

Staffing and Classification Services Feedback

Introduction

Tell us about your experience!

This feedback form should only take 3 minutes to complete. Your answers are voluntary and anonymous.

Paperwork Reduction Act Statement:

This information collection meets the requirements of 44 U.S.C 3507, as amended by section 2 of the Paperwork Reduction Act of 1995. You do not need to answer these questions unless we display a valid Office of Management and Budget control number. The OMB control number for this information collection is 2700-0153 and it expires on 07/31/2024. We estimate that it will take about 3 minutes to read the instructions, gather the facts, and answer the questions. You may send comments on our time estimate above to meredith.r.parker@nasa.gov. Send **only** comments relating to our time estimate to this address.

* 1. What was your role during this interaction with Staffing and Classification Services?  

- ☐ Hiring Manager
- ☐ OCHCO Partner (HRBP, HRD, Deputy HRD, etc.)
- ☐ Administrative Support
- ☐ New Hire
- ☐ Applicant
- ☐ Other (please specify)

2. Overall, how satisfied are you with our service during this interaction?  

Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
☐	☐	☐	☐	☐

3. Please indicate how much you agree with the following statements:  

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
The appropriate Staffing/Classification Specialist was professional.	☐	☐	☐	☐	☐
The Staffing/Classification Specialist was knowledgeable.	☐	☐	☐	☐	☐
The Staffing/Classification Specialist was courteous.	☐	☐	☐	☐	☐
The Staffing/Classification Specialist provided information that satisfied my request.	☐	☐	☐	☐	☐
The Staffing/Classification Specialist provided information in a timely manner.	☐	☐	☐	☐	☐

4. Briefly describe the service received and provide any additional information you would like us to know (e.g., explanation for responses above, improvement suggestions, employee recognition, etc.)

5. If you wish to be contacted for further follow up, please provide your name, contact information, and associated HRC number and a member of the team will contact you.

Done