

## Annual KM Feedback Survey

We hope this survey will give us insight into the knowledge needs of the workforce, what knowledge management assets and approaches do or don't work well, and where and how we could help and improve. Your participation is highly valued, and any information you provide will be treated anonymously unless you choose to share your name for follow-up discussions.

Thank you for your contribution!

Paperwork Reduction Act Statement: This information collection meets the requirements of 44 U.S.C 3507, as amended by section 2 of the Paperwork Reduction Act of 1995. You do not need to answer these questions unless we display a valid Office of Management and Budget control number. The OMB control number for this information collection is 2700-0153 and it expires on 08/31/2027. We estimate that it will take about 10 minutes to read the instructions, gather the facts, and answer the questions. You may send comments on our time estimate above to [joshua.bell@nasa.gov](mailto:joshua.bell@nasa.gov). Send only comments relating to our time estimate to this address.

1. What is your position or role within the NASA IV&V Program? (This will give us insight into potentially differing needs and viewpoints of different groups. If you're not comfortable answering, feel free to leave this blank.)

2. What works for you personally (or for your team)? Please rate how effective or useful these items are for helping you learn and apply knowledge. (Very Effective, Somewhat Effective, Neither Effective Nor Ineffective, Somewhat Ineffective, Very Ineffective)

IV&V Lessons Learned Database

Other Agency Lessons Learned Databases

Learning Events (i.e., Monday Workshops/Wednesday Tech Discussions)

IV&V Management System (IMS) documents,

Catalog of Methods

Team-specific written procedures

Short informational or instructional videos

Facilitated Discussions (including retrospectives, pause-and-learns)

Hands-On Experience

One-on-one discussions with colleagues

Formal training

Literature (books, white papers, etc.)

Mentoring/shadowing

Knowledge Repositories (e.g. ECM, SharePoint, Confluence)

Critical Knowledge Sheets

Checkpoint Reviews

3. Why? For the items you just rated, what makes them effective/useful or not (particularly for anything that's very effective/useful or not very effective/useful)?

4. Are there any methods not listed above that you use to obtain information or knowledge that work well for you and your team?

5. Are there any barriers that prevent you from obtaining the knowledge, skills, or information that you need?

6. Looking at your planned activities for the next year, what knowledge and information will you need, and where might you need help?

7. Monday Workshops (12p-1p), Wednesday Tech Discussions (9:00a-10:30a): Do these days and times work for you? Do you have any suggestions for day/time slots that might work better?

8. Do you have any suggestions to help us improve the learning experience or environment within the IV&V Program?

9. Is there anything else that you would like to share?

If you would like more information or have additional comments, please contact [luann.casey@nasa.gov](mailto:luann.casey@nasa.gov) or [jeffrey.r.northey@nasa.gov](mailto:jeffrey.r.northey@nasa.gov)