

## National Center for Environmental Conflict Resolution Assessment Evaluation – Requester Questionnaire

The John S. McCain III National Center for Environmental Conflict Resolution (National Center) evaluates all of its services. As a part of this evaluation, we ask the agency representatives who have requested National Center services to provide us with information about their experience. Your responses will be used to improve our programs and services. The average estimated reporting burden for this questionnaire is 5 minutes. This estimate includes time for reviewing the instructions and completing the questionnaire. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the National Center. Please note your responses to this questionnaire are confidential. The identity of individual respondents is not recorded.

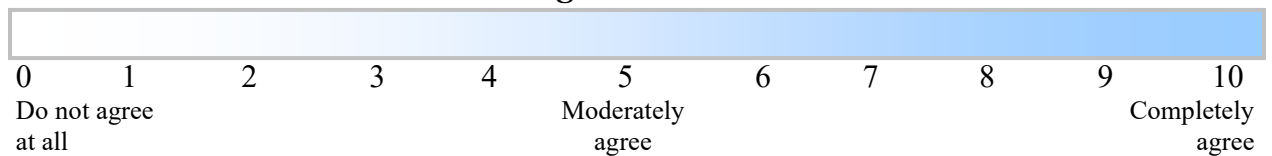
1. What prompted the request for consultation and upfront assessment services from the National Center?

<hr/> <hr/>
-------------

2. Briefly describe the services the National Center provided?

<hr/> <hr/>
-------------

3. *Rating Scale*



4. Using the scale above, please rate the extent to which you agree with the following statement:

Rating	
—	The National Center’s services (including the contractor services, if applicable) helped us determine how best to proceed to solve this problem/resolve this conflict.

5. Using the scale from the previous page, please rate the extent to which you agree with the following statements about the consultation and assessment services provided by the National Center (including the work conducted by the contracted practitioner).

*Rating*

____	Key issues were explored.
____	Key issues were considered in the recommendations on how to proceed.
____	Input was sought from key parties to the situation/controversy.
____	I would use a situation/conflict assessment again for similar situations.

6. Please indicate your overall level of satisfaction with the National Center's services:

Totally Dissatisfied	Mostly Dissatisfied	Somewhat Dissatisfied	Neither Satisfied nor Dissatisfied	Somewhat Satisfied	Mostly Satisfied	Totally Satisfied
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<p><i>Please elaborate:</i></p> <hr style="border: 0; border-top: 1px solid black; margin-bottom: 5px;"/> <hr style="border: 0; border-top: 1px solid black; margin-bottom: 5px;"/>						

7. What are the anticipated benefits/impacts of the National Center's services?

---



---

8. If your work with the National Center were starting over again, what changes would you like to see happen?

\_\_\_\_\_

\_\_\_\_\_

**THANK YOU FOR TAKING THE TIME TO COMPLETE THIS QUESTIONNAIRE.**

PERSONS WITH DISABILITIES WHO REQUIRE ALTERNATIVE MEANS FOR  
COMMUNICATION OF PROGRAM EVALUATION INFORMATION SHOULD CONTACT  
THE NATIONAL CENTER AT (520) 901-8544.