

**Attachment 9. 2024 EIS Match Customer Service Feedback Survey Reminder Email**

**Dates to send:** May 16, 2024, May 22, 2024, and May 23, 2024

**From:** [ELWBeval@cdc.gov](mailto:ELWBeval@cdc.gov)

**BCC:** Incoming 2024 EIS Officers, Recruiters (supervisors, current EISOs, others); EIS Program Staff

**Subject:** We Want Your Feedback on the 2024 EIS Match

Thank you for participating in the 2024 EIS match process. To help improve the recruitment and match process, please complete a brief survey by accessing the link below. If you have already completed the brief survey, thank you! If not, this is a friendly reminder to complete the survey regarding your recruitment and match experience using the link below.

Access the survey:

<https://www.surveymonkey.com/r/2024EISMatch>

This anonymous survey should take an average of **6 minutes** to complete. To ensure that your responses are being saved as you navigate through the survey, please use the "Prev" and "Next" buttons at the bottom of each page (**NOT** the "Back" and "Forward" buttons in your browser). If you exit the survey before submitting it, you will not be able to return to edit your responses; therefore, you will have to complete this survey in one sitting.

The survey will close on **Thursday, May 23<sup>rd</sup>, 2024 at 11:59 pm ET.**

If you encounter any problems or have questions about the survey, please contact [ELWBeval@cdc.gov](mailto:ELWBeval@cdc.gov) or [goveisapplication@cdc.gov](mailto:goveisapplication@cdc.gov).

Thank you,  
EIS Program