

Attachment 1. 2025 CDC Division of Workforce Development (DWD) Fellowship Webinar Customer Service Feedback Survey

PAGE 1. INTRODUCTION

Thank you for attending the [INSERT NAME] Webinar. We greatly appreciate your participation, and we are interested in your honest and constructive feedback to help us to continually improve our informational and application webinars. The survey should take an average of **7 minutes** to complete. Your participation is completely voluntary. Your individual responses will be kept secure and not shared, and data will be reported in the aggregate.

To ensure that your responses are being saved as you navigate through the survey, please use the "Previous" and "Next" buttons at the bottom of each page (NOT the "Back" and "Forward" buttons in your browser). If you exit the survey before submitting it, you will not be able to return to edit your responses.

If you encounter any problems or have questions about the survey, please contact [CONTACT EMAIL]. Thank you! We look forward to your attendance in our future webinars.

Notice: By continuing to the next screen, you consent to complete this survey.

The public reporting burden of this collection of information is estimated to average 7 minutes per response, including time for reviewing instructions, searching existing data sources, gathering, and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to **CDC/ATSDR Reports Clearance Officer; 1600 Clifton Road NE, MS H21-8, Atlanta, Georgia 30333 ATTN: PRA (0920-1050)**

PAGE 2. BACKGROUND INFORMATION

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1. Which webinar(s) did you recently attend? Select all that apply.

- [WEBINAR TITLE/DATE]
- I did not attend any of the above webinar(s) (*skip to end of survey*)

PAGE 3. BACKGROUND INFORMATION

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2. How did you hear about the webinar? (Select all that apply)

- CDC websites about the fellowship
- Handshake platform (opportunity posting, direct message, webinar event, Ambassadors)
- Other job search platform (e.g., Indeed, Zip Recruiter, USAJOBS)
- Current participants
- Program staff
- Program alumni
- Current or former program mentors/ supervisors
- Academic network or institution alumni
- Academic network or institution career services
- Academic network or institution faculty or staff
- Email notices about the fellowship (e.g., CDC university, professional network listserv)
- X (formerly Twitter)
- Facebook
- Instagram
- LinkedIn
- Other social media platform (please specify)

3. Why did you attend this webinar? (Select all that apply)

- To learn about working in the public health field
- To learn about working at CDC
- To learn about working for the federal government
- To learn about fellowship eligibility requirements
- To learn about how to strengthen my application for a fellowship

- To learn about the fellowship selection process
- To learn about the fellowship curricula
- To hear from CDC fellows and alumni
- To learn more about joining the U.S. Public Health Service Commissioned Corps
- To learn more about professional advancement opportunities
- Other (please specify)

4. Which of the following best describes your current academic/professional status?

- In undergraduate degree program
- Graduated from an undergraduate program
- In master's degree program
- Graduated from a master's degree program
- In doctoral degree program (such as MD, PhD)
- Graduated from a doctoral degree program
- Other (please specify)

5. Select the program/fellowship you are most interested in:

- Epidemic Intelligence Service (EIS)
- Epidemiology Elective Program (EEP)
- Laboratory Leadership Service (LLS)
- CDC Steven M. Teutsch Prevention Effectiveness Fellowship (PE)
- Public Health Informatics Fellowship Program (PHIFP)
- Evaluation Fellowship Program (EFP)
- Public Health Associate Program (PHAP)
- None of the above/I do not intend to apply

6. Have you applied to a CDC fellowship in the past 12 months?

- No
- Yes (if yes, specify:_____)

PAGE 4. WEBINAR FEEDBACK

To return to a previous page, use the "Previous" button at the bottom of the page (NOT the "Back" button in your browser). To advance, use the "Next" button at the bottom of the page.

7. Please indicate the extent to which you agree with the following statements regarding your recruitment experience overall.

	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
I was able to learn more about the fellowship/program through the webinar.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

The webinar speakers were informative.	<input type="radio"/>				
The webinar answered my questions about the fellowship/program.	<input type="radio"/>				
The webinar was useful in deciding if I am a good fit for the fellowship/program.	<input type="radio"/>				
Overall, I was satisfied with the webinar.	<input type="radio"/>				

8. If you selected “disagree” or “strongly disagree” to any of the items above, please explain. [Open-Ended Question]

9. After attending the webinar, how likely are you to recommend this fellowship/program to a peer?

- Very unlikely
- Unlikely
- Neither likely nor unlikely
- Likely
- Very likely

10. What was the most helpful part of the webinar? [Open-Ended Question]

11. What suggestions do you have to improve future webinars? [Open-Ended Question]

12. After attending the webinar, how likely are you to apply for the fellowship/program in the future?

- Very Unlikely
- Unlikely
- Neither likely nor unlikely
- Likely
- Very likely

13. To what extent has your perception of the program improved after attending the webinar?

- Not improved at all
- Somewhat improved
- Improved
- Greatly improved

14. Would you like to be included in future CDC fellowship recruitment events (e.g., webinars, newsletters)?

- Yes [if yes, skip to question 15]
- No [if yes, skip to question 16]

PAGE 5. CONTACT INFORMATION (OPTIONAL)

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15. Please provide your contact information (e.g., full name, email) to be included in future CDC fellowship recruitment events. [Open-Ended Question]

PAGE 6. OTHER COMMENTS

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16. Please provide any other comments that you have about the webinars or the fellowship/program recruitment in general. [Open-Ended Question]

PAGE 7. DEMOGRAPHIC INFORMATION

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Top of FormThe following questions are completely voluntary. You may choose to leave these questions blank. Responses will only be presented in aggregate, and no identifying information will be linked to individual responses.

17. What is your race and/or ethnicity?

Select all that apply.

American Indian or Alaska Native

For example, Navajo Nation, Blackfeet Tribe of the Blackfeet Indian Reservation of Montana, Native Village of Barrow Inupiat Traditional Government, Nome Eskimo Community, Aztec, Maya, etc.

Asian

For example, Chinese, Asian Indian, Filipino, Vietnamese, Korean, Japanese, etc.

Black or African American

For example, African American, Jamaican, Haitian, Nigerian, Ethiopian, Somali, etc.

Hispanic or Latino

For example, Mexican, Puerto Rican, Salvadoran, Cuban, Dominican, Guatemalan, etc.

Middle Eastern or North African

For example, Lebanese, Iranian, Egyptian, Syrian, Iraqi, Israeli, etc.

Native Hawaiian or Pacific Islander

For example, Native Hawaiian, Samoan, Chamorro, Tongan, Fijian, Marshallese, etc.

White

For example, English, German, Irish, Italian, Polish, Scottish, etc.

18. Are you:

Mark all that apply.

Female

Male

Transgender, non-binary, or another gender

Prefer not to answer

19. Which of the following how you think of yourself?

Gay or lesbian

Straight, that is not gay or lesbian

Bisexual

- I use a different term [free text]
- I don't know
- Prefer to to answer

CONCLUSION

Thank you for your time and feedback! We appreciate your responses. If you have questions about the survey, please contact [EMAIL].

More information about CDC fellowship and training opportunities can be found here (<https://www.cdc.gov/fellowships>).

Please click "Done" to submit.