

## ATTACHMENT 3

# Pre-study Meeting Script for MFHP Usability Study

Public reporting burden of this collection of information is estimated to average 1 hour (60 minutes) per participant, accounting for the initial meeting with the study moderator for an introduction to the study and application. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to CDC/ATSDR Reports Clearance Officer; 1600 Clifton Road NE, MS D-74, Atlanta, Georgia 30333; ATTN: PRA (0920-1050).

## Pre-study Meeting Details:

Each participant will meet with the study moderator individually for a pre-study brief. This initial meeting will be conducted via Zoom Government, instructions will be emailed to participants prior to the session. The purpose of the pre-study brief is to:

- Introduce the study and the MFHP: Cancer mobile application
- Establish requirements and expectations
- Explain materials and instructions
- Answer any outstanding questions

## Pre-study Meeting Script:

Thank you for agreeing to participate in the usability study for the CDC My Family Health Portrait: Cancer mobile app, which we call MFHP: Cancer for short. My name is [study moderator name] and I am part of a team working on the MFHP: Cancer mobile app, which helps users collect their own health history, and their family cancer health history to check their personal risk for cancer. Right now, the app can assess the risk for 3 specific types of cancer: breast, ovarian, and colorectal cancer. Once users get their risk level checked out, the app helps users learn more about specific risk factors, and understand next steps based on their results.

The purpose of this usability study is to see how well the app helps users to collect personal and family health history, check their personal cancer risk level, and let them know what to do next. We also want to gather feedback and suggestions to help us improve the app.

Being a part of the study is completely voluntary, and you can stop the study at any time. Remember—we're not testing you! We are only looking to test the usefulness of the app and how well it helps people understand their personal cancer risk, and we want your honest feedback.

This study should last a total of 4 weeks, and you will be asked to finish a few tasks using the MFHP: Cancer mobile app. This study is called a diary study, which means that you will be asked to write down your thoughts and experiences with the mobile app throughout the 4-week time span. This will be a structured diary study, which means we will provide specific tasks we'd like you to do and ask specific feedback questions rather than an open-ended journal entry. You will fill out surveys with these questions on your own. We will meet today for this intro session, and for a 1-hour meeting at the end of the 4-weeks to get your final thoughts. The time requirement for the given tasks we ask you to do will vary, but generally, you should expect to spend about 1 hour each week on completing the tasks and filling out the survey we send about your experience with the task. You will get weekly emails from the study moderator with instructions, reminders, and links to the surveys, which will be completed using a platform called Optimal Workshop. You won't need to download any software to answer the surveys, you will just click the survey links we email you in the weekly emails.

Before this call, you received and signed a consent form that explained what you should and should not do in the study. We want to remind you not to include any personally identifiable information in the surveys and any written answers throughout the course of the study. This includes any information that, when used alone, can identify you specifically, such as your- full name, address, Social Security Number, specific medical or financial information etc. Some of this information will be required on the app itself, but that info will stay secure on your device, and will not be collected, asked for, or stored as part of this study.

If you have any questions through the study, please do contact me, [moderator name] at [moderator email] or [moderator phone number].