

**Attachment 4. 2024 CDC DWD Fellowship Webinar Customer Service Feedback Survey  
Reminder Email**

**From:** [EMAIL]

**Subject:** Reminder: Complete [WEBINAR NAME] Survey

Thank you for attending the [WEBINAR NAME]. If you have already completed the brief survey, thank you! If not, this is a friendly reminder to complete the survey regarding your webinar experience. We greatly appreciate your feedback to help us to continually improve our informational and application webinars.

[insert link]

**The survey should take approximately 7 minutes to complete.** Survey results are confidential, and your identity will never be linked to the results. You can edit previous responses as you complete the survey. To return to a previous page, use the **“Previous”** button at the bottom of the page (NOT the “Back” button in your browser). To advance, use the **“Next”** button at the bottom of the page. You will not be able to edit your response when you exit the survey; therefore, you will have to complete this survey in one sitting.

If you have any questions or problems, please contact [EMAIL].

Thank you! We look forward to your attendance in our future webinars.