

New Requirements for Supporting Statement A

GenIC

Request for Approval under the

Generic Clearance for the Collection of Routine Customer Feedback

OMB Number 0920-1050

Jurisdictional Staff Feedback to Improve Case Interview Training

- Goal of the study (e.g., determine behavioral factors that influence changes in weight over time or evaluate program delivery processes):

CDC provides public health surveillance and public health emergency response services to benefit public preparedness and provides services to support jurisdictions in this goal. A key component of jurisdictional activity at the state and local levels is to provide case investigation for reportable diseases. An identified challenge of case investigation is the interview of populations that have been historically marginalized in a way that is culturally competent and trauma informed.

The goal of this project is to improve CDC's support to jurisdictions by providing a training on person-centered case interview practices for disproportionately affected populations, including people experiencing homelessness, people with a disability, and people with a substance use disorder. This would improve both case investigation data quality and relationships between public health and community members disproportionately affected by health concerns due to systemic inequities. The desired result is improved CDC service to support jurisdictions for surveillance among these populations.

- Intended use of the resulting data (e.g., provide suggestions for improving community-based programs): To guide development of a person-centered case interview training to improve CDC services to support case investigation training needs of jurisdictions.
- Methods to be used to collect (e.g., prospective cohort design; randomized trial; etc.): Short online multiple-choice questions as part of a cross-sectional one-time survey after voluntarily reviewing draft training materials; optional participation in a one-hour focus group to discuss impressions of the draft training and give feedback to training designers.
- The subpopulation to be studied (e.g., school-age children in North Carolina, conference attendees): Jurisdictional public health staff at the state or local level; subject matter experts in the principal populations of focus (those experiencing homelessness, substance use disorder, or disability)
- How data will be analyzed (e.g., logistic regression, descriptive statistics): Descriptive statistics of multiple choice data; rapid qualitative thematic assessment of focus group data