

CDC-INFO Pilot Chatbot Customer Satisfaction Survey

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We want to hear from you! Please tell us about your experience with the CDC-INFO automated chat service.

1. How satisfied were you with the overall service you received from your experience with CDC-INFO's automated chat service?

- ☐ Very satisfied
- ☐ Satisfied
- ☐ Neutral
- ☐ Dissatisfied
- ☐ Very dissatisfied


2. How likely are you to use CDC-INFO's automated chat service again?

- ☐ Very likely
- ☐ Likely
- ☐ Neither likely nor unlikely
- ☐ Not likely
- ☐ Not likely at all

3. Please provide any feedback.

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Done

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