

Title: Mission Support Enterprise Organization (MSEO) Human Resource Business Partner (HRBP)
Feedback

Introduction:

Tell us about your experience!

NASA MSEO HRBPs are committed to providing excellent customer service and we want to know how we are doing. Your response is confidential, and your candid feedback will allow us to identify what is working well and where we have opportunities to improve the support that we provide to you.

Thank you very much for taking the time to complete the survey. We greatly appreciate and value your feedback.

Paperwork Reduction Act Statement:

This information collection meets the requirements of 44 U.S.C 3507, as amended by section 2 of the Paperwork Reduction Act of 1995. You do not need to answer these questions unless we display a valid Office of Management and Budget control number. The OMB control number for this information collection is 2700-0153 and it expires on 07/31/2024. We estimate that it will take about 3 minutes to read the instructions, gather the facts, and answer the questions. You may send comments on our time estimate above to abigail.johnson@nasa.gov. Send only comments relating to our time estimate to this address.

1) ***Please select your organization.**

- a) OCHCO – Office of Chief Human Capital Officer
- b) OCFO – Office of Chief Financial Officer
- c) OCIO –Office of Chief Information Officer
- d) OCOMM – Office of Communications
- e) ODEO – Office of Diversity and Equal Opportunity
- f) OGC – Office of General Counsel
- g) OIIR – Office of International and Interagency Relations
- h) OLIA – Office of Legislative and Intergovernmental Affairs
- i) OP – Office of Procurement
- j) OPS – Office of Protective Services
- k) OSBP – Office of Small Business Programs

* Indicates required question

l) OSI – Office of Strategic Infrastructure

m) OSTEM – Office of STEM Engagement

n) Prefer not to respond

o) Other (please specify)

i) [add text box]

2) ***What was your role during this interaction with the MSEO HRBP Team?**

a) Supervisor/Manager

b) Employee

c) Administrative (i.e., Admin Officer, Executive Officer, Administrative Assistant, etc.)

d) Other (please specify)

i) [add text box]

3) ***Overall, how satisfied are you with the service provided by your MSEO HRBP?**

		Neither satisfied nor dissatisfied		
Very Satisfied	Satisfied		Dissatisfied	Very Dissatisfied
☐	☐		☐	☐

4) ***Please indicate how much you agree with the following statements:**

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
My MSEO HRBP was professional.	☐	☐	☐	☐	☒
My MSEO HRBP was knowledgeable.	☐	☐	☐	☐	☐
My MSEO HRBP was courteous.	☐	☐	☐	☐	☐
My MSEO HRBP was responsive.	☒	☐	☐	☐	☐
My MSEO HRBP provided necessary information in a timely manner.					
My MSEO HRBP took time to understand my needs.	☐	☐	☐	☐	☐

* Indicates required question

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
My MSEO HRBP satisfied my request.					

- 5) Briefly describe the service received and provide any additional information you would like us to know (e.g., explanation for responses above, improvement suggestions, employee recognition, etc.).
 - i) [Open response]
- 6) If you wish to be contacted for further follow up, please provide your name, contact information, and a member of the team will contact you.
 - i) [Free response]

* Indicates required question