

**Attachment 4. 2023 EIS Conference Customer Service Feedback Service Survey Reminder Email**

**Date to send:** May 8, 2023 and May 12, 2023

**From:** [ELWBeval@cdc.gov](mailto:ELWBeval@cdc.gov)

**BCC:** 2023 EIS Conference registered attendees

**Subject:** We Want Your feedback on the 2023 EIS Conference

Thank you for attending the 2023 EIS Conference held April 24– 27, 2023. If you have already completed the brief survey, thank you! If not, this is a friendly reminder to complete the survey regarding your conference experience using the link below. This anonymous survey should take an average of **3 minutes** to complete. We greatly appreciate your feedback to help us to help us improve future conferences.

Access the survey:

<https://www.surveymonkey.com/r/2023EISConference>

To ensure that your responses are being saved as you navigate through the survey, please use the "Prev" and "Next" buttons at the bottom of each page (**NOT** the "Back" and "Forward" buttons in your browser). If you exit the survey before submitting it, you will not be able to return to edit your responses; therefore, you will have to complete this survey in one sitting.

The survey will close on **Friday, May 12, 2023 at 11:59 pm ET.**

If you encounter any problems or have questions about the survey, please contact [ELWBeval@cdc.gov](mailto:ELWBeval@cdc.gov). We look forward to your feedback and to seeing you again at next year's conference.

Thank you!

EIS Program