### **Supporting Statement for the**

### **Indian Health Service Loan Repayment Program**

#### **Information Collection 0917-0014**

# Authorized Under 25 U.S.C. § 1616a

### P.L. 94-437 § 108

#### **OMB Burden Statement**

According to the Paperwork Reduction Act of 1995, an Agency may not conduct, nor sponsor, and no persons are required to respond to a collection of information unless it displays a valid OMB control number. The approved OMB Control Number for this information collection is 0917–0014 (expires 2/28/2025). Public reporting for this survey is estimated to 90 minutes per response, including the time to review instructions, search existing data resources, gather and maintain the data needed to review and complete the information collection. All responses to this survey are voluntary. Send comments regarding this burden estimate or any other aspect of this information collection, including suggestions for reducing this burden or for improving this form to: Indian Health Service, OMS/DRPC, 5600 Fishers Lane, mailstop: 09E70, Rockville, MD 20857, Attention: Information Collections Clearance Officer.

### **Background**

The Indian Health Service (IHS) Loan Repayment Program (LRP) identifies health professionals with pre-existing financial obligations for education expenses that meet

program criteria and who are qualified and willing to serve at, often remote, IHS health care facilities. Under the program, eligible health professionals sign a contract through which the IHS agrees to repay part or all of their indebtedness in exchange for an initial 2- year service commitment to practice fulltime at an eligible Indian health program.

#### A. Justification

#### 1. Need and Legal Basis

This program is necessary to augment the critically low health professional staff at eligible Indian health care facilities. Any health professional wishing to have their health education loans repaid, may apply to the IHS LRP. A 2-year contract obligation is signed by both parties, and the individual agrees to work at an eligible location and provide health services to American Indian and Alaska Native individuals. The proposed information collection is a request for an extension of the currently approved information collection, 0917-0014, "Indian Health Service Loan Repayment Program." The application for the Indian Health Service Loan Repayment Program is available online and is electronically fillable and fileable; applicants can complete and submit the application online. The application can be found on the IHS gov website, at: <a href="https://www.ihs.gov/loanrepayment/applynow/">https://www.ihs.gov/loanrepayment/applynow/</a>

This information is authorized to be collected by the Indian Health Care Improvement Act, Public Law (Pub. L.) 94-437, § 1616a, as amended (See <a href="https://www.ihs.gov/ihcia/includes/themes/responsive2017/display">https://www.ihs.gov/ihcia/includes/themes/responsive2017/display</a> objects/document

# 2. <u>Information Users</u>

The previously approved LRP application is available in an online format. This information collection provides the applicant with the capacity to complete and submit the application to the LRP using electronic information technology. The technology also provides the IHS with the capability to store the information in a database.

The information collected from individuals is analyzed by the LRP staff, and a score is given to each applicant. This score will determine which applicants will be awarded each fiscal year. The administrative scoring system assigns a score to the geographic-location according to vacancy-rates for that fiscal year and also considers whether the location is in an isolated area. When an applicant accepts employment at a location, they in turn "pick-up" the score of that location.

The awardees then sign 2-year contracts obligating them to work at their locations, and in return the Agency pays their eligible student loans.

In addition to making program decisions the information will also be used to establish and collect debts owed by participants pursuant to the statute.

This request for information collection has been approved in previous years, since 1988.

### 3. Improved Information Technology:

The IHS LRP Application is available to complete and submit in an electronic online format. The application's data is encrypted and complies with the Department of Health and Human Services (HHS) security standards.

## 4. <u>Duplication of Similar Information</u>

Duplication is not an issue. There is no similar information available which can be used or modified to meet the information needs of this program. The information requested on the IHS LRP application is specific to the applicant and unique to this program.

## 5. **Small Businesses**

This information will not involve the collection of information from small businesses.

## 6. Frequency of Collection

The information from the IHS LRP application is collected once per applicant. Upon completing the LRP application, applicants are entered into consideration for an LRP contract for the fiscal year in which the application was submitted. The information collected is reviewed on a monthly basis.

## 7. Special Circumstances

This information collection will be consistent with the guidelines in 5 C.F.R. 1320.5(d)(2).

## 8. Federal Register Notice/Outside Consultation

A 60-day Federal Register Notice (89 FR 105617) was published on December 27, 2024. There were no public comments received. This section will be updated with more recent information once a 30-day Federal Register Notice is published.

OUTSIDE CONSULTATION: The program surveyed non-agency individuals to obtain constructive feedback to improve the application, improve efficiency, and minimize the information collection burden. The comments on the clarity and ease of completion of the forms were positive. There were no suggestions for improvement nor any major problems identified. The consultations took place in 2015.

## 9. Payment/Gift to Respondents

The respondents of this information collection will not receive any payments or gifts for providing the information.

### 10. Confidentiality

The information collected through the IHS LRP application process is maintained in accordance with the HHS Privacy Act Records System Notice 09-17-0002, "Indian Health Service Scholarship and Loan Repayment Program," as well as OMB M-23-07, "Update to Transition to Electronic Records." The Privacy Act notification statement will be contained in the LRP Information and Application Booklet.

Applicants will be assured that their records will be maintained in accordance with the provisions of the Privacy Act.

## 11. Sensitive Questions

Social Security numbers are collected by the program. Respondents are requested to voluntarily provide their Social Security Number (SSN) and informed that if awarded an IHS loan repayment, under the Debt Collection Act, the SSN must be provided, otherwise their application will be considered incomplete. Collection of this sensitive information is authorized by law and required by HHS/IHS operational necessities as the program needs tax identifier information for reporting to the Internal Revenue Service, to determine employment suitability, and for debt collection related to damages required by statute. *See* 25 U.S.C. § 1616a, 31 U.S.C. § 7701.

### 12. Burden Estimate (Total Hours & Wages and Costs)

12A. Estimated Burden Hours

The estimated burden hours have increased due to the increase in respondents. Most

Indian health program sites are eligible for the National Health Service Corps Loan Repayment Program. The number of applicants has increased due to eligible health professionals being recruited through the efforts of both programs.

Estimated Burden Hours				
Data Collection Instrument	No. of Respondents	No. of Responses per Respondent	Average Burden Hour per Response	Total Annual Burden Hours
LRP Application	1999	1	1.5 hours	2998.5
Total	1999	1	1.5 hours	2998.5

## **Annual Information Collection Costs to Respondents:**

There are <u>no costs to respondents</u>, other than their time to voluntarily complete the IHS LRP application process.

12B. Estimate of annualized costs to respondents for the hour burdens for collections of information.

This information collection will not require the purchase of any capital equipment or start-up costs; and places no additional computer or record keeping requirements upon the respondents. Therefore, the estimated total annual cost burden to

respondents or record keepers for capital and start-up costs components (annualized over the expected useful life) for this information collection is zero. This process is now available in an electronic on-line format. This information collection is part of the respondents' customary and usual business practices, and therefore is not included in the estimate.

The estimated total cost burden to respondents or record keepers for operation and maintenance, and purchase of services components for this information collection is zero. The information collection will not create costs associated with generating, maintaining, and disclosing or providing the information.

## 13. Capital Costs (Maintenance of Capital Costs)

The cost estimate is reflected into two components.

- a) The total capital and start-up costs components which is not an issue due to the use of all existing hardware and software.
- b) The total operation and maintenance associated with generating, maintaining, and disclosing information again is not an issue due to in-house, existing staff and equipment and software. The expected useful life of capital is infinite.

#### 14. Annualized Cost to the Federal Government

The annual cost to the Federal Government for this information collection is the cost of maintaining capital associated with this information collection, the staff time to perform the initial screening of each application, and a thorough review and analysis of each of the remaining applications. Cost estimate is also based on information technology (IT) consultant's fees and services. The estimated annual cost to the Federal Government is as follows:

<u>ITEM</u> <u>COST</u>

Estimated annual maintenance cost: \$143,838

Staff time – Initial screening and thorough review:

Average Staff Salary = \$41.55 per hour x 1.5 hours x 1999 \$124,588

Each Respondent

Estimated Annual Costs \$268,426

## 15. Program or Burden Changes

This is a request for an extension. There was no changes or adjustments in annual burden hours from the previously approved annual burden hours. Most Indian health program sites are eligible for the National Health Service Corps LRP. The number of applicants has increased due to eligible health professions being recruited through the efforts of both programs. There were no program changes.

## 16. Publication and Tabulation Dates

Information collected and tabulated is used by the IHS LRP for internal program planning, management and evaluation purposes. There are no plans for publication of this information.

### 17. Expiration Date

The OMB approval number and expiration date will be displayed on the information collection. A Federal agency may not conduct or sponsor, and a person is not required to respond to, nor shall a person be subject to a penalty for failure to comply with an information collection subject to the requirements of the Paperwork Reduction Act of 1995 unless the information collection has a currently valid OMB Control Number.

## 18. <u>Certification Statement</u>

There are no exceptions to the certification.

## **B.** Collections of Information Employing Statistical Methods

Statistical methods are not used in this information collection.

The Agency has determined that the need to use statistical methods during this collection of information at this time of the process, will not reduce the burden of applicants, nor will it improve the accuracy of the results. Once actual Loan Repayment awards are made, however, the Program and the Agency report those statistics and relevant data to Congress.