Form Approved

OMB No. 0920-1050

Expiration Date: 06/30/2025

**Attachment 9. 2024 EIS Match Customer Service Feedback Survey Reminder Email**

**Dates to send:** May 16, 2024, May 22, 2024, and May 23, 2024

**From:** ELWBeval@cdc.gov

**BCC:** Incoming 2024 EIS Officers, Recruiters (supervisors, current EISOs, others); EIS Program Staff

**Subject:** We Want Your Feedback on the 2024 EIS Match

Thank you for participating in the 2024 EIS match process. To help improve the recruitment and match process, please complete a brief survey by accessing the link below. If you have already completed the brief survey, thank you! If not, this is a friendly reminder to complete the survey regarding your recruitment and match experience using the link below.

Access the survey:

[**https://www.surveymonkey.com/r/2024EISMatch**](https://www.surveymonkey.com/r/2024EISMatch)

This anonymous survey should take an average of **6 minutes** to complete. To ensure that your responses are being saved as you navigate through the survey, please use the "Prev" and "Next" buttons at the bottom of each page (**NOT** the "Back" and "Forward" buttons in your browser). If you exit the survey before submitting it, you will not be able to return to edit your responses; therefore, you will have to complete this survey in one sitting.

The survey will close on **Thursday, May 23rd, 2024 at 11:59 pm ET**.

If you encounter any problems or have questions about the survey, please contact ELWBeval@cdc.gov[eisapplication@cdc.gov](eisapplication%40cdc.gov).

Thank you,

EIS Program