

**Attachment 4. 2025 CDC DWD Fellowship Webinar Customer Service Feedback Survey
Reminder Email**

From: [EMAIL]

Subject: Reminder: Complete [WEBINAR NAME] Survey

Thank you for attending the [WEBINAR NAME]. If you have already completed the brief survey, thank you! If not, this is a friendly reminder to complete the survey regarding your webinar experience. We greatly appreciate your feedback to help us to continually improve our informational and application webinars.

[insert link]

The survey should take approximately 7 minutes to complete. Your participation is completely voluntary. Your individual responses will be kept secure and not shared, and data will be reported in the aggregate. You can edit previous responses as you complete the survey. To return to a previous page, use the **“Previous”** button at the bottom of the page (NOT the “Back” button in your browser). To advance, use the **“Next”** button at the bottom of the page. You will not be able to edit your response when you exit the survey; therefore, you will have to complete this survey in one sitting.

If you have any questions or problems, please contact [EMAIL].

Thank you! We look forward to your attendance in our future webinars.