## **ATTACHMENT 8H**

# Usability Survey: Online, English

Public reporting burden of this collection of information is estimated to average 18 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to CDC/ATSDR Reports Clearance Officer; 1600 Clifton Road NE, MS D-74, Atlanta, Georgia 30333; ATTN: PRA (0920-####).

### WEB SURVEY APPEARANCE

Optimization for best viewing and ease of use on multiple devices (desktop, laptop, tablet, smartphone)

Header Text: Prostate Cancer Screening Evaluation

Footer Text: If you have any questions about the study, please email our study coordinator at

danielle.nielsen@icf.com

Logo: planning to add a CDC logo when approved by client

Prompt for required questions:

Please complete all the questions on this page before moving on.

PROMPT FOR ALL OTHER QUESTIONS IF RESPONDENT TRIES TO SKIP

You have not answered all the questions on this page. Please consider responding to all questions. If you are choosing not to answer a question(s), click next.

Survey Completion text: Thank you for completing the survey. If you have any additional questions, you can email the study coordinator at danielle.nielsen@icf.com >

Termination text: Thank you for your time and interest. You do not qualify for this survey at this time.

### Imported Sample Variables

### DATE

IMPORTED SAMPLE VARIABLE: Date of upcoming scheduled doctor visit [TEXT BOX]

### [ASK ALL]

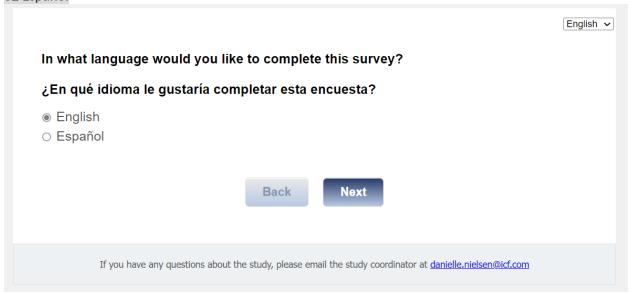
LANG.

In what language would you like to complete this survey?

¿En qué idioma le gustaría completar esta encuesta?

01 English

02 Español





### Informed Consent

Thank you for participating in this study. The purpose of this survey is to better understand whether CDC's Talk to Nathan About Prostate Cancer Screening helps men make decisions about the harms and benefits of prostate cancer screening. Specifically, we want to know whether this interactive decision aid is useable, accessible, and acceptable. If you complete this survey, you will receive a \$25 gift code.

Who is sending this survey? ICF is a consulting firm that is working with the Division of Cancer Prevention and Control (DCPC) at the Centers for Disease Control and Prevention (CDC) to evaluate different prostate cancer screening decision aids and their ability to help men between the ages of 55-69 years make a decision whether to get a prostate-specific antigen (PSA) test. A PSA test is a blood test that measures the level of PSA in the blood. PSA is a substance made by the prostate.

<u>How long will it take?</u> This survey will take no longer than 15 minutes. Your participation in this study is 100% voluntary which means you can choose whether you want to take part this survey.

What are the risks and benefits of doing the survey? As a respondent to this survey, there is a minimal risk related to your privacy and/or confidentiality, but steps have been taken to remove your personal information so that you cannot be identified. Only members of the research team will have access to study information. Remember, your participation is completely voluntary.

<u>How will my information be shared outside of the study?</u> Your personal responses will not be shared outside of the study. Summaries of survey results that are <u>not</u> linked to your name or clinic will be shared with CDC and/or may be published in a professional journal.

Who do I call about problems or questions? If you have questions about or concerns about your participation in this project, please contact the ICF project manager - Danielle Nielsen at <a href="mailto:Danielle.Nielsen@icf.com">Danielle.Nielsen@icf.com</a>. For questions regarding your rights as a study participant, you can contact ICF's Institutional Review Board (IRB) representative Christine Walrath at (646) 695-8154 or <a href="mailto:Christine.Walrath@icf.com">Christine.Walrath@icf.com</a>.

If you agree to participate in this study, please click "Begin Survey."

If you do not agree to participate, please click, "I decline."

01 Begin survey

02 I decline

[TERMINATE IF C2=02]

	ılish	1 ~

Thank you for participating in this study. The purpose of this survey is to better understand whether CDC's Talk to Nathan About Prostate Cancer Screening helps men make decisions about the harms and benefits of prostate cancer screening. Specifically, we want to know whether this interactive decision aid is useable, accessible, and acceptable. If you complete this survey, you will receive a \$25 gift code.

Who is sending this survey? ICF is a consulting firm that is working with the Division of Cancer Prevention and Control (DCPC) at the Centers for Disease Control and Prevention (CDC) to evaluate different prostate cancer screening decision aids and their ability to help men between the ages of 55-69 years make a decision whether to get a prostate-specific antigen (PSA) test. A PSA test is a blood test that measures the level of PSA in the blood. PSA is a substance made by the prostate.

<u>How long will it take?</u> This survey will take no longer than 15 minutes. Your participation in this study is 100% voluntary which means you can choose whether you want to take part this survey.

What are the risks and benefits of doing the survey? As a respondent to this survey, there is a minimal risk related to your privacy and/or confidentiality, but steps have been taken to remove your personal information so that you cannot be identified. Only members of the research team will have access to study information. Remember, your participation is completely voluntary.

<u>How will my information be shared outside of the study?</u> Your personal responses will not be shared outside of the study. Summaries of survey results that are <u>not</u> linked to your name or clinic will be shared with CDC and/or may be published in a professional journal.

Who do I call about problems or questions? If you have questions about or concerns about your participation in this project, please contact the ICF project manager - Danielle Nielsen at <a href="Danielle.Nielsen@icf.com">Danielle.Nielsen@icf.com</a>. For questions regarding your rights as a study participant, you can contact ICF's Institutional Review Board (IRB) representative Christine Walrath at (646) 695-8154 or <a href="Christine.Walrath@icf.com">Christine.Walrath@icf.com</a>.

If you agree to participate in this study, please click "Begin Survey."

If you do not agree to participate, please click, "I decline."

- Begin survey
- I decline



Next

If you have any questions about the study, please email the study coordinator at <a href="mailto:danielle.nielsen@icf.com">danielle.nielsen@icf.com</a>

### Section 1: Nathan Dosage

### [ASK ALL]

[REQUIRED]

Q1.

For this first set of questions, we would like to know what you think about the Talk to Nathan decision aid.

How much time did you spend reviewing the Talk to Nathan decision aid?

01 Less than 5 minutes

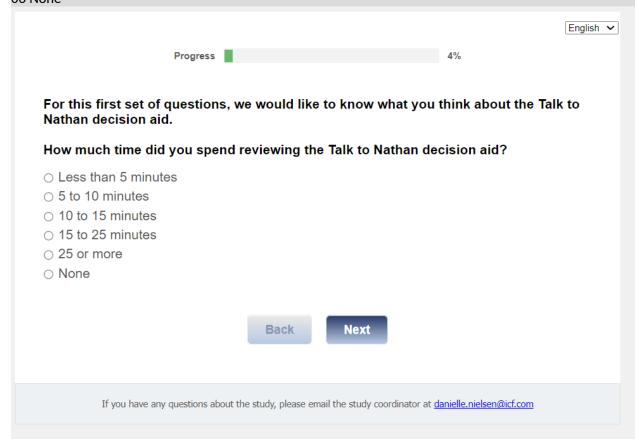
02 5 to 10 minutes

03 10 to 15 minutes

04 15 to 25 minutes

05 25 or more

06 None



### [ASK IF Q1=06,97,99]

TERM2.

Thank you for your time and interest. You do not qualify for this survey at this time.

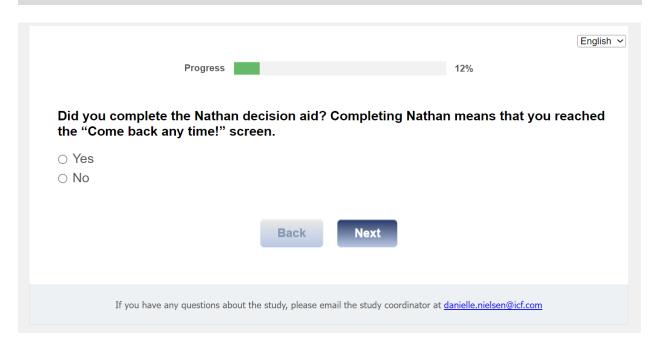
01 Terminate [DISPO AS S1]

### [ASK IF Q1=01-05]

Q1a.

Did you complete the Nathan decision aid? Completing Nathan means that you reached the "Come back any time!" screen.

01 Yes 02 No



### Section 2: Help Needed to Review Nathan

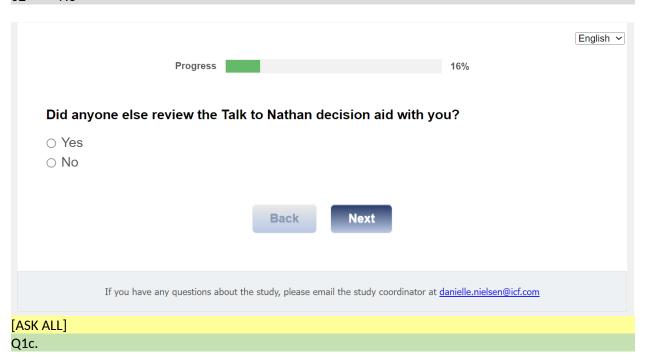
### [ASK ALL]

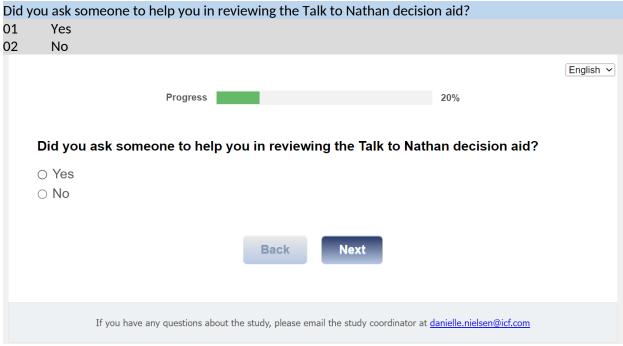
Q1b.

Did anyone else review the Talk to Nathan decision aid with you?

01 Yes

02 No





[ASK	IF Q1c=01]					
Q1d.						
How	much help did yοι	ı need?				
01 02 03 04	A lot of help Some help A little help No help					
						English ~
		Progress			25%	
		, regions			2070	
	How much help	did you need?				
	<ul><li>A lot of help</li><li>Some help</li><li>A little help</li><li>No help</li></ul>					
			Back	Next		
	If you have	any questions about t	he study, please er	mail the study coord	inator at <u>danielle.nielsen@icf.c</u> o	<u>om</u>

[MUL	5]		
Q1e.			
What I	rind of help did you need? Check all that apply:		
01	Help to use the computer/internet		
02	Help to find/access the Talk to Nathan decision aid		
03	Help to use the Talk to Nathan decision aid		
04	Help to read the information in Talk to Nathan		
05	Help to understand the information in Talk to Nathan		
06	Other (specify) [TEXT BOX]		
			English ~
	Progress	29%	
	What kind of help did you need? Check all that apply:		
	☐ Help to use the computer/internet		
	☐ Help to find/access the Talk to Nathan decision aid		
	☐ Help to use the Talk to Nathan decision aid		
	☐ Help to read the information in Talk to Nathan		
	☐ Help to understand the information in Talk to Nathan		
	✓ Other (specify)		
	Back		

If you have any questions about the study, please email the study coordinator at  $\underline{\text{danielle.nielsen@icf.com}}$ 

### Section 3: Acceptability of Nathan

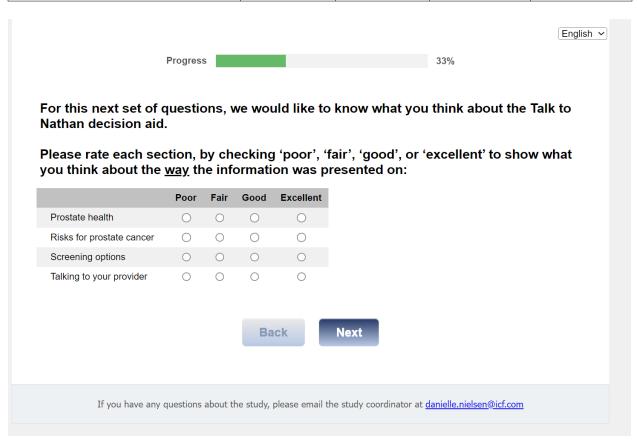
### [ASK ALL]

Q2.

For this next set of questions, we would like to know what you think about the Talk to Nathan decision aid.

Please rate each section, by checking 'poor', 'fair', 'good', or 'excellent' to show what you think about the way the information was presented on:

	01 Poor	02 Fair	03 Good	04 Excellent
Q2A. Prostate health				
Q2B. Risks for prostate cancer				
Q2C. Screening options				
Q2D. Talking to your provider				



[ASK ALL]					
Q3.					
The length of decision aid	was:				
01 Too long					
02 Too short					
03 Just right					
					English 🗸
	Progress			37%	
	1 Togross			3170	
The length of decis	ion aid was:				
○ Too long					
○ Too short					
○ Just right					
		Back	Next		

If you have any questions about the study, please email the study coordinator at  $\underline{\text{danielle.nielsen@icf.com}}$ 

# Q4. The amount of information included was: 01 Too much information 02 Too little information 03 Just right Progress 41% The amount of information included was: ○ Too much information ○ Too little information ○ Just right Back Next If you have any questions about the study, please email the study coordinator at danielle.nielsen@icf.com

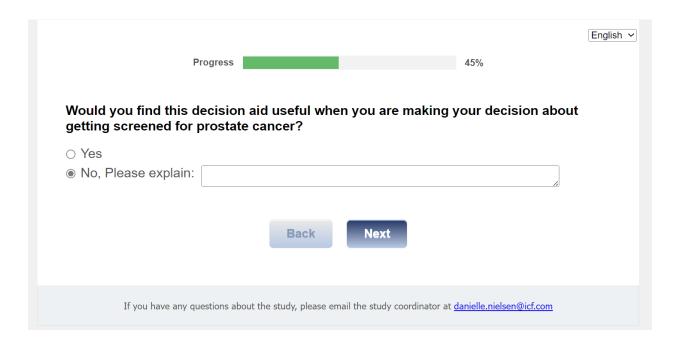
Q5.

Would you find this decision aid useful when you are making your decision about getting screened for prostate cancer?

01 Yes

02 No, Please explain: [TEXT BOX]

[TEXT BOX CHARACTER LIMIT OF 200 CHARACTERS]

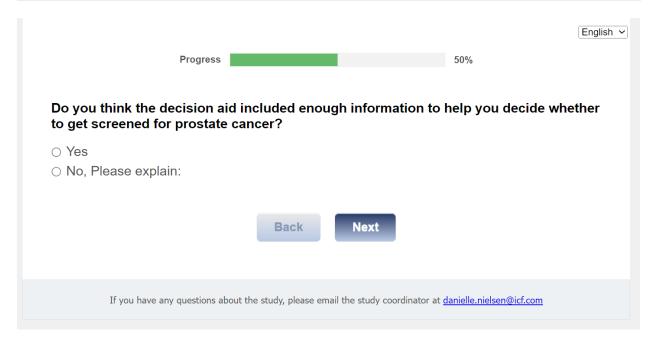


Q6.

Do you think the decision aid included enough information to help you decide whether to get screened for prostate cancer?

01 Yes

02 No, Please explain: [TEXT BOX]



### Section 4: Perceived Fit of Nathan

[ASK ALL]

Q7.

Next, please let us know whether you agree with each of the following statements about the Talk to Nathan decision aid. Please note the order of the response options for each statement: completely disagree, disagree, neither disagree nor agree, agree, completely agree.

	01	02	03 Neither	04 Agree	05
	Completely	Disagree	agree nor		Completely
	Disagree		disagree		Agree
Q7A. The Talk to Nathan decision aid seems					
fit for helping people make decisions about					
prostate cancer screening.					
Q7B. The Talk to Nathan decision aid					
seems suitable for helping people make					
decisions about prostate cancer screening.					
Q7C. The Talk to Nathan decision aid					
seems applicable for helping people make					
decisions about prostate cancer screening.					
Q7D. The Talk to Nathan decision aid seems		·			
like a good match for helping people make					
decisions about prostate cancer screening.					

te the or neither	rder of disagr	the followin the respons- ree nor agree Neither disagree nor agree	e optio	ns for each
te the or neither letely gree	rder of disagr	the respons ree nor agree Neither disagree nor	e option , agree	ns for each , complete Completely
gree		disagree nor	Agree	
)				
	0	0	0	0
)	0	0	0	0
)	0	0	0	0
)	0	0	0	0
Ne	ext			
	Ne	Next	Next	

dy, piease ema ie study cool

### Section 5: Usability of Nathan

### [ASK ALL]

Q8.

For this next set of statements about the Talk to Nathan decision aid, tell us how usable the decision aid was for you. Please note the order of the response options for each statement: strongly disagree, disagree, neither disagree nor agree, agree, strongly agree.

	01 Strongly Disagree	02 Disagree	03 Neither agree nor disagree	04 Agree	05 Strongly Agree
Q8A. I think that I would like to use the Talk					
to Nathan decision aid frequently.					
Q8B. I found the Talk to Nathan decision aid unnecessarily complex.					
Q8C. I thought the Talk to Nathan decision					
aid was easy to use.					
Q8D. I think that I would need the support					
of a technical person to be able to use the					
Talk to Nathan decision aid.					
Q8E. I found the various functions in the					
Talk to Nathan decision aid were well					
integrated.					
Q8F. I thought there was too much					
inconsistency in the Talk to Nathan decision					
aid					
Q8G. I would imagine that most people					
would learn to use the Talk to Nathan					
decision aid very quickly.					
Q8H. I found the Talk to Nathan decision					
aid very hard to use.					
Q8I. I felt very confident using the Talk to Nathan decision aid.					
Q8J. I needed to learn a lot of things before					
I could get going with the Talk to Nathan					
decision aid.					

Enc	diob	
End	IIISN	~

rogress		
---------	--	--

58%

For this next set of statements about the Talk to Nathan decision aid, tell us how usable the decision aid was for you. Please note the order of the response options for each statement: strongly disagree, disagree, neither disagree nor agree, agree, strongly agree.

	Strongly Disagree	Disgree	Neither disagree nor agree	Agree	Strongly Agree
I think that I would like to use the Talk to Nathan decision aid frequently.	0	0	0	0	0
I found the Talk to Nathan decision aid unnecessarily complex.	0	$\circ$	0	$\circ$	$\circ$
I thought the Talk to Nathan decision aid was easy to use.	0	0	0	0	0
I think that I would need the support of a technical person to be able to use the Talk to Nathan decision aid.	0	0	0	0	0
I found the various functions in the Talk to Nathan decision aid were well integrated.	0	0	0	0	0
I thought there was too much inconsistency in the Talk to Nathan decision aid.	0	0	0	0	0
I would imagine that most people would learn to use the Talk to Nathan decision aid very quickly.	0	0	0	0	0
I found the Talk to Nathan decision aid very hard to use.	0	0	0	0	0
I felt very confident using the Talk to Nathan decision aid.	0	0	0	0	0
I needed to learn a lot of things before I could get going with the Talk to Nathan decision aid.	0	0	0	0	0

Back

Next

If you have any questions about the study, please email the study coordinator at  $\underline{\text{danielle.nielsen@icf.com}}$ 

# Section 6: Technology Acceptance [ASK ALL]

Q9.

For this next set of statements about the Talk to Nathan decision aid, tell us how helpful the decision aid was for you. Please note the order of the response options for each statement: strongly agree, agree, neither agree nor disagree, disagree, or strongly disagree.

	01 Strongly agree	02 Agree	03 Neither agree or disagree	04 Disagree	05 Strongly disagree
Q9A. Using the Talk to Nathan decision aid will improve my ability to learn about prostate cancer screening.					
Q9B. Using the Talk to Nathan decision aid will increase my effectiveness to talk to a health care provider about prostate cancer screening.					
Q9C. The Talk to Nathan decision aid will be useful for me.					
Q9D. Using the Talk to Nathan decision aid is a good idea.					
Q9E. I would recommend using the Talk to Nathan decision aid.  Q9F. I will continue to use the Talk to					
Nathan decision aid.					

or this next set of statements about t e decision aid was for you. Please n	ote the ord	ler of th	e response	options fo	or each
atement: strongly agree, agree, neith sagree.	ner agree n	or disa	gree, disagr	ee, or stro	ongly
	Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree
Using the Talk to Nathan decision aid will improve my ability to learn about prostate cancer screening.	0	0	0	0	0
Using the Talk to Nathan decision aid will increase my effectiveness to talk to a health care provider about prostate cancer screening.	0	0	0	0	0
The Talk to Nathan decision aid will be useful for me.	0	0	0	0	0
Using the Talk to Nathan decision aid is a good idea.	0	0	$\circ$	0	0
would recommend using the Talk to Nathan decision aid.	0	0	0	0	0
will continue to use the Talk to Nathan decision aid.	0	0	0	0	0
Bad	ck N	lext			

### Section 7: COVID-19 Impact and Telemedicine

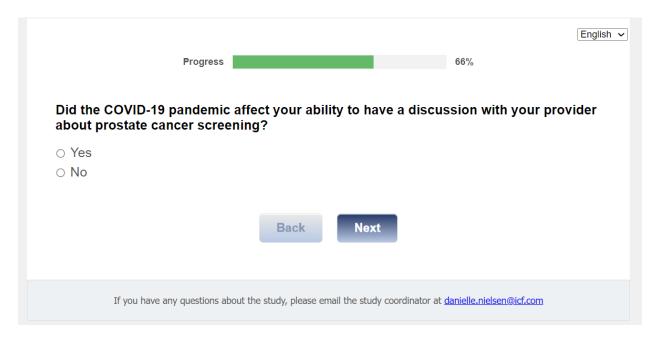
### [ASK ALL]

COVID1

Did the COVID-19 pandemic affect your ability to have a discussion with your provider about prostate cancer screening?

01 Yes

02 No



### COVID2

Would the Talk to Nathan decision aid have been useful to you during the COVID-19 pandemic?

01 Yes 02 No

	Progress			70%	English 🗸
Would the Tal	k to Nathan dec	ision aid have	been useful to	o you during the	COVID-19
pandemic?  O Yes					
○ No					
		Back	Next		
If you	have any questions abou	ut the study, please er	nail the study coordin	ator at <u>danielle.nielsen@</u>	<u>icf.com</u>

### [ASK ALL]

### COVID3

How likely are you to have primary care visits through telemedicine?

01 Not likely

02 Somewhat likely

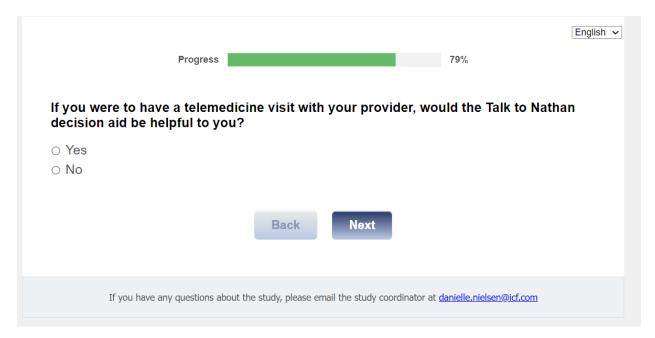
03 Very likely				
				English 🗸
Progress			75%	
How likely are you to have pr	imary care vis	its through t	elemedicine?	
○ Not likely				
<ul> <li>Somewhat likely</li> </ul>				
○ Very likely				
	Back	Next		
If you have any questions abou	ut the study, please e	mail the study coor	dinator at <u>danielle.nielsen@ic</u>	f.com

### COVID4

If you were to have a telemedicine visit with your provider, would the Talk to Nathan decision aid be helpful to you?

01 Yes

02 No



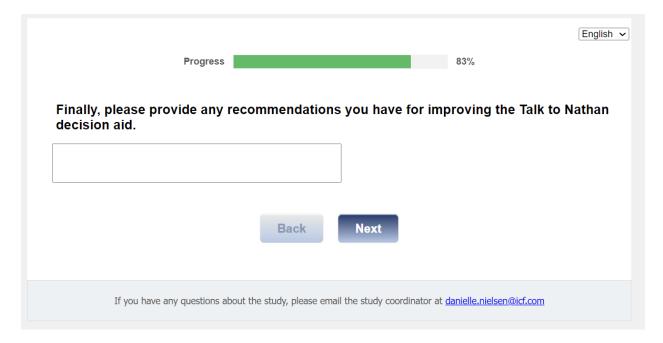
### Section 8: Recommendations for Nathan Improvements

[ASK ALL]

Q10.

Finally, please provide any recommendations you have for improving the Talk to Nathan decision aid. [TEXT BOX]

[200 CHARACTERS MAX]



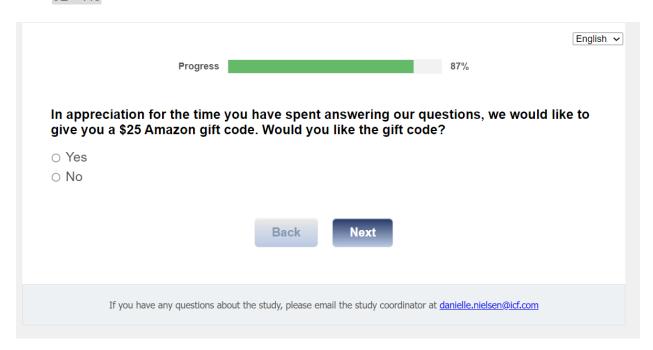
### Section 9: Gift Code

[ASK ALL]

[REQUIRED]

**J1int.** In appreciation for the time you have spent answering our questions, we would like to give you a \$25 Amazon gift code. Would you like the gift code?

01 Yes 02 No



### [ASK if J1int=01]

J1.

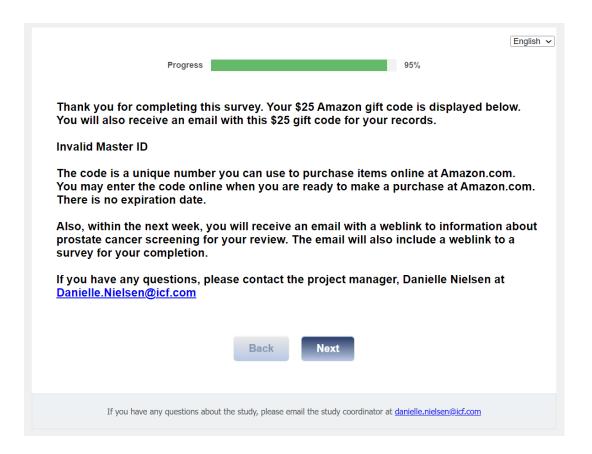
Thank you for completing this survey. Your \$25 Amazon gift code is displayed below. You will also receive an email with this \$25 gift code for your records.

### <insert GIFT\_CODE>

The code is a unique number you can use to purchase items online at Amazon.com. You may enter the code online when you are ready to make a purchase at Amazon.com. There is no expiration date.

Also, within the next week, you will receive an email with a weblink to information about prostate cancer screening for your review. The email will also include a weblink to a survey for your completion.

If you have any questions, please contact the project manager, Danielle Nielsen at Danielle.Nielsen@icf.com.



### Send <gcode email> to <Email1> from <CDCSurvey@icfsurvey.com>

### GCode\_Email

To Receive your code via email, please enter your e	mail address here:
[TEXTBOX]	
	English 🗸
Progress	100%
To receive your code via email, please er	nter your email address here:
Back	Next
If you have any questions about the study, pleas	e email the study coordinator at <u>danielle.nielsen@icf.com</u>

### **Email text:**

### Hello!

Thank you for completing this survey for the CDC Prostate Cancer Evaluation Study! Here is your Amazon gift code for \$25:

### <GIFT CODE>

### HOW TO USE YOUR AMAZON GIFT CODE

The code is a unique number you can use to purchase items online at amazon.com. You may enter the code online when you are ready to make a purchase at amazon.com. There is no expiration date.

Save this code in a safe space until you are ready to use it. Some ideas to keep it safe are:

- 1. Write it down on a sheet of paper and keep it in a safe and hidden location.
- 2. Take a photo of the code with your phone.
- 3. Save the code in your Amazon.com account. If you have an amazon.com account, you can save your code in your account until you are ready to spend it.

Type in this link: <a href="https://www.amazon.com/gc/redeem/">https://www.amazon.com/gc/redeem/</a>

Or, follow these instructions:

- 1. Go to amazon.com
- 2. In the blue banner, click on "Gift Cards & Registry"
- 3. On the gift cards page, choose "redeem a gift card"
- 4. Type or copy/paste the gift code into the "Enter claim code" field

Thank you once again for your time and feedback!

regards,

Debbie Krugipudi

CDC Prostate Evaluation Study Support Staff

### CLOSE.

Thank you for completing this survey. We may also contact you to request your participation in a 60-minute discussion about your experience in using Talk to Nathan.

Also, within one week after your visit with your health care provider on [DATE], you will receive an email with a weblink to the final survey for this study.

If you have any questions, please contact the project manager, Danielle Nielsen at Danielle.Nielsen@icf.com.

