

Form Approved
OMB No. 0920-1050
Expiration Date: 06/30/2025

Attachment 2. 2024 CDC Division of Workforce Development (DWD) Fellowship Webinar Customer Service Feedback Survey Screenshots

2024 CDC Division of Workforce Development (DWD) Fellowship Webinar Customer Service Feedback Survey

INTRODUCTION

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Thank you for attending the [INSERT NAME] Webinar. We greatly appreciate your participation, and we are interested in your honest and constructive feedback to help us to continually improve our informational and application webinars. This survey should take an average of **7 minutes** to complete. Responses will be kept confidential, and data will be reported in the aggregate.

To ensure that your responses are being saved as you navigate through the survey, please use the "Previous" and "Next" buttons at the bottom of each page (NOT the "Back" and "Forward" buttons in your browser). If you exit the survey before submitting it, you will not be able to return to edit your responses.

If you encounter any problems or have questions about the survey, please contact [CONTACT EMAIL].

Thank you! We look forward to your attendance in our future webinars.

Notice: By continuing to the next screen, you consent to complete this survey.

The public reporting burden of this collection of information is estimated to average 7 minutes per response, including time for reviewing instructions, searching existing data sources, gathering, and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to **CDC/ATSDR Reports Clearance Officer; 1600 Clifton Road NE, MS H21-8, Atlanta, Georgia 30329 ATTN: PRA (0920-1050)**

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2024 CDC Division of Workforce Development (DWD) Fellowship Webinar Customer Service Feedback Survey

BACKGROUND INFORMATION

To return to a previous page, use the "Previous" button at the bottom of the page (**NOT** the "Back" button in your browser). To advance, use the "Next" button at the bottom of the page.

* 1. Which webinar(s) did you recently attend? Select all that apply.

- ☐ [WEBINAR TITLE/DATE]
- ☐ [WEBINAR TITLE/DATE]
- ☐ [WEBINAR TITLE/DATE]
- ☐ [WEBINAR TITLE/DATE]
- ☐ [WEBINAR TITLE/DATE]
- ☐ [WEBINAR TITLE/DATE]
- ☐ [WEBINAR TITLE/DATE]
- ☐ [WEBINAR TITLE/DATE]
- ☐ I did not attend any of the above webinar(s)

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Customer Service Feedback Survey

BACKGROUND INFORMATION

To return to a previous page, use the "Previous" button at the bottom of the page (**NOT** the "Back" button in your browser). To advance, use the "Next" button at the bottom of the page.

2. How did you hear about the webinar? (Select all that apply)

- ☐ Handshake (such as a job posting, fellow/alumni ambassador)
- ☐ Other job search platform (such as Indeed, ZipRecruiter, Job Openings for Economists)
- ☐ In-person event (such as a conference booth)
- ☐ News advertising (such as an online ad, news media)
- ☐ Newsletter or email listserv (such as from CDC, your university, professional organization)
- ☐ Social media (such as Facebook, LinkedIn, Instagram, Twitter/X, YouTube)
- ☐ Webinar or other virtual event
- ☐ Word of mouth (such as from current or former fellow, professor, supervisor)
- ☐ Other (please specify)

3. Why did you attend this webinar? (Select all that apply)

- ☐ To learn about working in the public health field
- ☐ To learn about working at CDC
- ☐ To learn about working for the federal government
- ☐ To learn about fellowship eligibility requirements
- ☐ To learn about how to strengthen my application for a fellowship
- ☐ To learn about the fellowship selection process
- ☐ To learn about the fellowship curricula
- ☐ To hear from CDC fellows and alumni
- ☐ To learn more about joining the U.S. Public Health Service Commissioned Corps
- ☐ To learn more about professional advancement opportunities
- ☐ Other (please specify)

* 4. Which of the following best describes your current academic/professional status?

- ☐ In undergraduate degree program
- ☐ Graduated from an undergraduate program
- ☐ In master's degree program
- ☐ Graduated from a master's degree program
- ☐ In doctoral degree program (such as MD, PhD)
- ☐ Graduated from a doctoral degree program
- ☐ Other

* 5. Select the program/fellowship you are most interested in:

- ☐ Epidemic Intelligence Service (EIS)
- ☐ Epidemiology Elective Program (EEP)
- ☐ Laboratory Leadership Service (LLS)
- ☐ Presidential Management Fellowship (PMF) Program
- ☐ CDC Steven M. Teutsch Prevention Effectiveness Fellowship (PE)
- ☐ Public Health Informatics Fellowship Program (PHIFP)
- ☐ Evaluation Fellowship Program (EFP)
- ☐ Public Health Associate Program (PHAP)
- ☐ None of the above/I do not intend to apply

* 6. Have you applied to a CDC fellowship in the past 12 months?

- ☐ No
- ☐ Yes (if yes, specify)

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WEBINAR FEEDBACK

To return to a previous page, use the "Previous" button at the bottom of the page (**NOT** the "Back" button in your browser). To advance, use the "Next" button at the bottom of the page.

* 7. Please indicate the extent to which you agree with the following statements regarding your recruitment experience overall.

	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
I was able to learn more about the fellowship/program through the webinar.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The webinar speakers were informative.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The webinar answered my questions about the fellowship/program.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The webinar was useful in deciding if I am a good fit for the fellowship/program.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall, I was satisfied with the webinar.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

8. If you selected "disagree" or "strongly disagree" to any of the items above, please explain.

* 9. How likely are you to recommend this fellowship/program to a peer after attending the webinar?

- ☐ Very unlikely
- ☐ Unlikely
- ☐ Neither likely nor unlikely
- ☐ Likely
- ☐ Very likely

10. What was the most helpful part of the webinar?

11. What suggestions do you have to improve future webinars?

* 12. After attending the webinar, how likely are you to apply for the fellowship/program in the future?

- ☐ Very unlikely
- ☐ Unlikely
- ☐ Neither likely nor unlikely
- ☐ Likely
- ☐ Very likely

* 13. To what extent has your perception of the program improved after attending the webinar?

- ☐ Not improved at all
- ☐ Somewhat improved
- ☐ Improved
- ☐ Greatly improved

* 14. Would you like to be included in future CDC fellowship recruitment events (e.g., webinars, newsletters)?

- ☐ Yes
- ☐ No

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CONTACT INFORMATION (OPTIONAL)

*To return to a previous page, use the "Previous" button at the bottom of the page (**NOT** the "Back" button in your browser). To advance, use the "Next" button at the bottom of the page.*

15. If yes, please provide your contact information (e.g., full name, email).

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OTHER COMMENTS

16. Please provide any other comments that you have about the webinars or the fellowship/program recruitment in general.

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DEMOGRAPHIC INFORMATION

To return to a previous page, use the "Previous" button at the bottom of the page (NOT the "Back" button in your browser). To advance, use the "Next" button at the bottom of the page.

The following questions are completely voluntary. You may choose to leave these questions blank. Responses will only be presented in aggregate, and no identifying information will be linked to individual responses.

17. What is your ethnicity?

- ☐ Hispanic or Latino
- ☐ Not Hispanic or Latino
- ☐ I prefer not to answer

18. Race (Select all that apply)

- ☐ American Indian or Alaska Native
- ☐ Asian or Asian American
- ☐ Black or African American
- ☐ Native Hawaiian or other Pacific Islander
- ☐ White
- ☐ Prefer not to answer / Decline

19. How do you currently describe yourself (mark all that apply)?

- ☐ Female
- ☐ Male
- ☐ Transgender
- ☐ I use a different term (please specify below)
- ☐ Prefer not to answer / Decline

20. If you selected "I use a different term" above, please specify.

21. Which of the following best represents how you think of yourself?

- ☐ Gay or lesbian
- ☐ Straight, that is not gay or lesbian
- ☐ Bisexual
- ☐ I use a different term (please specify below)
- ☐ I don't know
- ☐ Prefer not to answer / Decline

22. If you selected "I use a different term" above, please specify.

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CONCLUSION

Thank you for your time and feedback! We appreciate your responses. If you have questions about the survey, please contact [EMAIL].

More information about CDC fellowship and training opportunities can be found [here](#).

Please click "Done" to submit.

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Done