

**Attachment 3. 2024 CDC DWD Fellowship Webinar Customer Service Feedback Survey
Invitation Email**

From: [EMAIL BOX]

Subject: Your Feedback of the [WEBINAR NAME] Wanted

Thank you for attending the [WEBINAR NAME]. We greatly appreciate your participation, and we are interested in your honest and constructive feedback to help us to continually improve our informational and application webinars.

To help improve the webinars, please complete a brief survey by accessing the link below. **The survey takes an average of 7 minutes to complete.** Survey results are confidential, and your identity will never be linked to the results. You can edit previous responses as you complete the survey. To return to a previous page, use the **“Previous”** button at the bottom of the page (NOT the “Back” button on your browser menu). To advance, use the **“Next”** button at the bottom of the page. You will not be able to edit your response when you exit the survey; therefore, you will have to complete this survey in one sitting.

[insert link]

If you have any questions or problems, please contact [EMAIL].

Thank you! We look forward to your attendance in our future webinars.