

ATTACHMENT 6B

Weeks 4-5 Email Communications for MFHP Usability Study

Weekly Emails

Task Assignment Email

Subject: WEEKS 4-5 INSTRUCTIONS- MFHP: Cancer Mobile App Diary Study

Hello!

Welcome to Weeks 4-5 of the diary study. You will have 2 weeks to complete the task(s) below, between the dates of [MONTH/DAY/YEAR] and [MONTH/DAY/YEAR]. This week, we would like you to complete the following:

Task 1: Please use these two weeks to complete at least one cancer risk assessment using the app.

Task 2: Review your results after you run the assessment.

Task 3: If you want to, take any next steps you would take after getting your results if you were using the app on your own. This can include clicking additional links to learn more, scheduling a doctor's appointment, talking about your results with others etc. We are interested in learning what users would do with their risk assessment results, but **this step is not required**.

Once you have completed the tasks listed above, please fill out the following survey to provide feedback about your experience: [\[survey link\]](#).

If you have any questions, please contact us at [\[moderator email\]](#). Thank you for your time and feedback!

Sincerely,
[\[Moderator name\]](#)

Task Reminder Email

Subject: REMINDER! WEEKS 4-5 MFHP: Cancer Mobile App Diary Study

Hello!

Weeks 4-5 of the diary study are ending soon! There is still time to complete the tasks below and submit your survey by [MONTH/DAY/YEAR]. As a reminder, this week, we would like you to complete the following:

Task 1: Please use these two weeks to complete at least one cancer risk assessment using the app.

Task 2: Review your results after you run the assessment.

Task 3: If you want to, take any next steps you would take after getting your results if you were using the app on your own. This can include clicking additional links to learn more, scheduling a doctor's appointment, talking about your results with others etc. We are interested in learning what users would do with their risk assessment results, but **this step is not required**.

Once you have completed the tasks listed above, please fill out the following survey to provide feedback about your experience: [\[survey link\]](#).

If you have any questions, please don't hesitate to contact us at [\[moderator email\]](#). Thank you for your time and feedback!

Sincerely,
[\[Moderator name\]](#)