satisfied ☐ Neutral ☐ Unsatisfied ☐ Very Unsatisfied

Lesson Quality ☐ Very Satisfied ☐ Satisfied ☐ Neutral ☐ Unsatisfied ☐ Very Unsatisfied

Thank you for participating in our survey!