

Sample Guide for Semi-Structured Interviews

This interview guide includes core domains that are intended to capture i) characteristics of health care providers (physicians, nurse practitioners, and physician assistants), ii) implementation processes related to the AHRQ Safety Program for HAI Prevention, iii) barriers and facilitators related to the AHRQ Safety Program for HAI Prevention, iv) use and perceptions of the AHRQ Safety Program for HAI Prevention technical assistance and toolkits/materials, v) experiences with measurement during the AHRQ Safety Program for HAI Prevention, and vi) feedback about the AHRQ Safety Program for HAI Prevention. This guide will be refined to reflect differences between health care providers and key support staff. It will also be refined to reflect differences in settings. Finally, this guide can be amended for length and comprehensibility of questions. All interviews will occur at the end of the intervention period and last up to 30 minutes.

Warm Up/Demographics

- What is your job title?
- How long have you been working at this practice?
- What is your background education and training in?
- What year did you start practicing independently (post-training, i.e., residency and/or fellowship)?
- In your own words, what is HAI prevention? What does it mean to you?

Implementation of AHRQ Safety Program for HAI Prevention

- Did your unit/facility have any HAI prevention efforts underway prior to implementation of the AHRQ Safety Program for HAI Prevention? If yes, what were they?
- How ready do you think your unit/facility was to implement the AHRQ Safety Program for HAI Prevention?
- Did you think it was necessary for your unit/facility to implement this intervention? Please explain.
- Are there other patient safety and quality improvement initiatives going on in your unit/facility? If so, what are they?
- How much leadership support do you feel that you have for improving patient safety and quality?
- What could leadership be doing better, if anything, and what do you think the barriers are to getting them involved?
- What are the greatest successes and/or challenges you have experienced in implementing the AHRQ Safety Program for HAI Prevention?
 - ADD SPECIFIC QUESTIONS HERE ABOUT DIFFERENT ELEMENTS OF TOOLKITS
- What is your opinion of the AHRQ Safety Program for HAI Prevention?
 - Do you think it has impacted how you think about HAI prevention? If so, how?
 - Do you think it has impacted your unit/facility? If so, how?
- What are your thoughts on the “The Four Moments of AHRQ Safety Program for HAI Prevention”?

Barriers and Facilitators to HAI Prevention

- What are the biggest barriers to HAI prevention?
- What are the biggest facilitators to HAI prevention?
- How do you view your own practices related to HAI prevention?

- Do you feel you have had sufficient education and training on HAI prevention?
- Do you feel that you can comment on the HAI prevention practices of your colleagues?
- Who, in your view, is responsible for making sure HAI practices are optimal?
 - How clear do you think this responsibility is?
- What do you think could be done on an organizational level to improve HAI prevention?
- Are there specific patient groups that are more likely to get HAI prevention? Why do you think that is?
- How do you keep up to date on new information about infections? What sources do you consult?
- What are your thoughts about the future of HAI prevention?

Use and Perceptions of Technical Assistance and Toolkits/Materials

- To what extent did you use the technical assistance during the AHRQ Safety Program for HAI Prevention?
- To what extent did you use the revised toolkits/materials of the AHRQ Safety Program for HAI Prevention?
- To what extent did you find the technical assistance helpful during the implementation of the AHRQ Safety Program for HAI Prevention?
- To what extent did you find the revised toolkits/materials helpful during the implementation of the AHRQ Safety Program for HAI Prevention?
- What did you find most helpful related to the technical assistance during the implementation of the AHRQ Safety Program for HAI Prevention?
- What did you find least helpful related to the technical assistance during the implementation of the AHRQ Safety Program for HAI Prevention?
- What did you find most helpful related to toolkits/materials during the implementation of the AHRQ Safety Program for HAI Prevention?
- What did you find least helpful related to the toolkits/materials during the implementation of the AHRQ Safety Program for HAI Prevention?

Experiences with Measurement During the AHRQ Safety Program for HAI Prevention

- To what extent did you complete measures (survey measures, assessments, report clinical outcomes) during the AHRQ Safety Program for HAI Prevention?
- To what extent did the various measures fit into existing workflows?

Feedback about the AHRQ Safety Program for HAI Prevention

- What were your overall experiences with AHRQ Safety Program for HAI Prevention and material?
- Can you provide overall feedback on the toolkit website?

In what areas would you suggest improvement for the AHRQ Safety Program for HAI Prevention materials and implementation?

Public reporting burden for the collection of information is estimated to average 30 minutes per response, the estimated time required to complete this interview. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to: AHRQ Reports Clearance Officer, Attention: PRA, Paperwork Reduction Project (0935-XXXX), AHRQ, 5600 Fishers Lane, MS 0741A, Rockville, MD 20857.

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