

- TAKE THE SURVEY

2 - SURVEY INFORMATION

3 - SAMPLE SURVEYS

a) Round 1 (2009-2011)

b) Round 2 (2012-2014)

c) Round 3 (2015-2017)

d) Round 4 (FY19-20)

e) Round 5 (FY20)

f) Round 6 (FY22)

4 - VIEW RESULTS

5 - SYSTEM ADMIN

6 - SUGGESTIONS

. ....

9 - CONTACT US

0 - HOME

OMB Control Number: 2700-0153

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## NASA Safety Culture Survey, Round 6

This sample survey has variations based on:

Center: SSC v

### PURPOSE:

This survey provides basic feedback to your Center on the safety culture with the goal of preventing incidents from occurring.

### FOR IMMEDIATE SAFETY CONCERNS:

- 1. Please contact your supervisor or Center Safety Representative.
- Or, go to the <u>NASA Safety Center web page</u>, where you can select your home center for more specific information.

#### SURVEY INSTRUCTION:

- 1. Please read the short description of each component of safety culture (Reporting, Just, Flexible, Learning, and Engaged), then select the responses that most accurately match your perceptions.
- 2. Comment blocks are available for each question (600 characters max. for each).
- When you are done, click the Submit button. A "Thank You" note will let you know you have successfully completed the survey.
- 4. An individual must be free to respond without fear of reprisal, whether the fear is real or perceived. Without this, the data gathered may be inaccurate and of minimal use.
  - Data analysis will not include individual scores or identify individuals.
  - We welcome comments, and will keep them word for word, (inappropriate language may be modified or removed.)

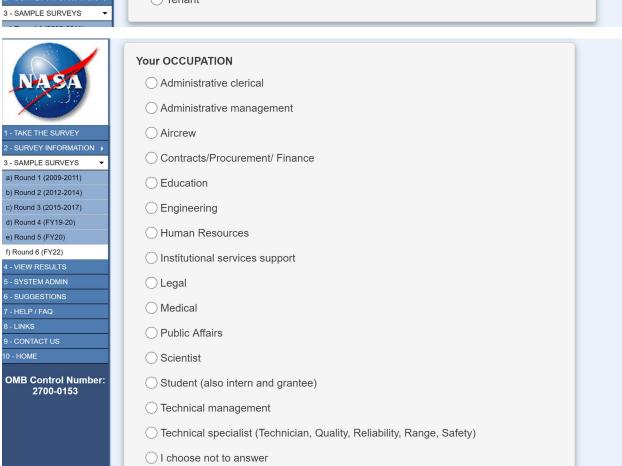
### Paperwork Reduction Act Statement:

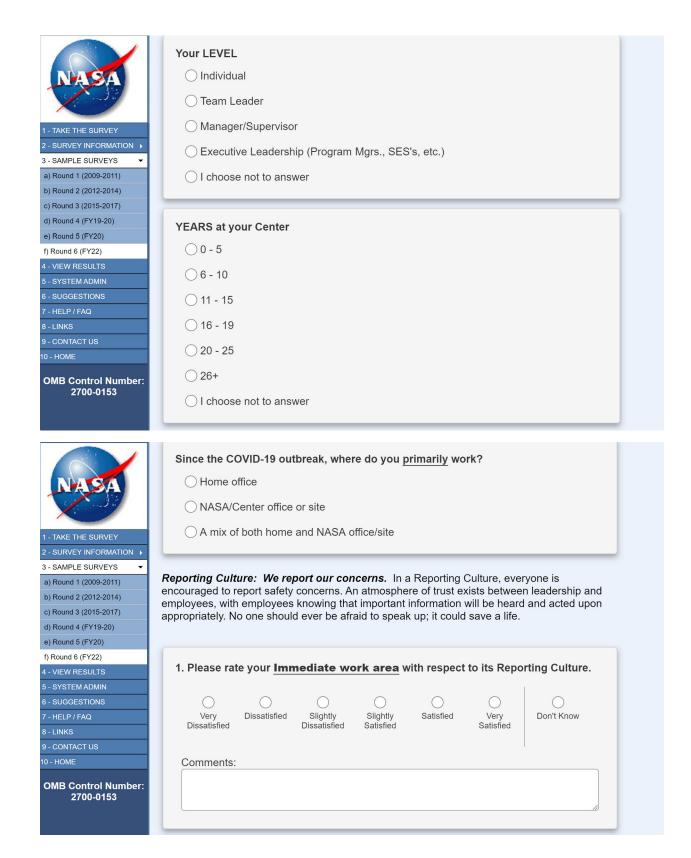
This information collection meets the requirements of 44 U.S.C. 3507, as amended by section 2 of the Paperwork Reduction Act of 1995. You do not need to answer these questions unless we display a valid Office of Management and Budget control number. The OMB control number for this information collection is 2700-0153 and it expires on 09/30/2021. We estimate that it will take about 8 minutes to read the instructions, gather the facts, and answer the questions. You may send comments on our time estimate above to Tracy.G.Dillinger@nasa.gov. Send only comments relating to our time estimate to this address.

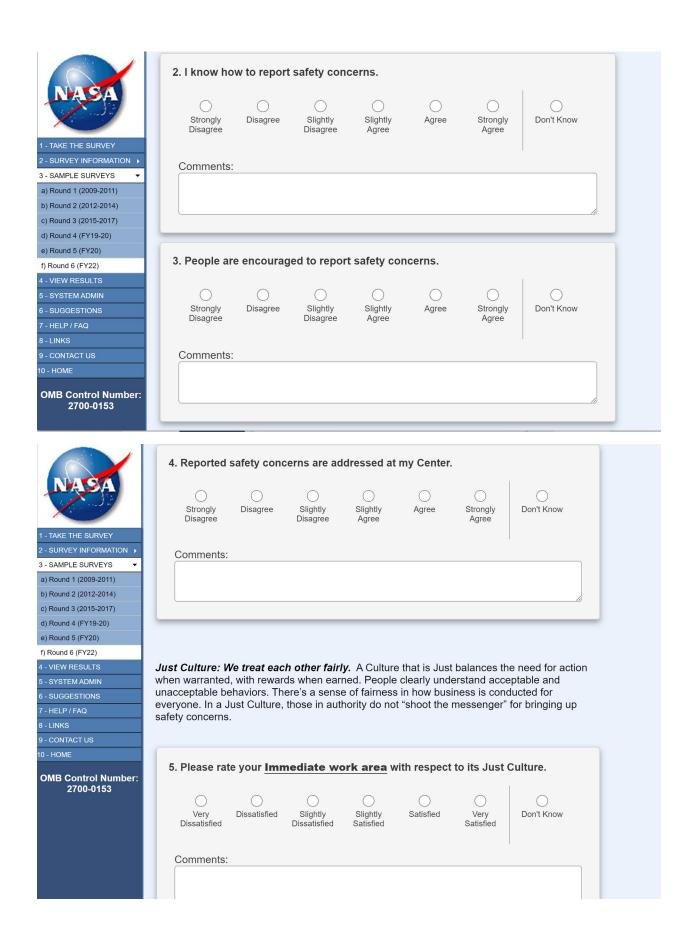
| NASA                     |
|--------------------------|
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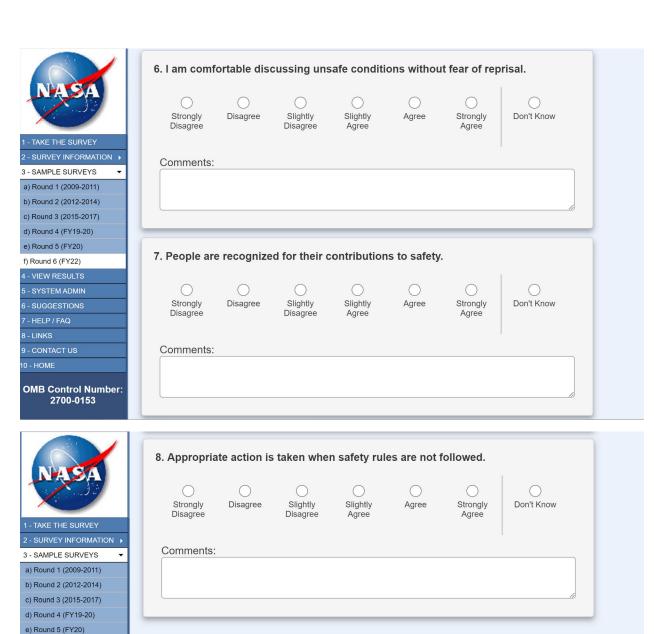
| Your AFFILIATION  O Civil Service (CS)        |  |
|---|--|
| ○ Contractor                                  |  |
| ○ Military (DoD)                              |  |
| ○ Tenant                                      |  |
|   |  |
| Your DEPARTMENT/DIRECTORATE                   |  |
| AA00: Office of the Director                  |  |
| ○ BA00: Office of the Chief Financial Officer |  |
| ○ CA00: Office of the Chief Counsel           |  |
| ODA00: Office of Procurement                  |  |
| ○ EA00: Engineering and Test Directorate      |  |
| ◯ IA00: Office of Communications              |  |
| ◯ LA00: Office of Human Capital               |  |





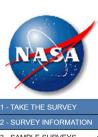






Flexible Culture: We change to meet new demands. A Flexible Culture is one that builds in resilience from the beginning. It enables an organization to adapt to unforeseen developments and make changes based on incoming trend information. It also allows an organization to push past obstacles when something new or different happens. A lack of flexibility has the potential to introduce degraded communications and processes with respect to safety. In a Flexible Culture, operations aren't disrupted by additional demands, but continues to operate in a steady state to successfully complete the mission.

f) Round 6 (FY22)



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| Very<br>Dissatisfied | Dissatisfied | Slightly<br>Dissatisfied        | Slightly<br>Satisfied | Satisfied   | Very<br>Satisfied | Don't Know |    |
|----------------------|--------------|---------------------------------|-----------------------|-------------|-------------------|------------|----|
| omments:             |              |                                 |                       |             |                   |            |    |
|                      |              |                                 |                       |             |                   |            |    |
|                      |              |                                 |                       |             |                   |            |    |
|                      |              |                                 |                       |             |                   |            |    |
|                      |              |                                 |                       |             |                   |            |    |
| . My Cent            | er uses info | ormation fro                    | m past exp            | eriences to | improve sa        | ifety.     |    |
| . My Cento           | er uses info | ormation fro  Slightly Disagree | m past exp            | eriences to | improve sa        | ofety.     |    |
| Strongly             | $\circ$      | Slightly                        | Slightly              | $\circ$     | Strongly          |            | // |



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| 11. People ii        | n our organ | ization man          | age change        | e well. |                   |            |
|----------------------|-------------|----------------------|-------------------|---------|-------------------|------------|
| Strongly<br>Disagree | Disagree    | Slightly<br>Disagree | Slightly<br>Agree | Agree   | Strongly<br>Agree | Don't Know |
| Comments:            |             |                      |                   |         |                   |            |
|                      |             |                      |                   |         |                   |            |

| 12. Processe         | s change t | o improve s          | safety at my      | Center. |                   |            |
|----------------------|------------|----------------------|-------------------|---------|-------------------|------------|
| Strongly<br>Disagree | Disagree   | Slightly<br>Disagree | Slightly<br>Agree | Agree   | Strongly<br>Agree | Don't Know |
| Comments:            |            |                      |                   |         |                   |            |



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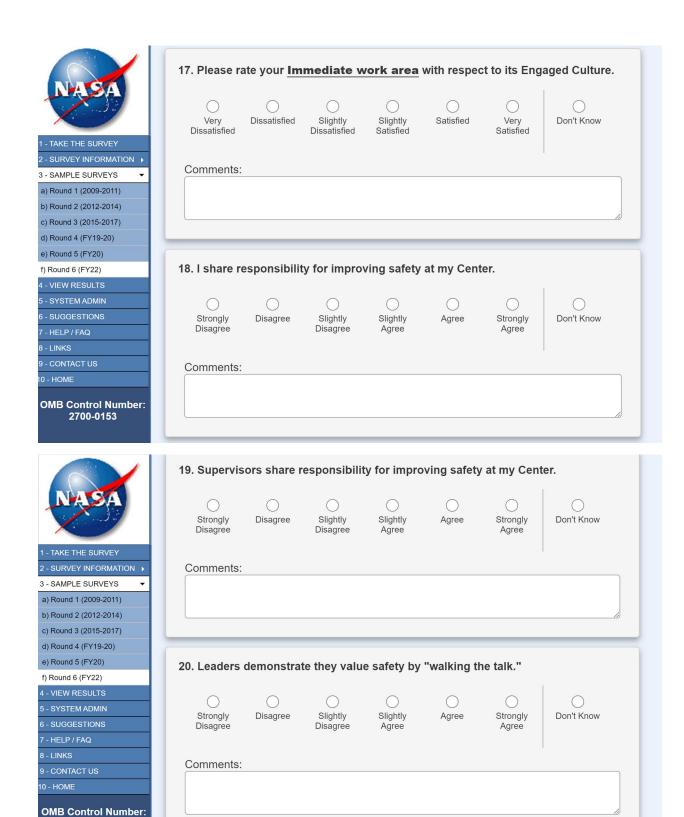
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OMB Control Number: 2700-0153 Learning Culture: We learn from our successes and mistakes. In a Learning Culture, employees collect, assess and share information, both formally and informally. That includes continuing education programs such as SATERN and the Safety and Mission Assurance Technical Excellence Program, as well as resources on the NASA Engineering Network and NASA Safety Center websites. It is important for employees to learn from their experiences and apply that knowledge to their jobs.

| 13. Please ra        | ate your <u>Im</u> | mediate w                | ork area              | with respec | t to its Lear     | ning Culture.   |  |
|----------------------|--------------------|--------------------------|-----------------------|-------------|-------------------|-----------------|--|
| Very<br>Dissatisfied | Dissatisfied       | Slightly<br>Dissatisfied | Slightly<br>Satisfied | Satisfied   | Very<br>Satisfied | On't Know       |  |
| Comments:            |                    |                          |                       |             |                   |                 |  |
|                      |                    |                          |                       |             |                   |                 |  |
|                      |                    |                          |                       |             |                   |                 |  |
| 14. We learn         | from our s         | uccesses a               | nd our failu          | ıres.       |                   |                 |  |
| Strongly<br>Disagree | Disagree           | Slightly<br>Disagree     | Slightly<br>Agree     | Agree       | Strongly<br>Agree | O<br>Don't Know |  |
| Comments:            |                    |                          |                       |             |                   |                 |  |
|                      |                    |                          |                       |             |                   |                 |  |

| NASA   | Strongly<br>Disagree          | Disagree            | Slightly<br>Disagree                 | Slightly<br>Agree | Agree       | Strongly<br>Agree         | Don't Know      |
|--|-------------------------------|---------------------|--------------------------------------|-------------------|-------------|---------------------------|-----------------|
| TAKE THE SURVEY  |                               |                     |                                      |                   |             |                           |                 |
| SURVEY INFORMATION >   | Comments:                     |                     |                                      |                   |             |                           |                 |
| SAMPLE SURVEYS ▼   |                               |                     |                                      |                   |             |                           |                 |
| Round 1 (2009-2011)  |                               |                     |                                      |                   |             |                           |                 |
| Round 2 (2012-2014)  |                               |                     |                                      |                   |             |                           |                 |
| Round 3 (2015-2017)  |                               |                     |                                      |                   |             |                           |                 |
|  |                               |                     |                                      |                   |             |                           |                 |
| Round 4 (FY19-20)  |                               |                     |                                      |                   |             |                           |                 |
| The second secon | 16. Employe                   | es in my w          | ork area sha                         | are knowled       | dge with ea | ch other.                 |                 |
| Round 4 (FY19-20)  Round 5 (FY20)  Round 6 (FY22)  | 16. Employe                   | es in my w          | ork area sha                         | are knowled       | dge with ea | ch other.                 |                 |
| Round 5 (FY20)<br>Round 6 (FY22)   | 16. Employe                   | ees in my w         | ork area sha                         | are knowled       | dge with ea | ch other.                 |                 |
| Round 5 (FY20) Round 6 (FY22) VIEW RESULTS   | 0                             | $\circ$             | $\circ$                              | $\circ$           | $\circ$     | $\circ$                   | O Don't Know    |
| Round 5 (FY20)  Round 6 (FY22)  VIEW RESULTS  SYSTEM ADMIN   | 16. Employe Strongly Disagree | ees in my w  Output | ork area sha<br>Slightly<br>Disagree | Slightly<br>Agree | dge with ea | ch other.  Strongly Agree | O<br>Don't Know |
| Round 5 (FY20)  Round 6 (FY22)  VIEW RESULTS  SYSTEM ADMIN  SUGGESTIONS  | Strongly                      | $\circ$             | Slightly                             | Slightly          | $\circ$     | Strongly                  | O<br>Don't Know |
| Round 5 (FY20)  Round 6 (FY22)  VIEW RESULTS  SYSTEM ADMIN  SUGGESTIONS  HELP / FAQ  | Strongly<br>Disagree          | Disagree            | Slightly                             | Slightly          | $\circ$     | Strongly                  | O<br>Don't Know |
| Round 5 (FY20)  Round 6 (FY22)  VIEW RESULTS  SYSTEM ADMIN  SUGGESTIONS  HELP / FAQ  LINKS   | Strongly                      | Disagree            | Slightly                             | Slightly          | $\circ$     | Strongly                  | O<br>Don't Know |
| Round 5 (FY20)   | Strongly<br>Disagree          | Disagree            | Slightly                             | Slightly          | $\circ$     | Strongly                  | O<br>Don't Know |

**Engaged Culture: Everyone does their part.** An Engaged Culture ties together the other four cultures. Regardless of status or occupation, all NASA employees actively participate in safely accomplishing the agency's mission. The key is having engaged leaders and employees who demonstrate they value safety and get involved.



2700-0153

