

2023 CDC-INFO Pilot Chatbot Survey

We want to hear from you! Please tell us about your experience with the CDC-INFO automated chat service.

1. How satisfied were you with the overall service you received from your experience with CDC-INFO's automated chat service?
 - Very satisfied
 - Satisfied
 - Neutral
 - Dissatisfied
 - Very Dissatisfied
2. How likely are you to use CDC-INFO's automated chat service again?
 - Very Likely
 - Likely
 - Neither likely nor unlikely
 - Not likely
 - Not likely at all
3. Please provide any feedback. (open text field and optional)