

Attachment 1. 2023 CDC DWD Fellowship Webinar Customer Service Feedback Survey

[PAGE 1] INTRODUCTION

Thank you for attending the [INSERT NAME] Webinar. We greatly appreciate your participation, and we are interested in your honest and constructive feedback to help us to continually improve our informational and application webinars. This anonymous survey should take an average of **7 minutes** to complete.

To ensure that your responses are being saved as you navigate through the survey, please use the "Previous" and "Next" buttons at the bottom of each page (NOT the "Back" and "Forward" buttons in your browser). If you exit the survey before submitting it, you will not be able to return to edit your responses.

If you encounter any problems or have questions about the survey, please contact [CONTACT EMAIL]. Thank you! We look forward to your attendance in our future webinars.

Notice: By continuing to the next screen, you consent to complete this survey.

The public reporting burden of this collection of information is estimated to average 7 minutes per response, including time for reviewing instructions, searching existing data sources, gathering, and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to **CDC/ATSDR Reports Clearance Officer; 1600 Clifton Road NE, MS D-74, Atlanta, Georgia 30333 ATTN: PRA (0920-1050)**

[PAGE 2] BACKGROUND INFORMATION

To return to a previous page, use the "Previous" button at the bottom of the page (**NOT** the "Back" button in your browser). To advance, use the "Next" button at the bottom of the page.

1. Which webinar(s) did you recently attend? Select all that apply.

- ☐ [WEBINAR TITLE/DATE]
- ☐ [WEBINAR TITLE/DATE]
- ☐ [WEBINAR TITLE/DATE]
- ☐ [WEBINAR TITLE/DATE]
- ☐ [WEBINAR TITLE/DATE]
- ☐ [WEBINAR TITLE/DATE]
- ☐ [WEBINAR TITLE/DATE]
- ☐ [WEBINAR TITLE/DATE]
- ☐ I did not attend any of the above webinar(s) (skip to end of survey)

2. Which method(s) were the most impactful to motivating you to join the webinar? (Select all that apply)

- ☐ Handshake (e.g., job posting, fellow/alumni ambassador)
- ☐ Other job search platform (e.g., Indeed, ZipRecruiter, Job Openings for Economists)
- ☐ In-person event (e.g., conference booth)
- ☐ News advertising (e.g., online ad, news media)
- ☐ Newsletter or email listserv (e.g., from CDC, your university, professional organization)
- ☐ Social media (e.g., Facebook, LinkedIn, Instagram, Twitter, YouTube)
- ☐ Webinar or other virtual event
- ☐ Word of mouth (e.g., from current or former fellow, professor, supervisor)
- ☒ Other (please specify)

3. Why did you attend this webinar? (Select all that apply)

- ☐ To learn about working in public health field
- ☐ To learn about working at CDC
- ☐ To learn about working for the federal government
- ☐ To learn about fellowship eligibility requirements
- ☐ To learn about how to strengthen my application for a fellowship
- ☐ To learn about the fellowship selection process
- ☐ To learn about the fellowship curricula
- ☐ To hear from CDC fellows and alumni
- ☐ To learn more about joining the U.S. Public Health Service Commissioned Corps
- ☐ To learn more about professional advancement opportunities
- ☐ Other (please specify)

4. Which of the following best describes your current academic/professional status?

- ☐ In undergraduate degree program
- ☐ Graduated from an undergraduate program
- ☐ In master's degree program
- ☐ Graduated from a master's degree program
- ☐ In doctoral degree program

- ☐ Graduated from a doctoral degree program
- ☐ Other

5. Select the program/fellowships you intend to apply to when eligible.

- ☐ Epidemic Intelligence Service (EIS)
- ☐ Epidemiology Elective Program (EEP)
- ☐ Laboratory Leadership Service (LLS)
- ☐ Presidential Management Fellowship (PMF) Program
- ☐ CDC Steven M. Teutsch Prevention Effectiveness Fellowship (PE)
- ☐ Public Health Informatics Fellowship Program (PHIFP)
- ☐ Preventive Medicine Residency and Fellowship (PMR/F)
- ☐ Population Health Training in Place Program (PH-TIPP)
- ☐ None of the above/I do not intend to apply

[PAGE 3] DEMOGRAPHIC INFORMATION

*To return to a previous page, use the "Previous" button at the bottom of the page (**NOT** the "Back" button in your browser). To advance, use the "Next" button at the bottom of the page.*

The following questions are completely voluntary. You may choose to leave these questions blank to move on to the next question. Responses will only be presented in aggregate, and no identifying information will be linked to individual responses.

6. What is your ethnicity?

- ☐ Hispanic or Latino
- ☐ Not Hispanic or Latino

7. What is your race? (Select all that apply)

- ☐ American Indian or Alaska Native
- ☐ Asian or Asian American
- ☐ Black or African American
- ☐ Native Hawaiian or Other Pacific Islander
- ☐ White

8. Are you: (Mark all that apply)

- ☐ Female
- ☐ Male
- ☐ Transgender, non-binary, or another gender

9. Which of the following do you consider yourself to be? You can select as many as apply.

- ☐ Straight or heterosexual
- ☐ Gay
- ☐ Lesbian
- ☐ Bisexual
- ☐ Transgender

[PAGE 4] WEBINAR FEEDBACK (LOGISTICS)

To return to a previous page, use the "Previous" button at the bottom of the page (**NOT** the "Back" button in your browser). To advance, use the "Next" button at the bottom of the page.

10. Please indicate the extent to which you agree with the following statements regarding your recruitment experience overall.

| | Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree |
|---|-------------------|----------|----------------------------|-------|----------------|
| I was able to learn more about the fellowship/program through the webinar. | 0 | 0 | 0 | 0 | 0 |
| The webinar speakers were informative. | 0 | 0 | 0 | 0 | 0 |
| The webinar answered my questions about the fellowship/program. | 0 | 0 | 0 | 0 | 0 |
| The webinar was useful in deciding if I am a good fit for the fellowship/program. | 0 | 0 | 0 | 0 | 0 |
| Overall, I was satisfied with the webinar. | 0 | 0 | 0 | 0 | 0 |

11. Please comment on any "disagree" or "strongly disagree" responses from the previous section. [Open-Ended Question]

12. How likely are you to recommend this fellowship/program to a peer after attending the webinar?

- ☐ Very unlikely
- ☐ Unlikely
- ☐ Neither likely nor unlikely
- ☐ Likely
- ☐ Very likely

13. What was the most helpful part of the webinar? If you attended more than one webinar, please include which webinar you are referring to. [Open-Ended Question]

14. What suggestions do you have to improve future webinars? If you attended more than one webinar,

please include which webinar you are referring to. [Open-Ended Question]

[PAGE 5] WEBINAR FEEDBACK (CONTENT)

*To return to a previous page, use the "Previous" button at the bottom of the page (**NOT** the "Back" button in your browser). To advance, use the "Next" button at the bottom of the page.*

15. After attending the webinar, how likely are you to apply for the fellowship/program in the future?

- ☐ Very Unlikely
- ☐ Unlikely
- ☐ Neither likely nor unlikely
- ☐ Likely
- ☐ Very likely

16. To what extent has your perception of the program improved after attending the webinar?

- ☐ Not improved at all
- ☐ Somewhat improved
- ☐ Improved
- ☐ Greatly improved

17. When did you first hear about the Educational Loan Repayment Program for Health Professionals?

- ☐ Prior to the webinar
- ☐ During the webinar
- ☐ I do not know what the Educational Loan Repayment Program for Health Professionals is

18. Optional: If you responded with "prior to webinar" on the previous question, how were you made aware of the Educational Loan Repayment Program?

- ☐ Handshake (e.g., job posting, fellow/alumni ambassador)
- ☐ Other job search platform (e.g., Indeed, ZipRecruiter, Job Openings for Economists)
- ☐ In-person event (e.g., conference booth)
- ☐ News advertising (e.g., online ad, news media)
- ☐ Newsletter or email listserv (e.g., from CDC, your university, professional organization)
- ☐ Social media (e.g., Facebook, LinkedIn, Instagram, Twitter, YouTube)
- ☐ Webinar or other virtual event
- ☐ Word of mouth (e.g., from current or former fellow, professor, supervisor)
- ☐ Other (please specify)

19. Would the availability of this loan repayment program influence your decision to apply for this fellowship?

- ☐ Yes
- ☐ No

20. Would you like to be included in future CDC fellowship recruitment events (e.g., webinars, newsletters)?

- ☐ Yes
- ☐ No

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21. (Continued) If yes, please provide your contact information (e.g., full name, email). [Open-Ended

Question]

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22. Please provide any other comments that you have about the webinars or the fellowship/program recruitment in general. [Open-Ended Question]

[CONFIRMATION]

Thank you for your time and feedback! We appreciate your responses. If you have questions about the survey, please contact [EMAIL].

Please click "Done" to submit.