

Post site visit survey questions

Form Approved

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Expiration Date: 07/31/2025

1. Please select the start date for your recent site visit.
2. How would you rate the communication between your facility and the NAC team prior to the site visit?
3. Very satisfied, satisfied, neutral, dissatisfied, very dissatisfied
4. [Comments text box for free response]
5. Did the NAC team communicate with you prior to the visit to clearly understand the laboratory containment entry requirements at your facility?
6. Yes, no, not applicable (this was a remote site visit)
7. [Comments text box for free response]
8. How satisfied were you with the document upload process?
9. Very satisfied, satisfied, neutral, dissatisfied, very dissatisfied
10. [Comments text box for free response]
11. How satisfied are you with the way the NAC team applied WHO GAP standard during the site visit?
12. Very satisfied, satisfied, neutral, dissatisfied, very dissatisfied
13. [Comments text box for free response]
14. How satisfied were you with the professionalism of the NAC team?
15. Very satisfied, satisfied, neutral, dissatisfied, very dissatisfied
16. [Comments text box for free response]
17. How satisfied were you with the NAC team's technical expertise?
18. Very satisfied, satisfied, neutral, dissatisfied, very dissatisfied
19. [Comments text box for free response]
20. How helpful did you find the NAC team's briefings at the start of your visit?
21. Very helpful, somewhat helpful, neither helpful or unhelpful, not very helpful, not at all helpful
22. [Comments text box for free response]

Public reporting burden of this collection of information is estimated to average 10 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to CDC/ATSDR Information Collection Review Office, 1600 Clifton Road NE, MS D-74, Atlanta, Georgia 30333; ATTN: PRA (0920-1050).

23. How helpful did you find the NAC team's briefings at the end of each day?
24. Very helpful, somewhat helpful, neither helpful or unhelpful, not very helpful, not at all helpful, not applicable (visit only one day)
25. [Comments text box for free response]

26. How satisfied were you with the NAC team's out briefing at the conclusion of your site visit?
27. Very satisfied, satisfied, neutral, dissatisfied, very dissatisfied
28. [Comments text box for free response]

29. Did you receive satisfactory responses to your questions during the site visit?
30. Yes, no
31. [Comments text box for free response]

32. How well prepared was the NAC team to inspect your facility?
33. Very well prepared, somewhat prepared, not well prepared
34. [Comments text box for free response]

35. Did the NAC team conduct the visit in a manner so that your operations were minimally impacted?
36. Yes, no
37. [Comments text box for free response]

38. If this was a remote site visit, did you encounter any technology issues or limitations during the remote visit?
39. Yes, no, not applicable (this was not a remote visit)
40. [Comments text box for free response]

41. How would you rate this NAC visit as compared to previous visits?
42. Improved, about the same, needs improvement, not applicable (this was the facility's first site visit)
43. [Comments text box for free response]

44. Please provide any recommendations that you may have for improving future NAC site visits
45. [Comments text box for free response]