

YOUTH SPORTS PROGRAM SURVEY

Thank you for participating in our program. We invite you to complete a customer satisfaction survey so that we may evaluate the quality of our program and adjust as necessary for future offerings. Participation in the survey is voluntary and you are not required to answer any questions that you do not want to. All answers will be kept confidential, and your anonymity will be protected. Please do not include any personally identifiable information in your responses and let us know if you have any questions about this survey.

AGENCY DISCLOSURE NOTICE

The public reporting burden for this collection of information, 0704-0553, is estimated to average five minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding the burden estimate or burden reduction suggestions to the Department of Defense, Washington Headquarters Services, at whs.mc-alex.esd.mbx.dd-dod-information-collections@mail.mil. Respondents should be aware that notwithstanding any other provision of law, no person shall be subject to any penalty for failing to comply with a collection of information if it does not display a currently valid OMB control number.

Where did you hear about this program?

Please indicate which sports program you are currently participating in:

What time did your practice take place?

Please rate your level of agreement with the following statements.

The youth sports program created a strong sense of belonging and inclusion for all participants.

☐ Strongly Agree ☐ Agree ☐ Neutral ☐ Disagree ☐ Strongly Disagree

The coaches and staff effectively demonstrated empathy and provided support tailored to the diverse learning needs and experiences of participants.

☐ Strongly Agree ☐ Agree ☐ Neutral ☐ Disagree ☐ Strongly Disagree

The program adapted its activities and teaching methods to accommodate a wide range of learning styles and paces.

☐ Strongly Agree ☐ Agree ☐ Neutral ☐ Disagree ☐ Strongly Disagree

Please answer the following questions.

How likely are you to choose the MCCS Youth Sports Program again?

☐ Very Likely ☐ Likely ☐ Neutral ☐ Unlikely ☐ Very Unlikely

How likely are you to recommend the MCCS Youth Sports Program to others?

☐ Very Likely ☐ Likely ☐ Neutral ☐ Unlikely ☐ Very Unlikely

How satisfied are you with the following aspects of the MCCS Youth Sports Program?

| | | | | | |
|-------------------------|---|------------------------------------|----------------------------------|--------------------------------------|---|
| Registration Process | <input type="checkbox"/> Very Satisfied | <input type="checkbox"/> Satisfied | <input type="checkbox"/> Neutral | <input type="checkbox"/> Unsatisfied | <input type="checkbox"/> Very Unsatisfied |
| Game Schedules | <input type="checkbox"/> Very Satisfied | <input type="checkbox"/> Satisfied | <input type="checkbox"/> Neutral | <input type="checkbox"/> Unsatisfied | <input type="checkbox"/> Very Unsatisfied |
| MCCS Youth Sports Staff | <input type="checkbox"/> Very Satisfied | <input type="checkbox"/> Satisfied | <input type="checkbox"/> Neutral | <input type="checkbox"/> Unsatisfied | <input type="checkbox"/> Very Unsatisfied |
| Game Referees | <input type="checkbox"/> Very Satisfied | <input type="checkbox"/> Satisfied | <input type="checkbox"/> Neutral | <input type="checkbox"/> Unsatisfied | <input type="checkbox"/> Very Unsatisfied |
| Child's Experience | <input type="checkbox"/> Very Satisfied | <input type="checkbox"/> Satisfied | <input type="checkbox"/> Neutral | <input type="checkbox"/> Unsatisfied | <input type="checkbox"/> Very Unsatisfied |
| Field/Court Conditions | <input type="checkbox"/> Very Satisfied | <input type="checkbox"/> Satisfied | <input type="checkbox"/> Neutral | <input type="checkbox"/> Unsatisfied | <input type="checkbox"/> Very Unsatisfied |
| Equipment | <input type="checkbox"/> Very Satisfied | <input type="checkbox"/> Satisfied | <input type="checkbox"/> Neutral | <input type="checkbox"/> Unsatisfied | <input type="checkbox"/> Very Unsatisfied |
| Uniforms | <input type="checkbox"/> Very Satisfied | <input type="checkbox"/> Satisfied | <input type="checkbox"/> Neutral | <input type="checkbox"/> Unsatisfied | <input type="checkbox"/> Very Unsatisfied |

Thank you for participating in our survey!