

Post-Site Visit Survey

Form Approved

OMB Approval No. 0920-1050

Expiration Date: 06/30/2025

1. Audit/inspection was conducted by
 - a. U.S. NAC and FSAP
 - b. U.S. NAC and IPP
 - c. U.S. NAC, FSAP and IPP
 - d. U.S. NAC only

[If respondents choose option **d for U.S. NAC only**, then branching logic goes straight to question 3.]

If respondents choose option a, b or c, then question 2 will be next in line with instructions for questions 3-11 that should clearly indicate that responses are for evaluation of U.S. NAC auditors and processes.]

**Questions 3-11 are for the evaluation of U.S. NAC auditors and U.S. NAC audit processes only.
(Branching logic instructions if options a, b or c are chosen for Question 1)**

2. (For joint audit): When necessary and possible, joint audits should be conducted instead of separate ones.
 - a. Strongly agree
 - b. Agree
 - c. Neutral
 - d. Disagree
 - e. Strongly Disagree
3. Auditors demonstrated effective communications skills, prior to and during the audit.
 - a. Strongly agree
 - b. Agree
 - c. Neutral
 - d. Disagree
 - e. Strongly Disagree
4. The audit was conducted in a courteous and professional manner by auditors.
 - a. Strongly agree
 - b. Agree
 - c. Neutral
 - d. Disagree
 - e. Strongly Disagree
5. Audit team was knowledgeable on subject matter and was able to address questions or concerns satisfactorily.
 - a. Strongly agree
 - b. Agree
 - c. Neutral
 - d. Disagree
 - e. Strongly Disagree

6. The duration of the audit was reasonable.
 - a. Strongly agree
 - b. Agree
 - c. Neutral
 - d. Disagree
 - e. Strongly Disagree
7. Overall, the audit was helpful for my facility and provided useful information or recommendations.
 - a. Strongly agree
 - b. Agree
 - c. Neutral
 - d. Disagree
 - e. Strongly Disagree
8. Next steps for the certification process and identified non-conformances were explained clearly during the closing meeting.
 - a. Strongly agree
 - b. Agree
 - c. Neutral
 - d. Disagree
 - e. Strongly Disagree
9. During the audit, auditors considered facility concerns and perspectives.
 - a. Strongly agree
 - b. Agree
 - c. Neutral
 - d. Disagree
 - e. Strongly Disagree
10. If there is additional feedback that you would like to share, please enter in the comment box below (recommendations for improvement, etc.)
