

# Consolidated Claims Experience (CCE) Medicare Claim Intake Screen Package V 3.0

June 18, 2020



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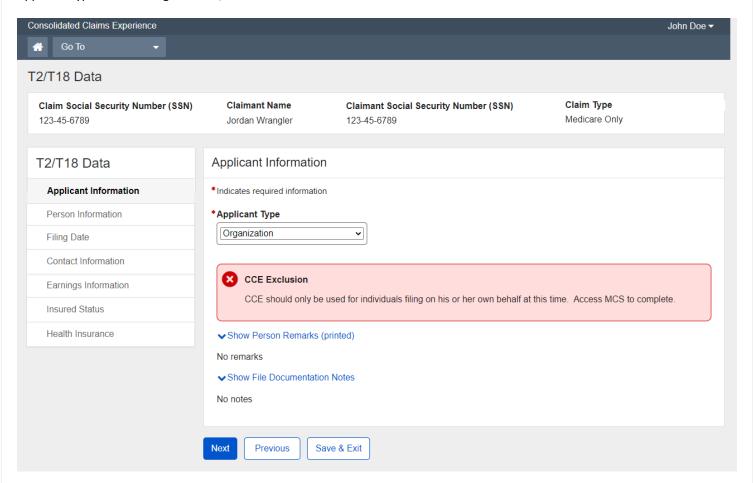
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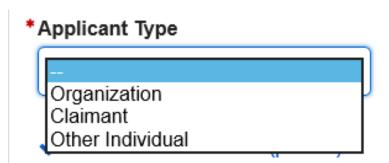


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#### 1. Applicant Information - Organization is the applicant

Applicant type includes: Organization, claimant and other individual.

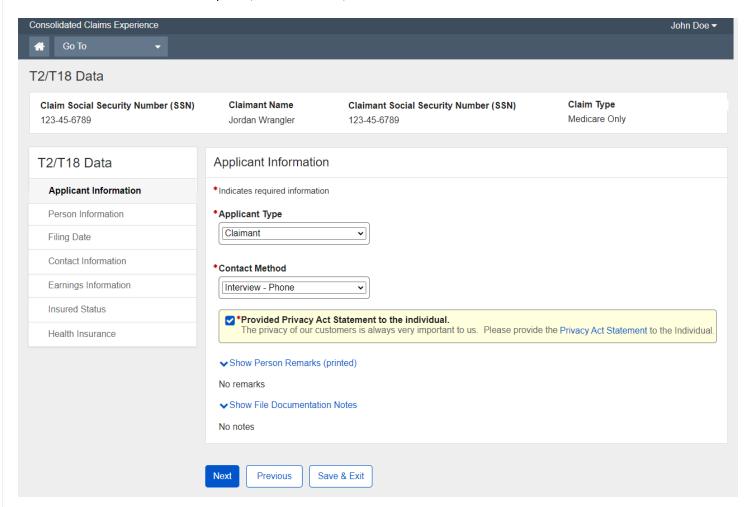




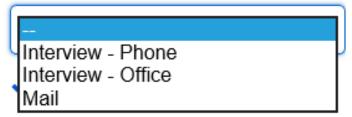
Note: This is the drop list for "Applicant Type".

#### 2. Applicant Information - Claimant is the applicant: Contact method/Interview-Phone

Contact Method includes: Interview-phone, Interview-office, and mail.

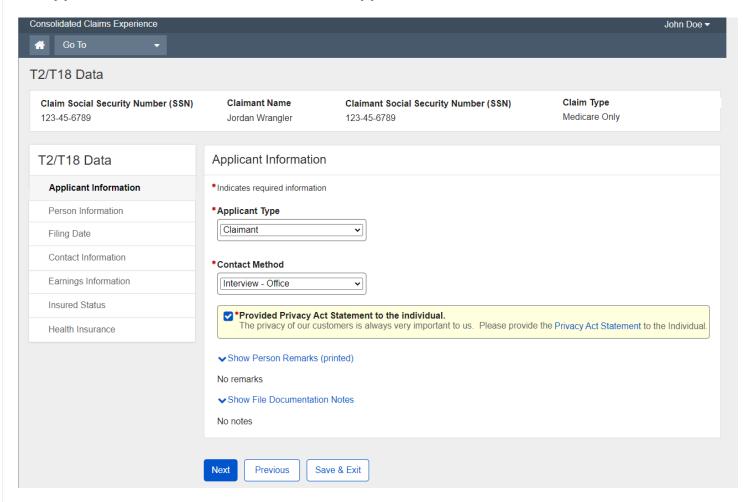


#### \*Contact Method

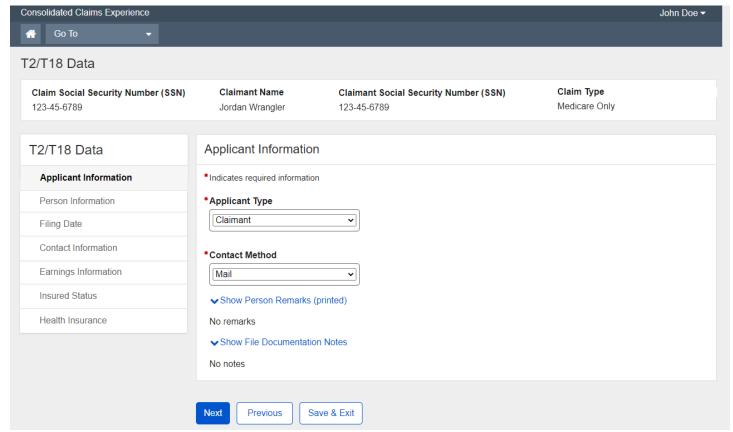


Note: This is a drop list for "Contact Method".

#### 3. Applicant Information – Claimant is the applicant: Contact method/Interview-Office



#### 4. Applicant Information – Claimant is the applicant: Contact method/Mail

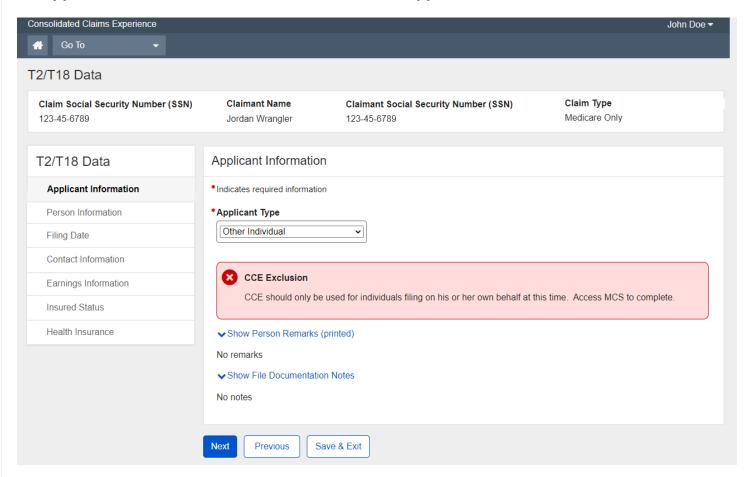


#### 5. Applicant Information - Privacy Act Statement

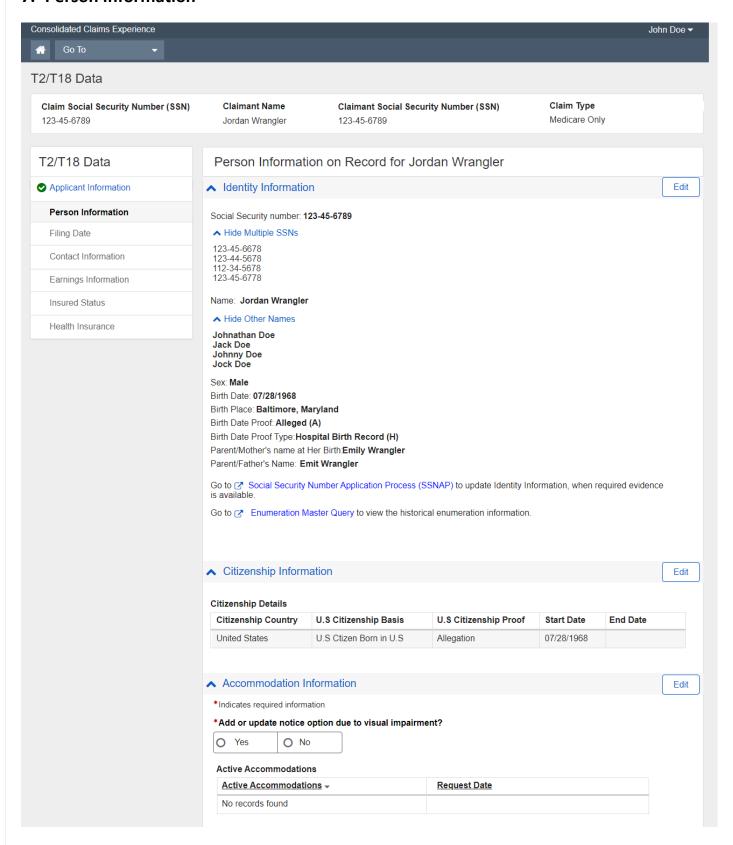
PRIVACY ACT STATEMENT: Social Security is authorized to collect your information under sections 1836, 1840, and 1872 of the Social Security Act, as amended (42 U.S.C. 1395o, 1395s, and 1395ii) for your enrollment in Medicare Part B. Social Security and the Centers for Medicare & Medicaid Services (CMS) need your information to determine if you're entitled to Part B. While you don't have to give your information, failure to give all or part of the information requested on this form could delay your application for enrollment.

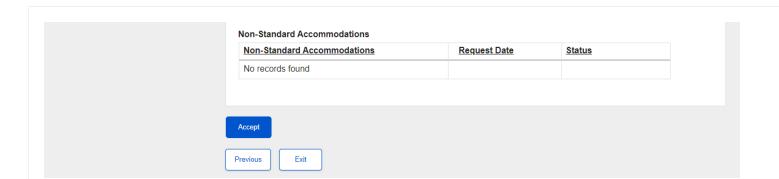
Social Security and CMS will use your information to enroll you in Part B. Your information may be also be used to administer Social Security or CMS programs or other programs that coordinate with Social Security or CMS to: 1)Determine your rights to Social Security benefits and/or Medicare coverage. 2) Comply with Federal laws requiring Social Security and CMS records (like to the Government Accountability Office and the Veterans Administration). 3) Assist with research and audit activities necessary to protect integrity and improve Social Security and CMS programs (like to the Bureau of the Census and contractors of Social Security and CMS). We may verify your information using computer matches that help administer Social Security and CMS programs in accordance with the Computer Matching and Privacy Protection Act of 1988 (P.L. 100-503).

#### 6. Applicant Information – Other Individual is the applicant

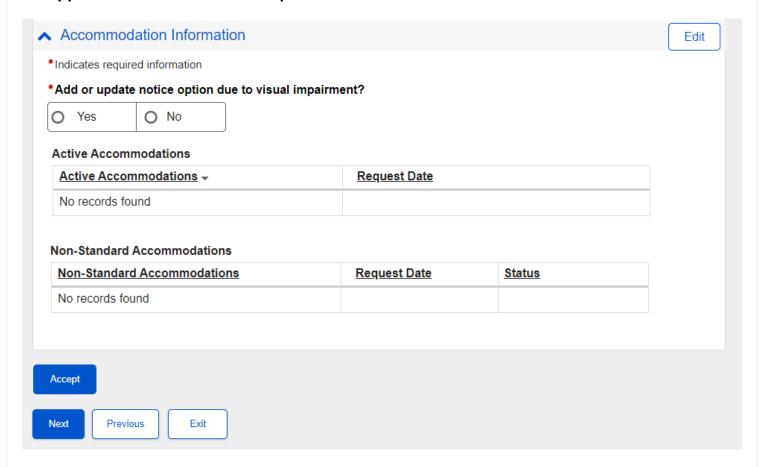


#### 7. Person Information

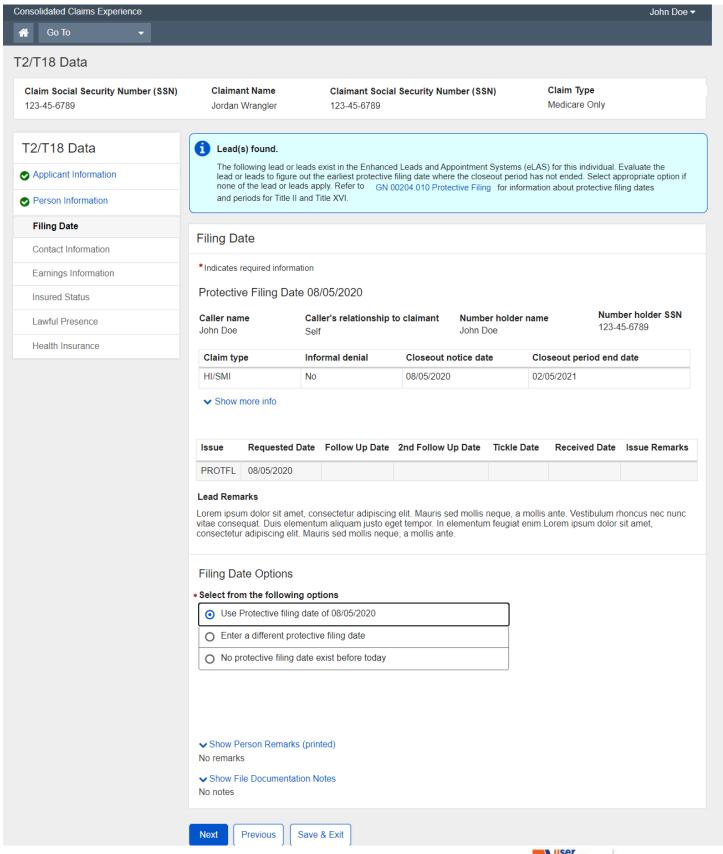




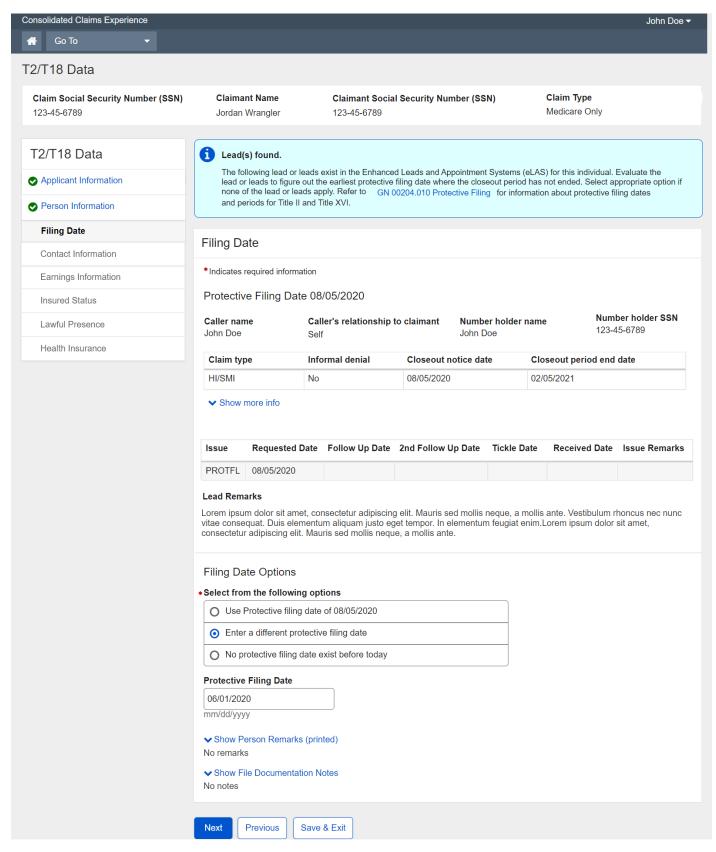
#### 8. Applicant Information – "Accept" is clicked



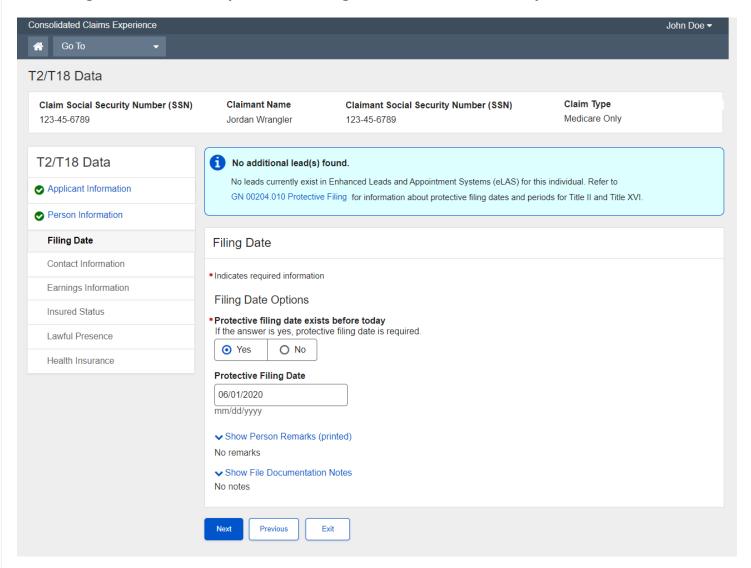
#### 9. Filing date - One lead: Using existed protective filing date



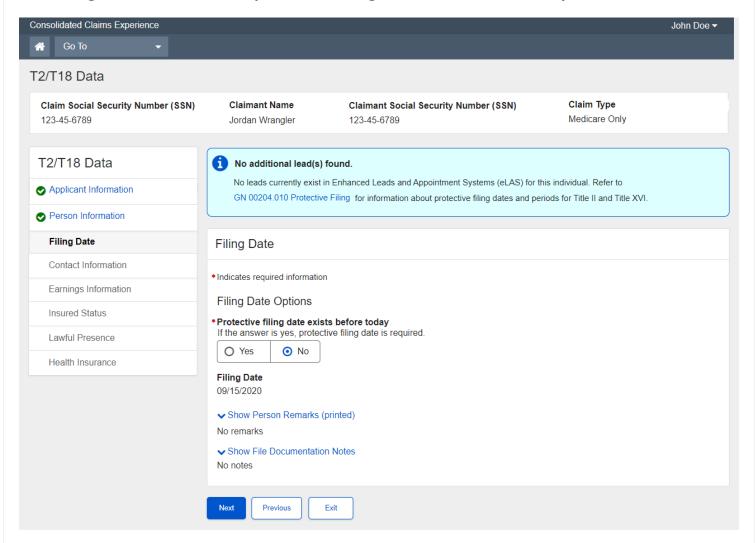
#### 10. Filing date - One lead: enter a different protective filing date



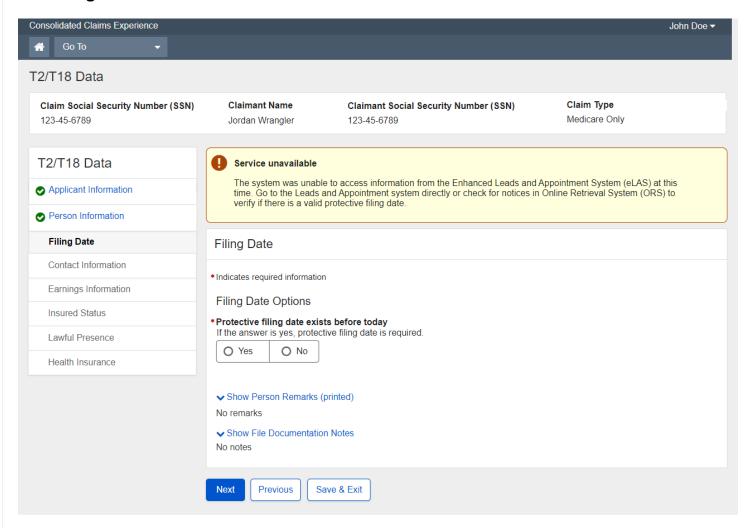
#### 11. Filing date - No leads: protective filing date exists before today



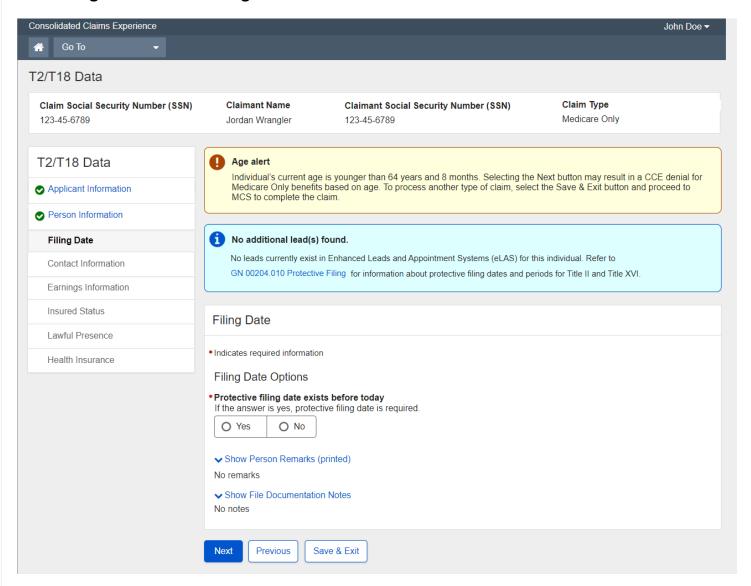
#### 12. Filing date - No leads: no protective filing date exists before today



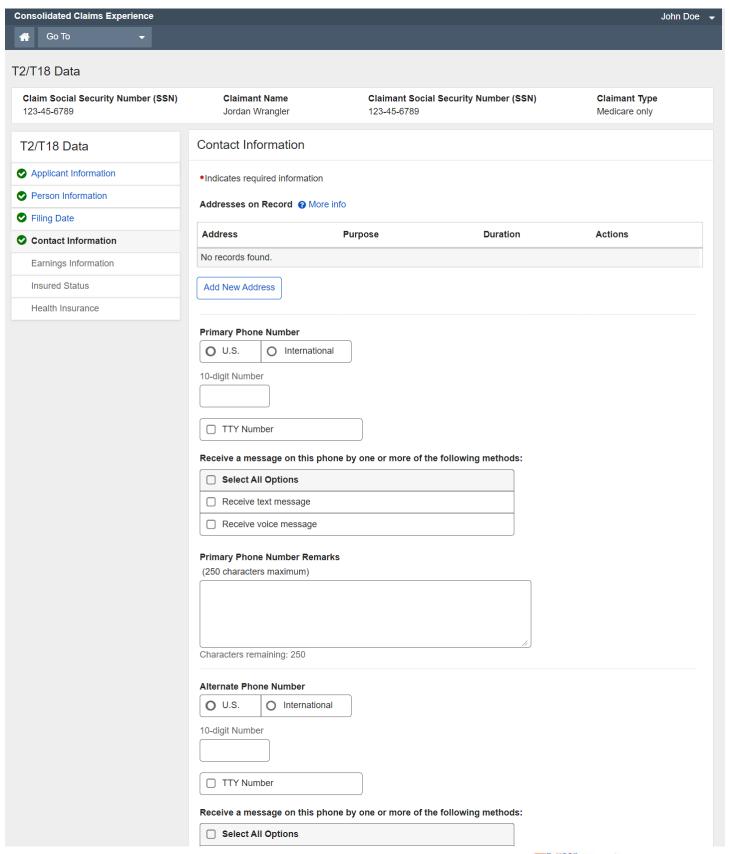
#### 13. Filing date - No leads: eLAS exclusion



#### 14. Filing date - No leads: age alert

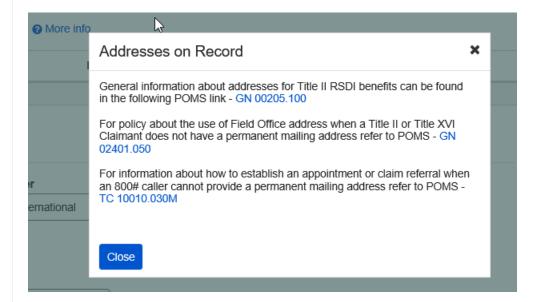


#### 15. Contact Information - Default



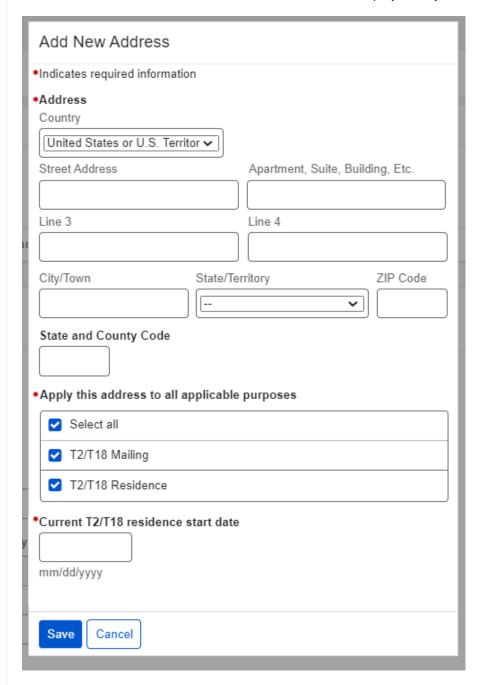
☐ Receive text mes	sage
Receive voice me	essage
Alternate Phone Num	ber Remarks
(250 characters maxim	num)
Characters remaining:	250
Email Address  *Spoken Language P	reference
-	
*Written Language Pr	reference
Save	

#### 16. Contact Information – Addresses on record: more info

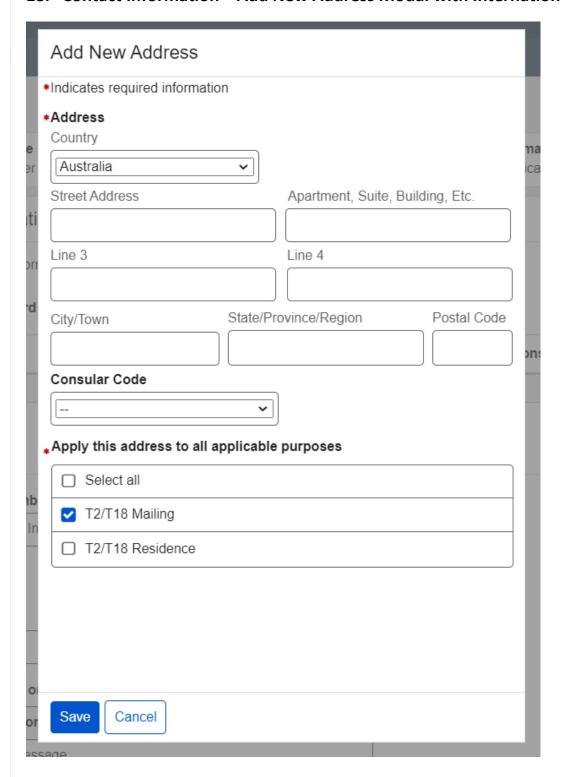


#### 17. Contact Information – Add New Address Modal with US Address

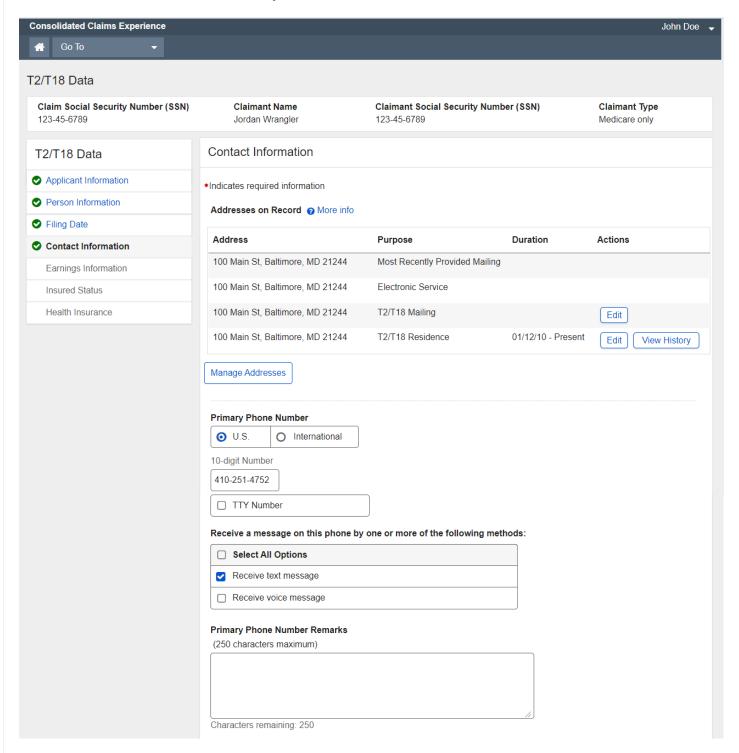
**Note:** The "Current T2/T18 Residence start date" will be displayed only when "T2/T18 Residence" option is selected.

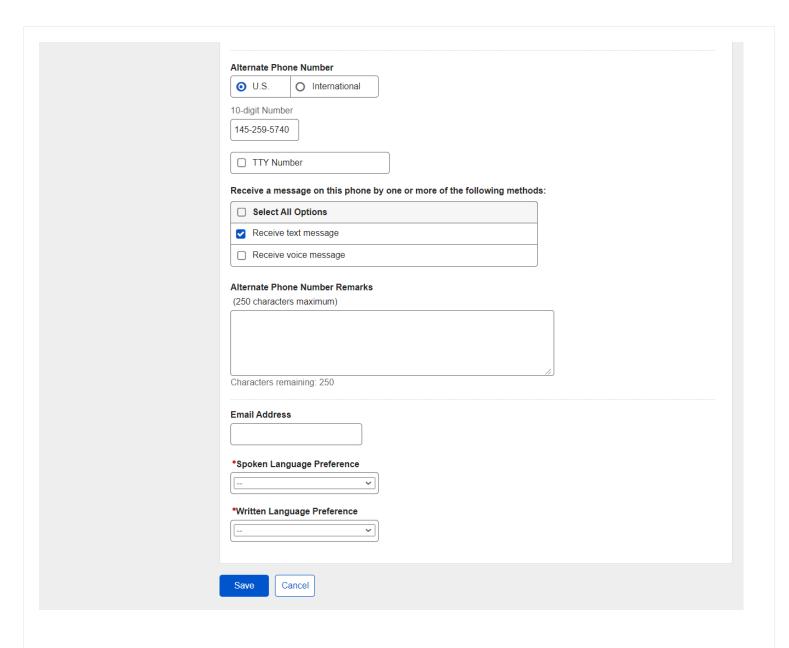


#### 18. Contact Information – Add New Address Modal with International Address

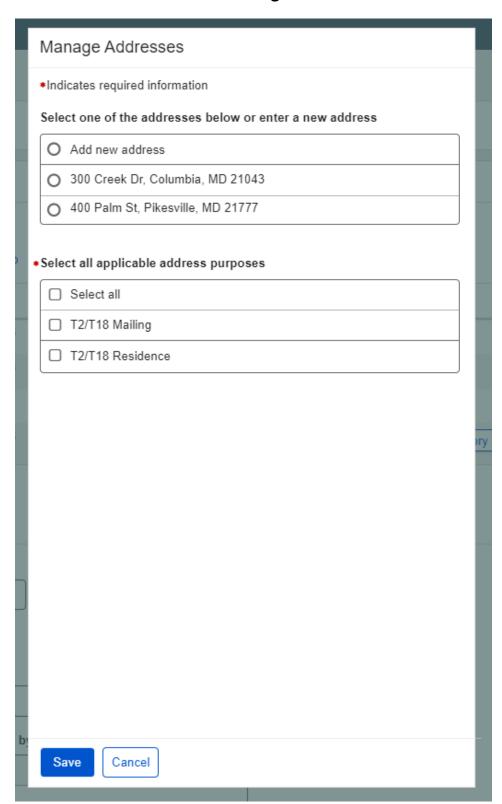


#### 19. Contact Information - Multiple addresses on record





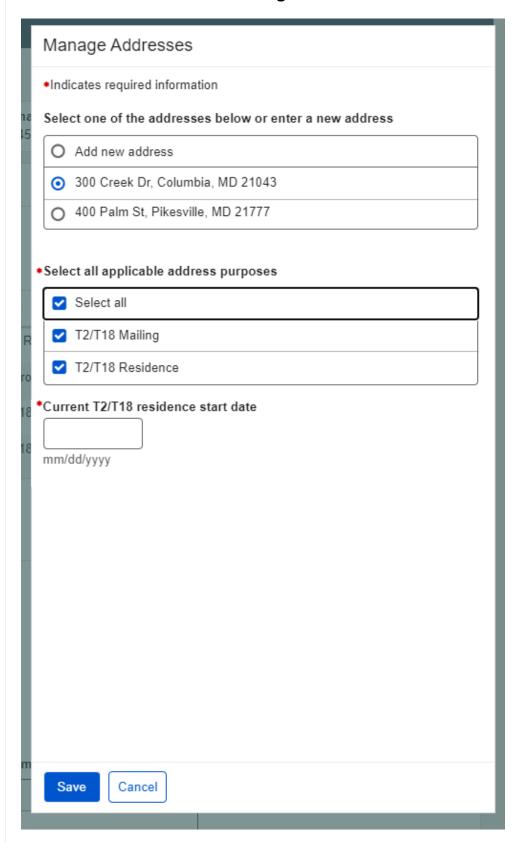
#### 20. Contact Information – Manage Addresses: default



### 21. Contact Information – Manage Addresses: Add new address



#### 22. Contact Information – Manage Addresses: Select from existing address

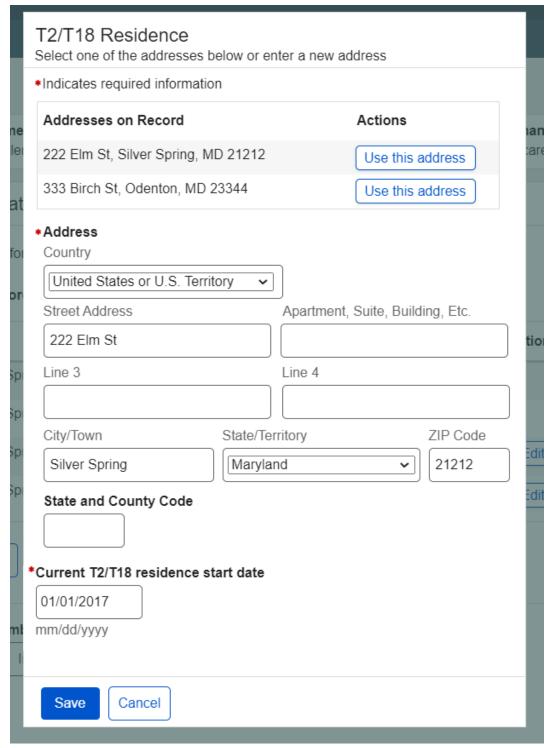


#### 23. Contact Information – Edit address

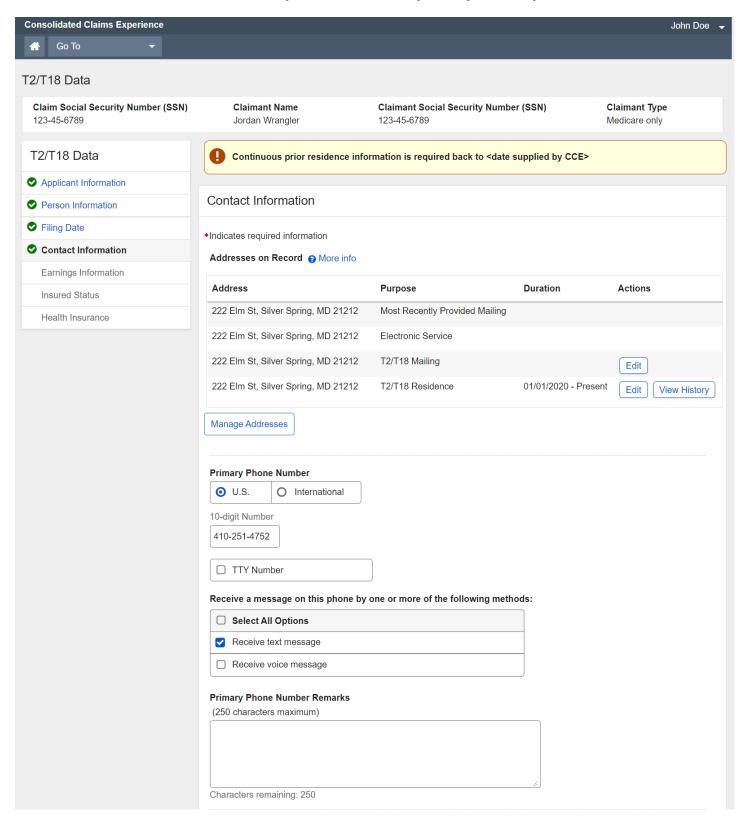
**Note:** The Address fields can be populated with the "222 Elm St..." address with a single click by clicking the "Use this address" button next to the address.

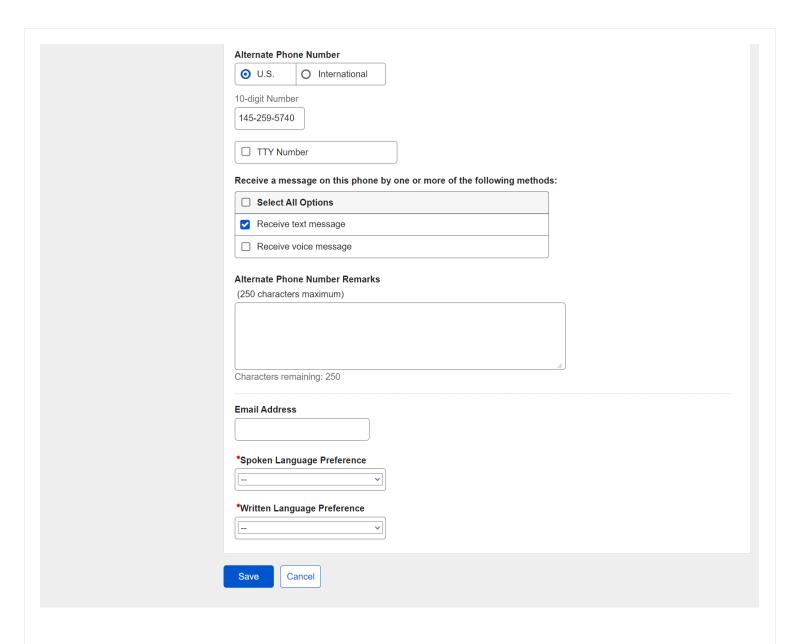
Similarly, to populate the address fields with the "333 Birch St..." address, the corresponding "Use this address button" must be clicked

The user can also manually overwrite the address fields at any time.

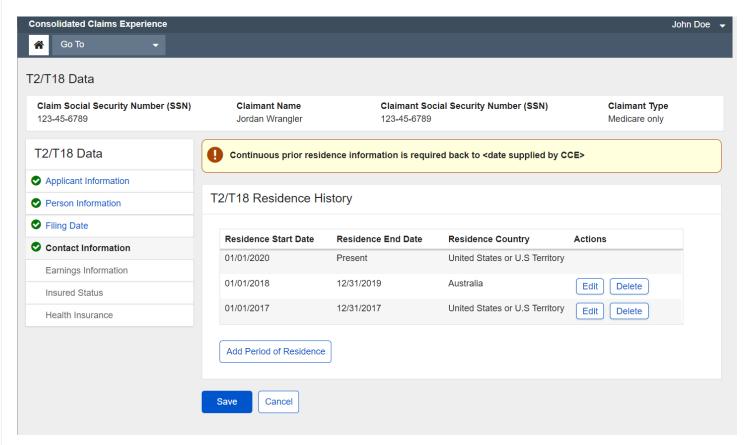


#### 24. Contact Information – T2/T18 prior residence up to 5 years requirement

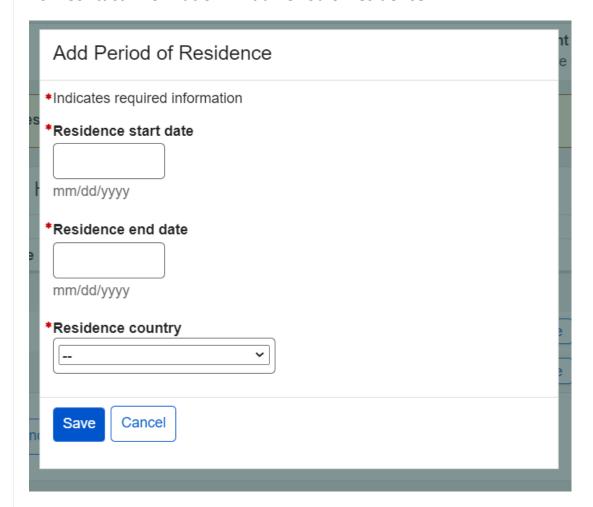




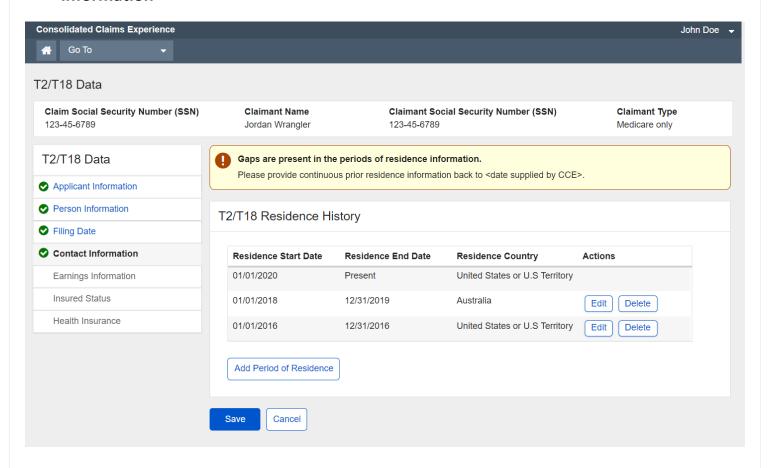
## 25. Contact Information – T2/T18 Residence history - Prior residence up to 5 years requirement



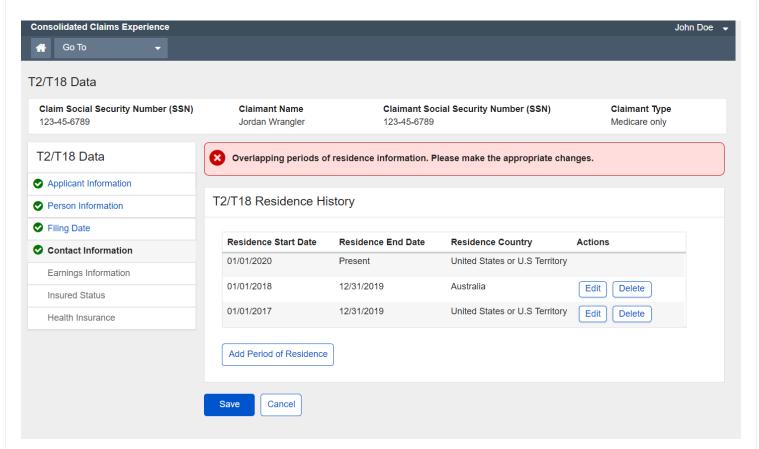
#### 26. Contact Information – Add Period of residence



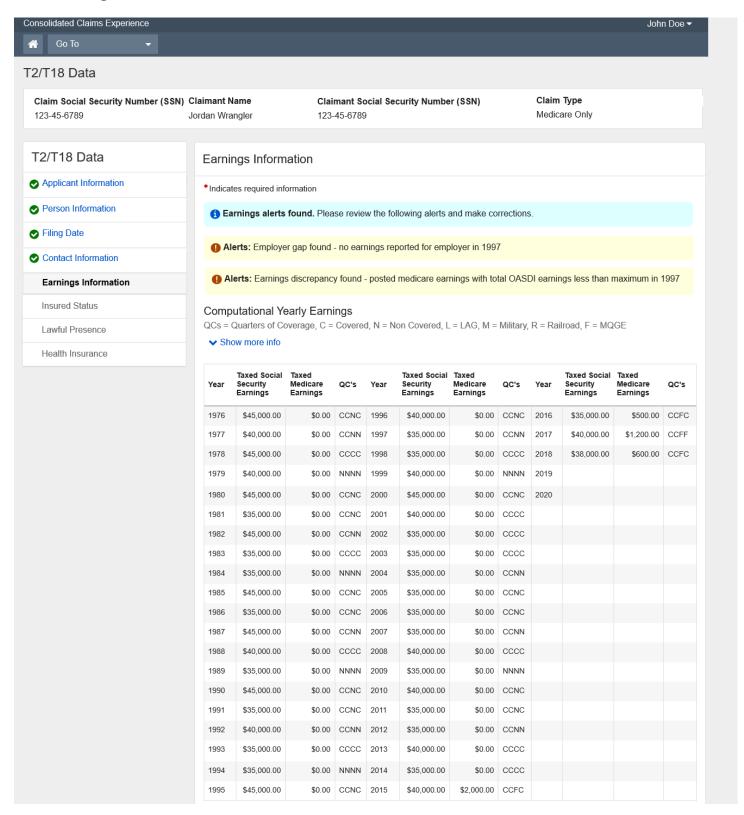
## 27. Contact Information – T2/T18 Residence History – Warning – Gaps in residence information

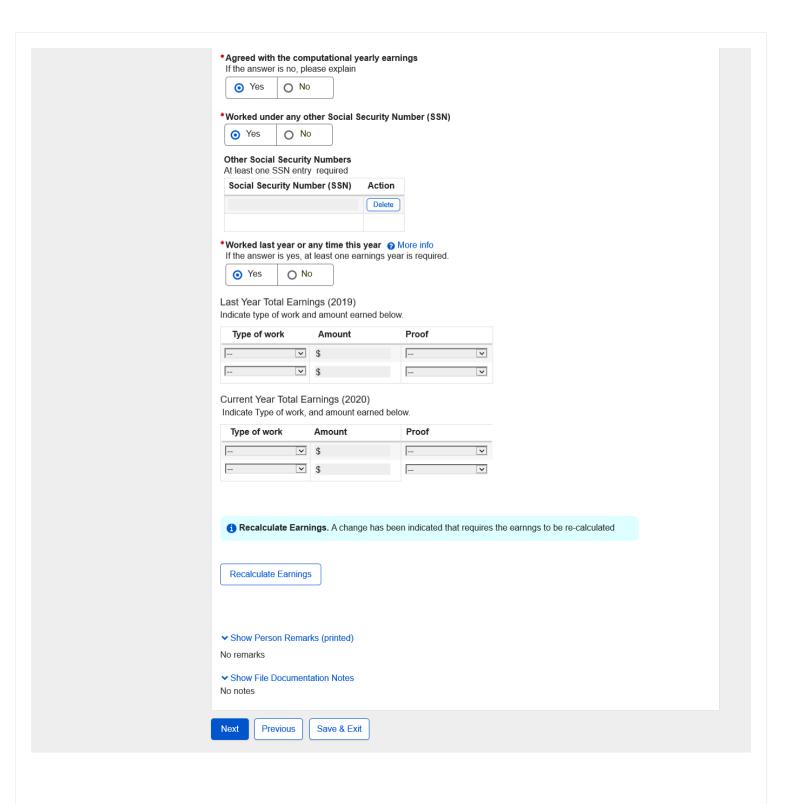


## 28. Contact Information – T2/T18 Residence History – Error - Overlapping periods of residence



#### 29. Earnings Information - Yes" to all





## Last Year Total Earnings (2019) Indicate type of work and amount earned below.



#### Current Year Total Earnings (2020)

Indicate Type of work, and amount earned below.



Note: This is the drop list for "Type of work" from last year total earnings.

### Last Year Total Earnings (2019)

Indicate type of work and amount earned below.



#### Current Year Total Earnings (2020)

Indicate Type of work, and amount earned below.

Type of work	Amount	Proof
	\$	
🔻	\$	🔻

**Note**: This is the drop list for "Proof" from last year total earnings.

## Last Year Total Earnings (2019)

Indicate type of work and amount earned below.



#### Current Year Total Earnings (2020)

Indicate Type of work, and amount earned below.



**Note**: This is the drop list for "Type of work" from current year total earnings.

#### Last Year Total Earnings (2019)

Indicate type of work and amount earned below.



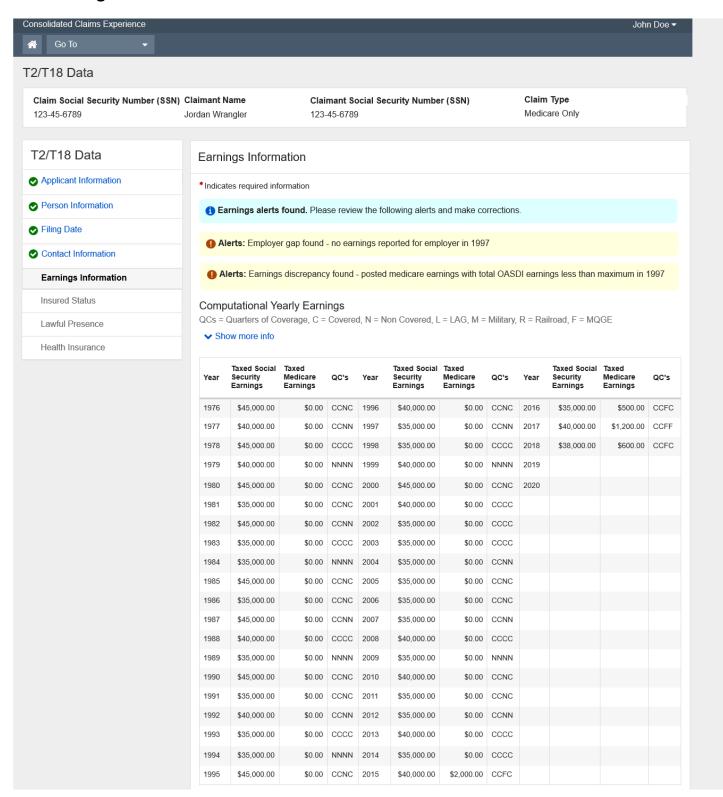
### Current Year Total Earnings (2020)

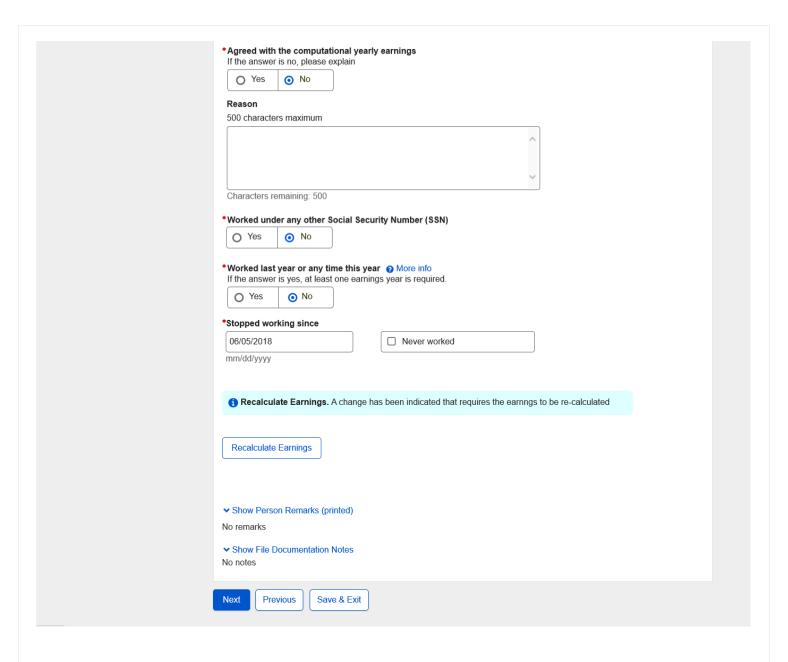
Indicate Type of work, and amount earned below.

Type of work	Amount	Proof
🗸	\$	 Proof provided
<b>v</b>	\$	Proof provided No proof provided Development pending

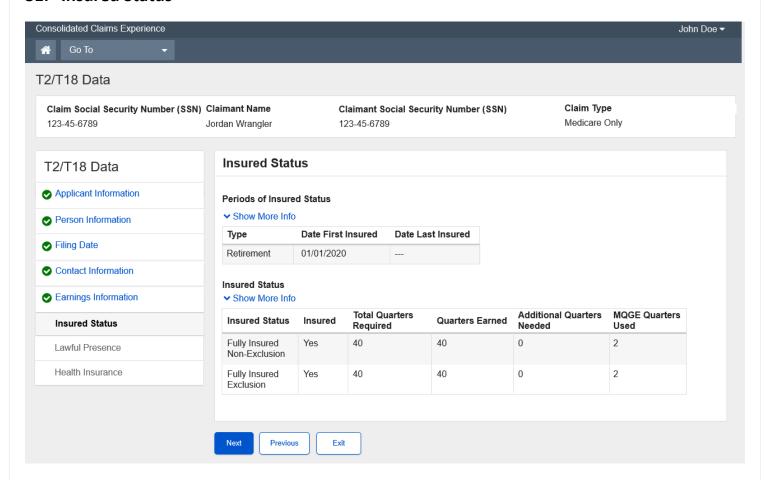
**Note**: This is the drop list for "Proof" from current year total earnings.

### 30. Earnings Information - "No" to all

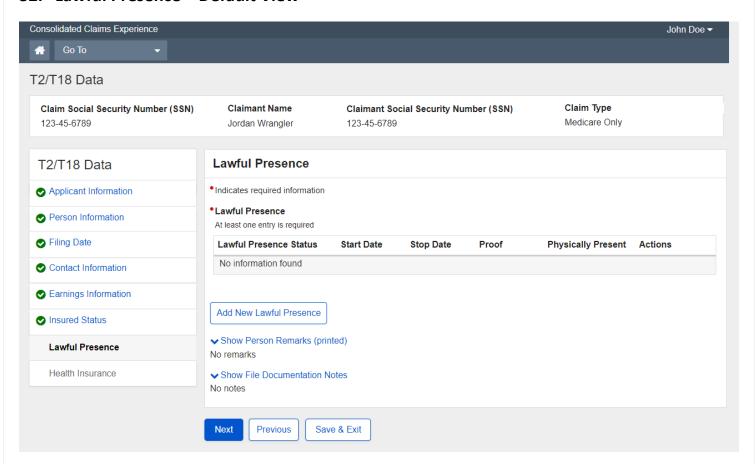




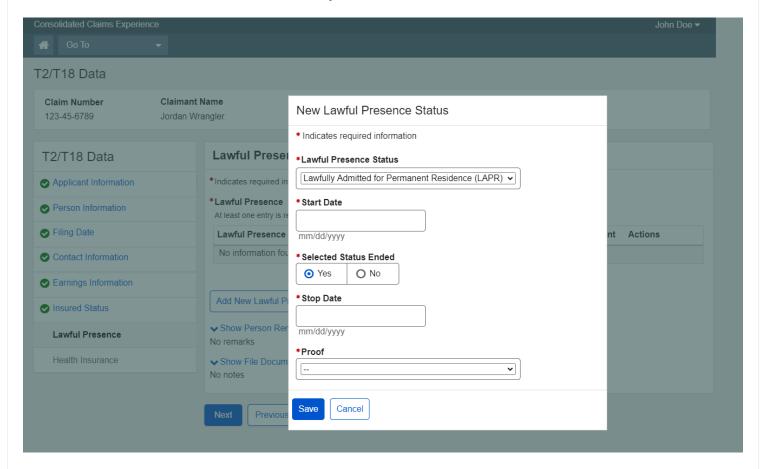
### 31. Insured Status

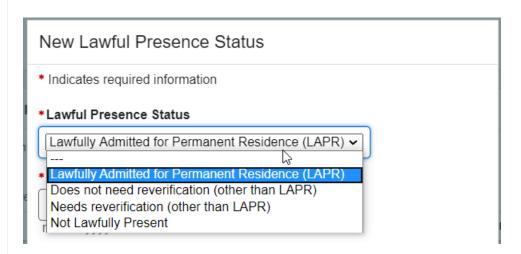


## 32. Lawful Presence - Default View



## 33. Lawful Presence – Add new lawful presence: LAPR status, "Yes" to status ended.



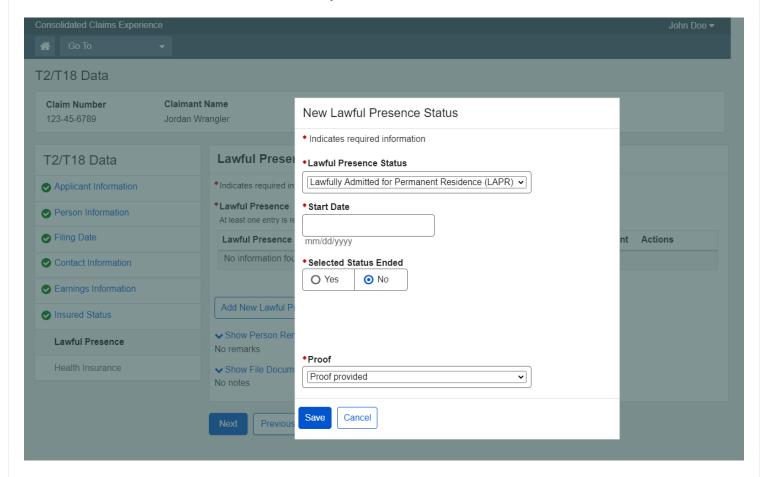


Note: This is the drop list for "Lawful Presence Status".

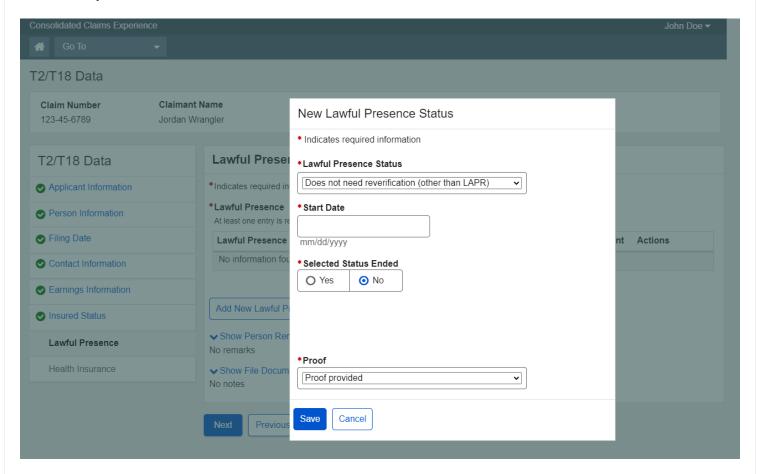


Note: This is the drop list for "Proof".

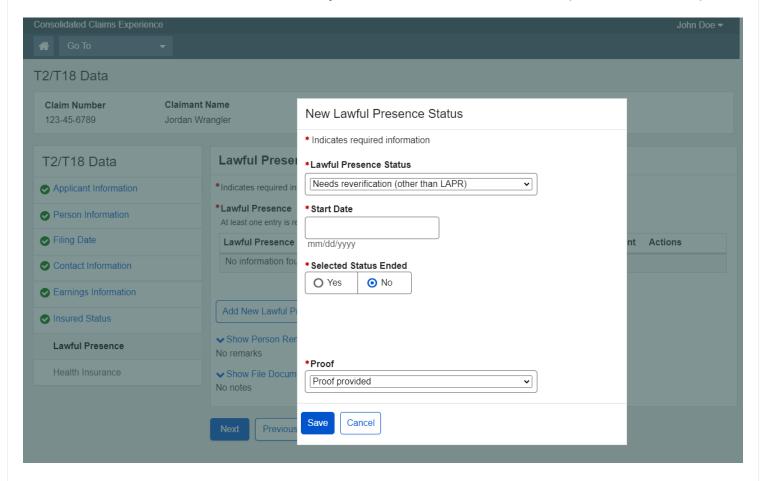
## 34. Lawful Presence – Add new lawful presence: LAPR status, "No" to status ended.



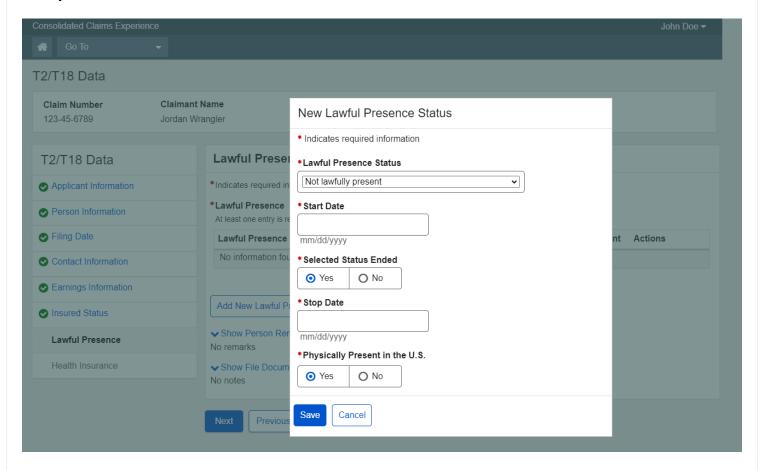
# 35. Lawful Presence – Add new lawful presence: does not need reverification (other than LAPR)



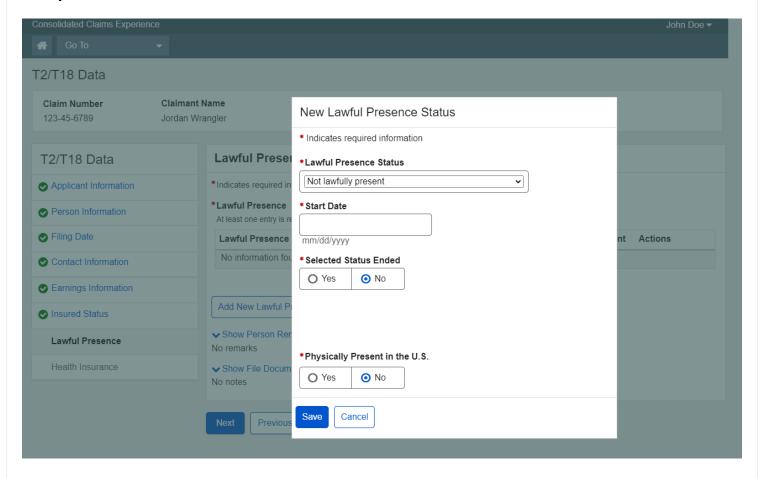
## 36. Lawful Presence – Add new lawful presence: needs reverification (other than LAPR)



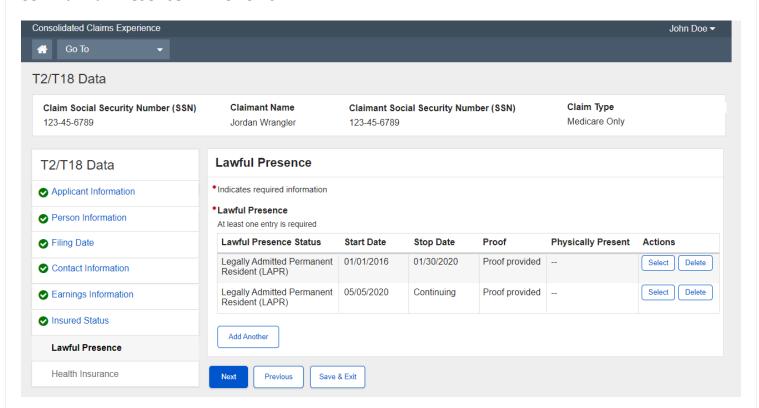
# 37. Lawful Presence – Add new lawful presence: not lawfully present, "Yes" to physically present in the U.S.



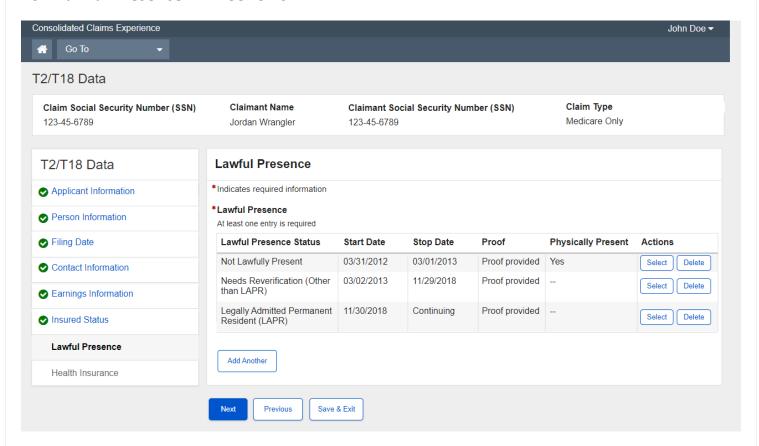
# 38. Lawful Presence – Add new lawful presence: not lawfully present, "No" to physically present in the U.S.



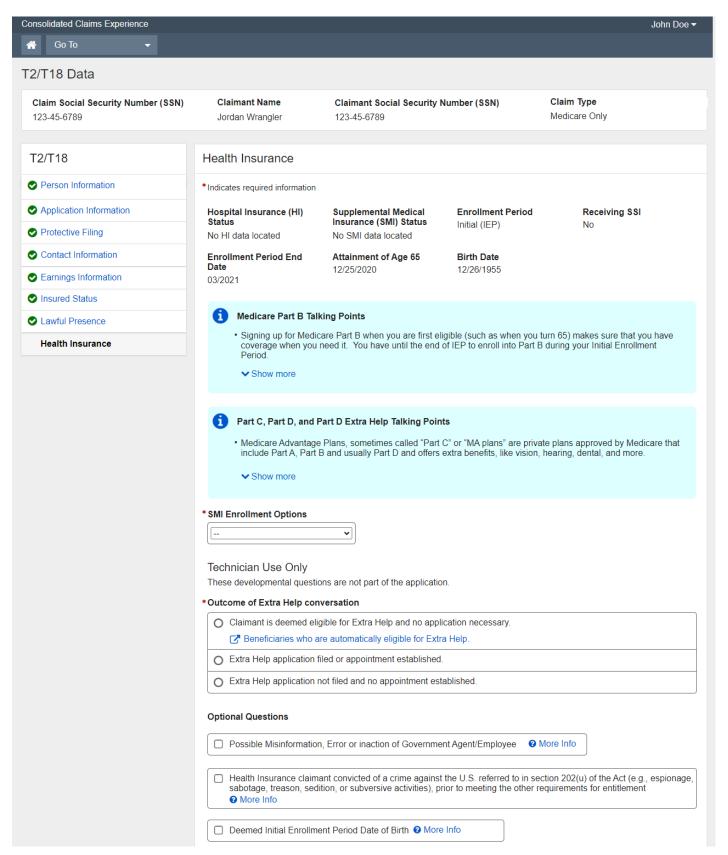
### 39. Lawful Presence – Two rows



### 40. Lawful Presence – Three rows

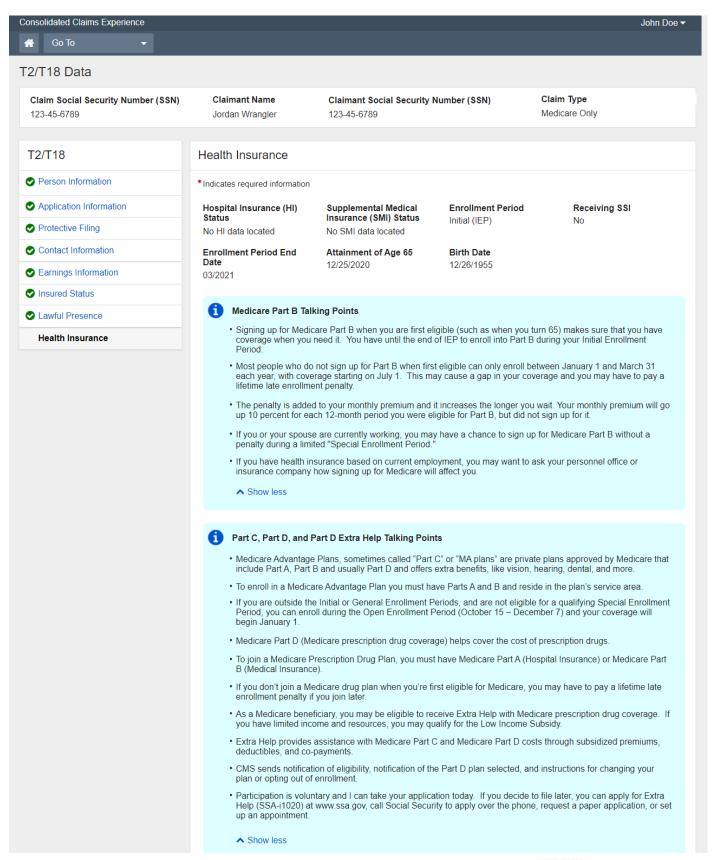


#### 41. Health Insurance - Default View

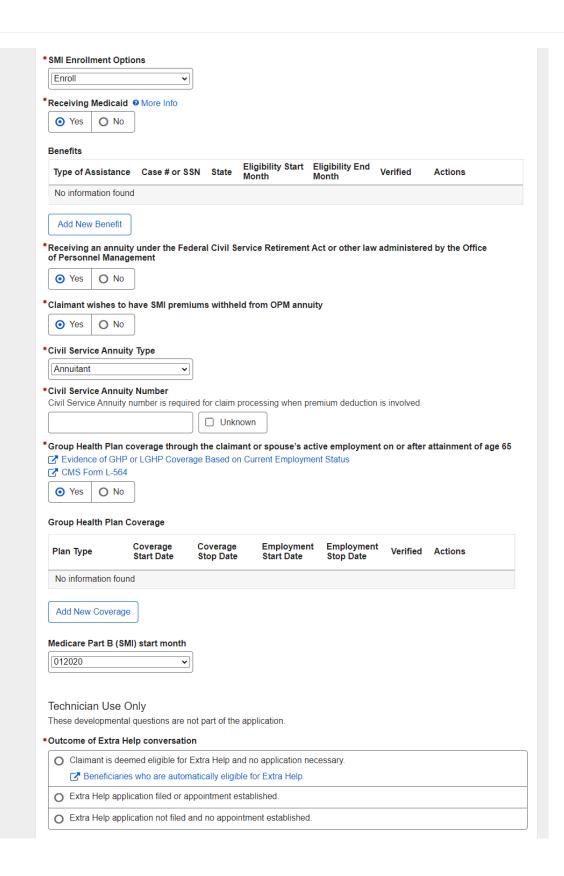


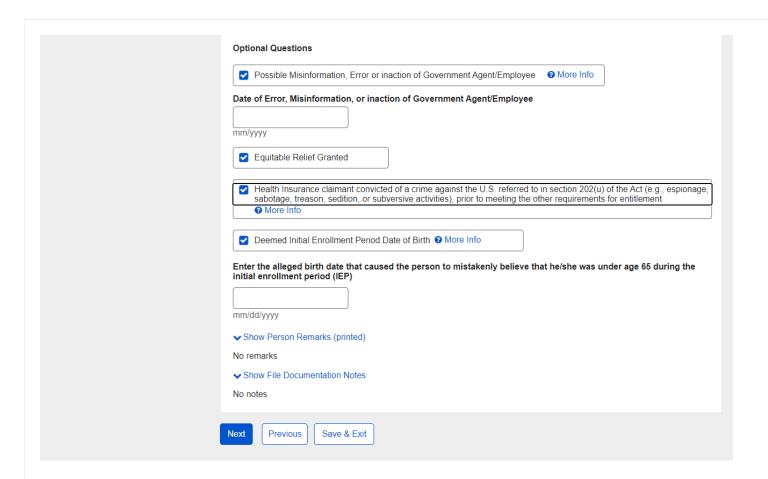
☐ Deemed Initial Enrollment Period Date of Birth
✓ Show Person Remarks (printed)
No remarks
➤ Show File Documentation Notes
No notes

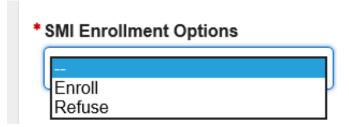
## 42. Health Insurance – Enroll SMI, "Yes" to all





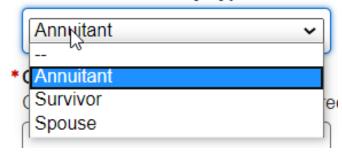




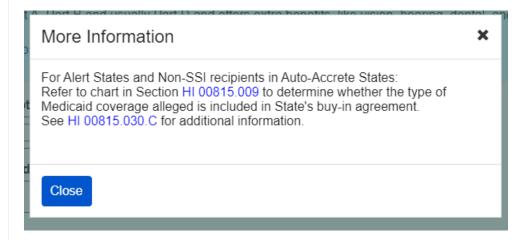


Note: This is the drop list for "SMI Enrollment Options".

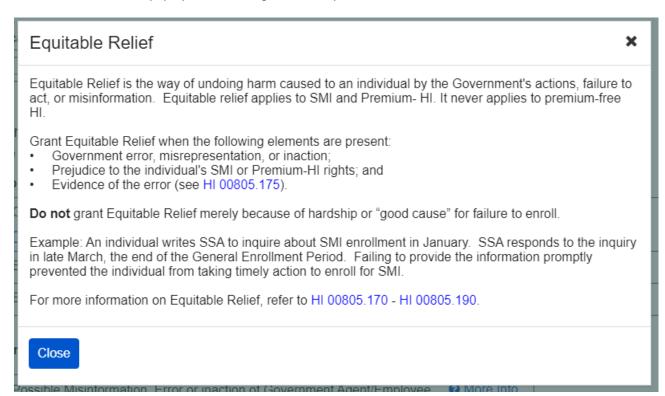
## \*Civil Service Annuity Type



Note: This is the drop list for "Civil Service Annuity Type".



**Note**: This is a more info pop-up for "Receiving Medicaid" question.

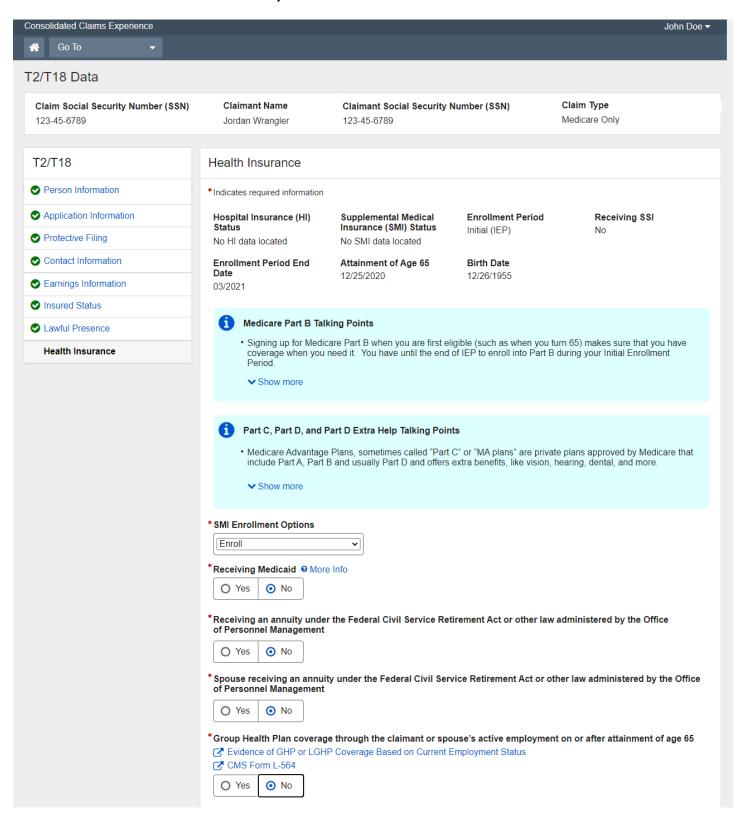


Note: This is the pop-up more info for "Equitable Relief".

## Crimes Against the U.S. × An individual who is convicted of a crime against the U.S. is not eligible for SMI. Crimes against the U.S. include: **Espionage:** the practice of spying or of using spies, typically by governments to obtain political and military information Sabotage: deliberately destroy, damage, or obstruct (something), especially for political or military advantage Treason: the crime of betraying one's country, especially by attempting to kill the sovereign or overthrow the government Sedition - conduct or speech inciting people to rebel against the authority of a state or government Subversive activities - Anyone lending aid, comfort, and moral support to individuals, groups or organizations that advocate the overthrow of incumbent governments by force and violence is subversive and is engaged in subversive activity For more information on of crimes against the U.S. preclusions, refer to HI 00801.086. Close

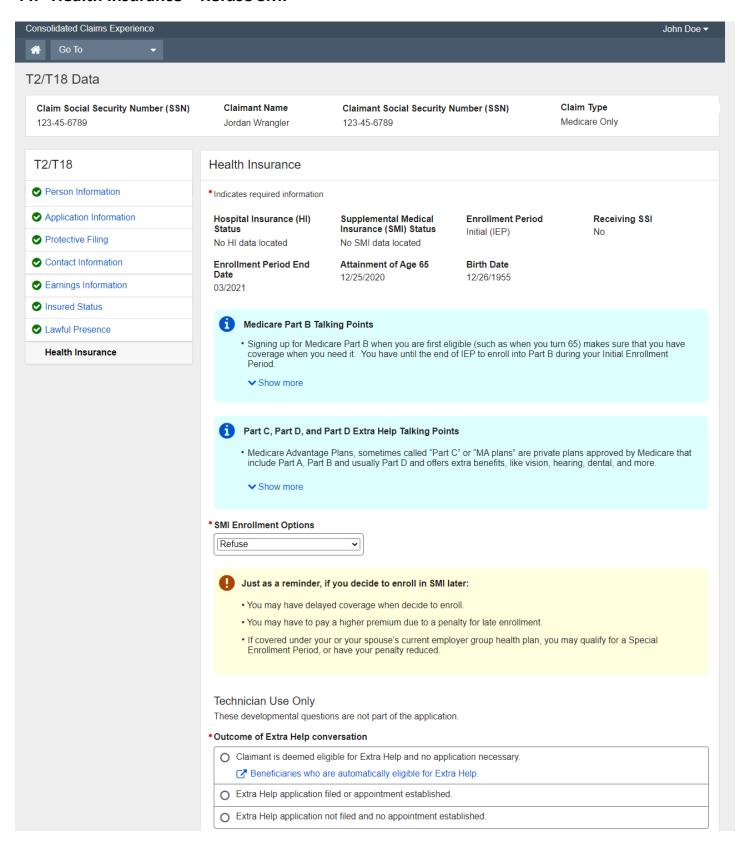
Note: This is the pop-up more info for "Crimes Against the U.S.".

### 43. Health Insurance - Enroll SMI, "No" to all



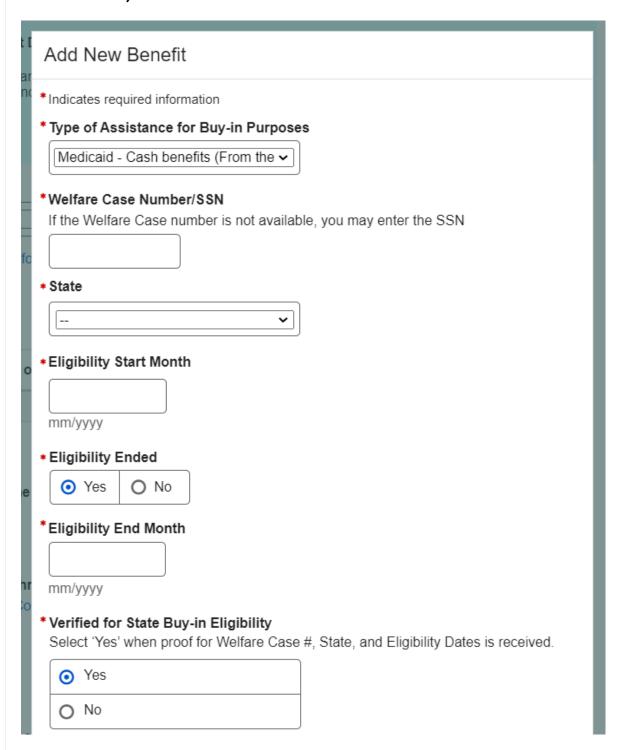
	f Extra Help conversation
O Claima	ant is deemed eligible for Extra Help and no application necessary.
<b>☑</b> Be	neficiaries who are automatically eligible for Extra Help.
O Extra l	Help application filed or appointment established.
O Extra I	Help application not filed and no appointment established.
Optional Qu	uestions
Possib	ole Misinformation, Error or inaction of Government Agent/Employee    More Info
	Insurance claimant convicted of a crime against the U.S. referred to in section 202(u) of the Act (e.g., age, treason, sedition, or subversive activities), prior to meeting the other requirements for entitlement re Info
☐ Deeme	ed Initial Enrollment Period Date of Birth • More Info
✓ Show Per	rson Remarks (printed)
No remarks	
	Documentation Notes
✓ Show File	e Documentation Notes

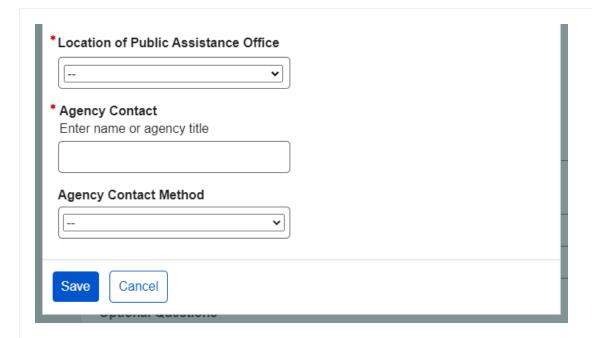
#### 44. Health Insurance - Refuse SMI

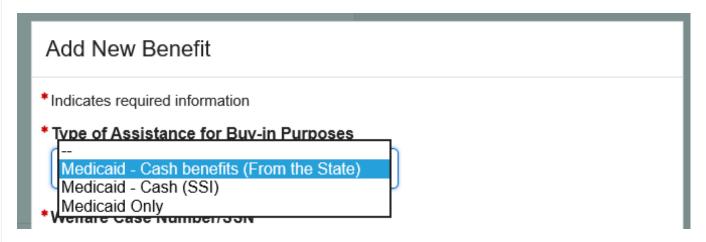


Possible Misinformatio	on, Error or inact	tion of Governme	ent Agent/Employe	ee Ø More Info	0
Health Insurance claim sabotage, treason, sec					
☐ Deemed Initial Enrollm	nent Period Date	e of Birth @ Mor	e Info		
✓ Show Person Remarks (p	orinted)				
No remarks					
✓ Show File Documentation	n Notes				
No notes					

# 45. Health Insurance – Enroll SMI, Add new benefits pop-up, Medicaid-cash benefits from the state, "Yes" to all







**Note**: This is the drop list for "Type of Assistance".

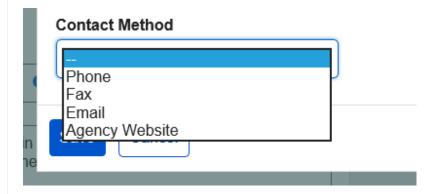


The valued in the dropdown are:

- 50 U.S. states
- District of Columbia
- Guam

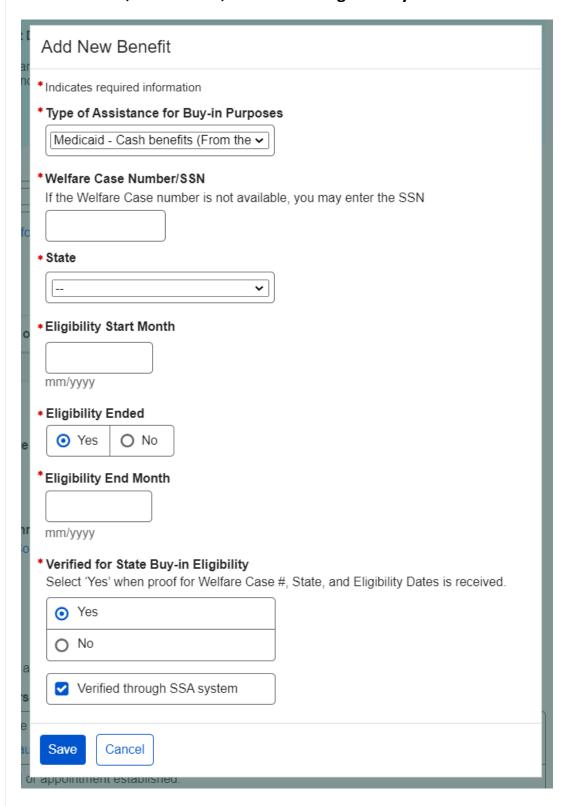


- Northern Mariana Islands
- Virgin Islands

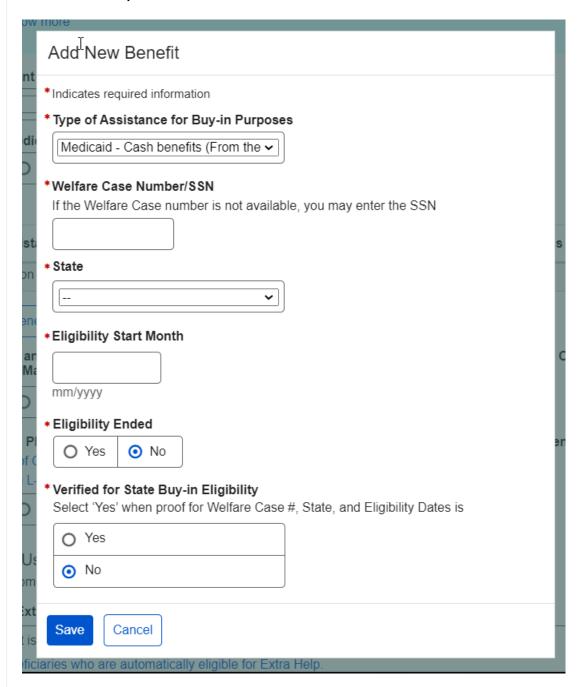


**Note**: This is the drop list for "Contact Method".

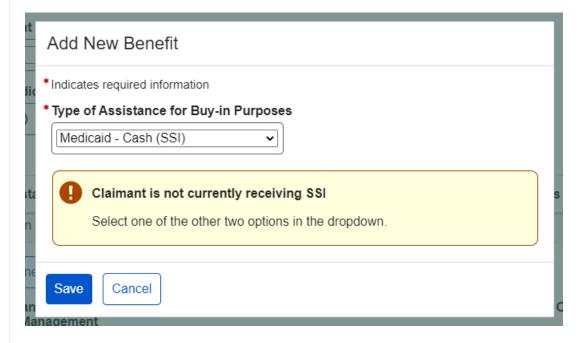
46. Health Insurance – Enroll SMI, Add new benefits pop-up, Medicaid-cash benefits from the state, "Yes" to all, verified through SSA system



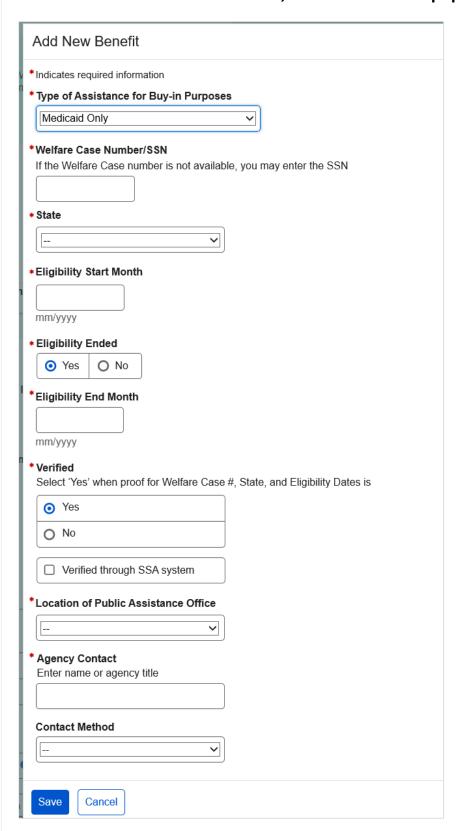
# 47. Health Insurance – Enroll SMI, Add new benefits pop-up, Medicaid-cash benefits from the state, "No" to all



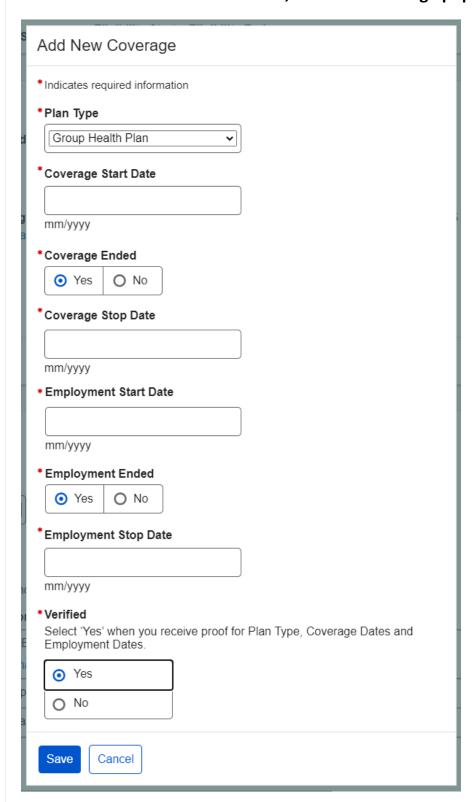
## 48. Health Insurance – Enroll SMI, Add new benefits pop-up window, Medicaid-cash SSI

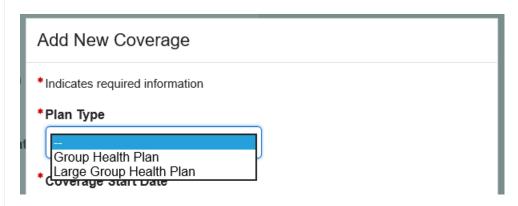


## 49. Health Insurance - Enroll SMI, Add new benefits pop-up window, Medicaid only



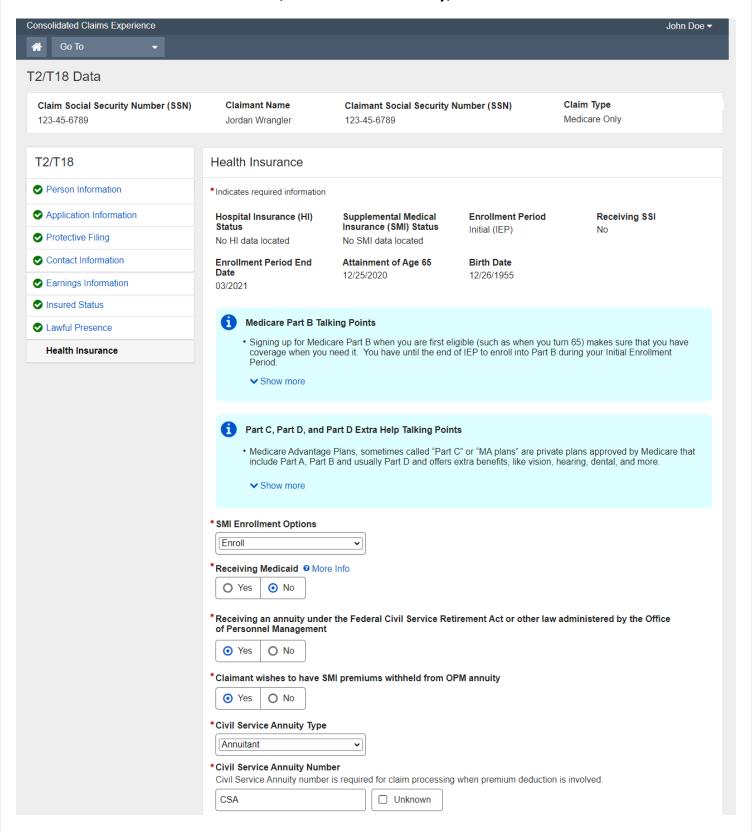
## 50. Health Insurance - Enroll SMI, Add new coverage pop-up, Group health plan, Yes to all





Note: This is the drop list for "Plan Type".

#### 51. Health Insurance - Enroll SMI, Civil Service Annuity, Yes to Claimant



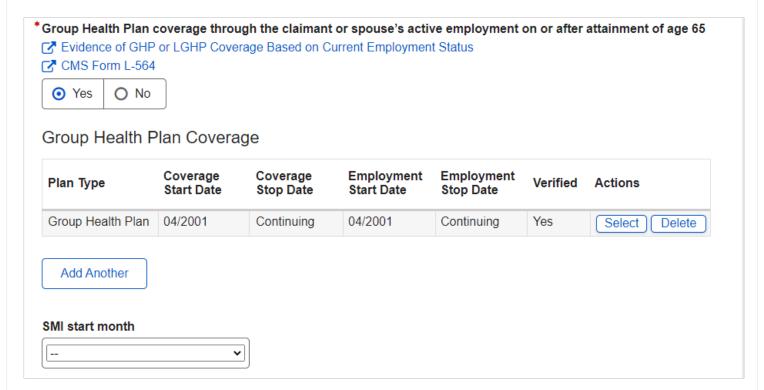
## 52. Health Insurance – Enroll SMI, Civil Service Annuity, No to Claimant and Yes to Spouse

*Receiving an annuity under the Federal Civil Service Retirement Act or other law administered by the Office of Personnel Management
O Yes O No
* Spouse receiving an annuity under the Federal Civil Service Retirement Act or other law administered by the Office of Personnel Management
O Yes O No
*Claimant wishes to have SMI premiums withheld from spouse's OPM annuity
O Yes O No
*Civil Service Annuity Type
Annuitant
*Civil Service Annuity Number
Civil Service Annuity number is required for claim processing when premium deduction is involved.
CSA Unknown
☐ Spouse enrolled in SMI
☐ Consent obtained from spouse ☑ Development of deduction of SMI Premiums

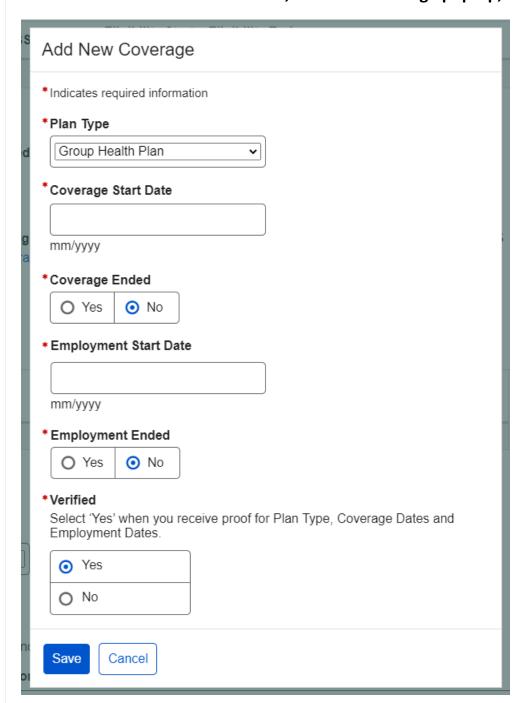
## 53. Health Insurance – Receiving Medicaid table with row filled



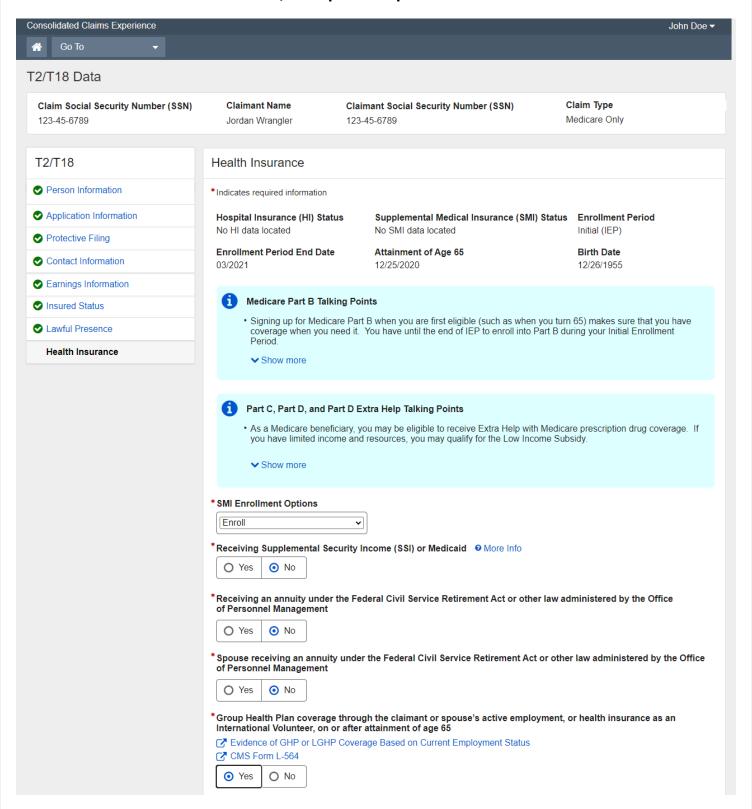
#### 54. Health Insurance - Group Health Plan table with row filled



#### 55. Health Insurance – Enroll SMI, Add new coverage pop-up, Group health plan, "No" to all

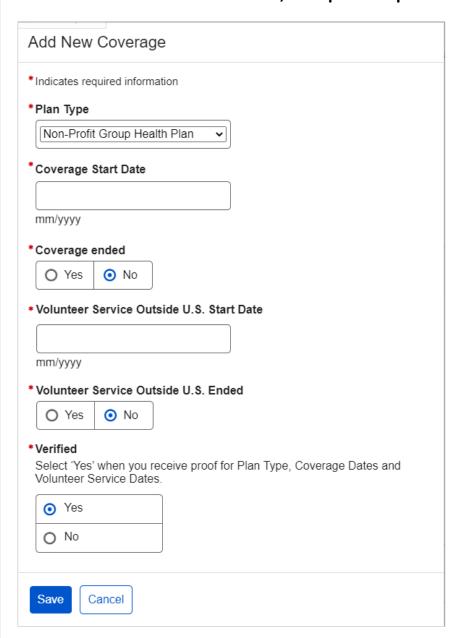


#### 56. Health Insurance – Enroll SMI, Group health plan for volunteer service – Yes

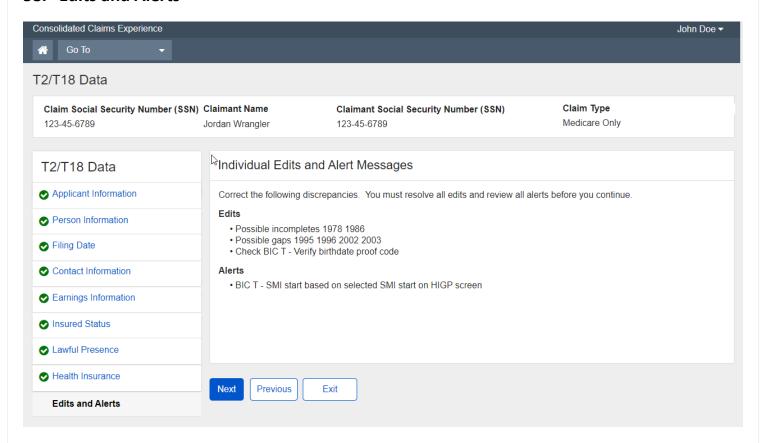


Plan Type	Coverage Start Date	Coverage Stop Date	Coverage Ended	Employment /Volunteer Service Start Date	Employment /Volunteer Service Stop Date	Employment /Volunteer Service Ended	Verifi ed	Actio
No informat	tion found							
Add New Co	overage							
Medicare Par	t B (SMI) sta	rt month						
Technician These develop	-	tions are not p	part of the app	lication.				
Outcome of E				e e				
_		are automatic		application nece r Extra Help.	essary.			
O Extra He	elp application	n filed or appoi	ntment establ	ished.				
O Extra He	elp application	n not filed and	no appointme	nt established.				
ptional Que	stions							
☐ Equitable	e Relief reque	ested by the H	ealth Insuranc	ce applicant 3 M	ore Information			
sabotage				gainst the U.S. re es), prior to meet				
☐ Deemed	Initial Enrollr	ment Period Da	ate of Birth 🔞	More Informatio	n			
Show Person	on Remarks (	printed)						
No remarks								
	Documentatio	n Notes						
✓ Show File D								

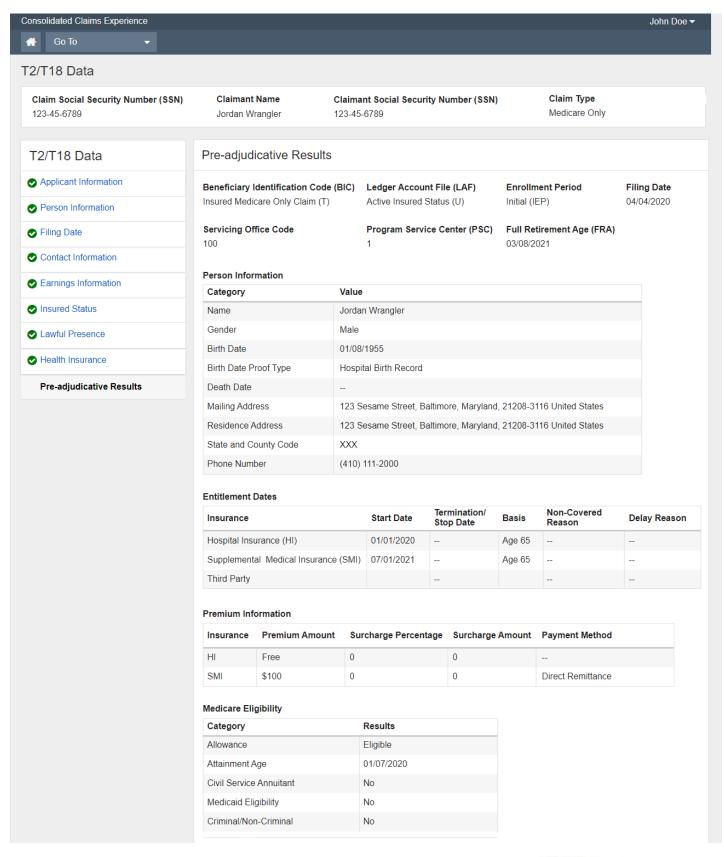
#### 57. Health Insurance - Enroll SMI, Group health plan for volunteer service - Yes



#### 58. Edits and Alerts



#### 59. Pre-adjudicative Results



#### Periods of Insured Status

Туре	Date First Insured
Medicare	01/01/2020

#### Insured Status

Fully Insured	Total Quarters of Coverage Earned	MQGE Quarters
Yes	40	Yes

#### **Group Health Plan**

Р	lan Type	Coverage Start Date	Coverage Stop Date	Employment Start Date	Employment Stop Date
G	roup Health Plan	09/2019	Continuing	09/2019	Continuing

#### Computational Yearly Earnings

QCs = Quarters of Coverage, C = Covered, N = Non Covered, L = LAG, M = Military, R = Railroad, F = MQGE

✓ Show more info

Year	Taxed Social Security Earnings	Taxed Medicare Earnings	QC's	Year	Taxed Social Security Earnings	Taxed Medicare Earnings	QC's	Year	Taxed Social Security Earnings	Taxed Medicare Earnings	QC's
1976	\$45,000.00	\$0.00	CCNC	1996	\$40,000.00	\$0.00	CCNC	2016	\$35,000.00	\$500.00	CCFC
1977	\$40,000.00	\$0.00	CCNN	1997	\$35,000.00	\$0.00	CCNN	2017	\$40,000.00	\$1,200.00	CCFF
1978	\$45,000.00	\$0.00	cccc	1998	\$35,000.00	\$0.00	cccc	2018	\$38,000.00	\$600.00	CCFC
1979	\$40,000.00	\$0.00	NNNN	1999	\$40,000.00	\$0.00	NNNN	2019			
1980	\$45,000.00	\$0.00	CCNC	2000	\$45,000.00	\$0.00	CCNC	2020			
1981	\$35,000.00	\$0.00	CCNC	2001	\$40,000.00	\$0.00	cccc				
1982	\$45,000.00	\$0.00	CCNN	2002	\$35,000.00	\$0.00	cccc				
1983	\$35,000.00	\$0.00	cccc	2003	\$35,000.00	\$0.00	cccc				
1984	\$35,000.00	\$0.00	NNNN	2004	\$35,000.00	\$0.00	CCNN				
1985	\$45,000.00	\$0.00	CCNC	2005	\$35,000.00	\$0.00	CCNC				
1986	\$35,000.00	\$0.00	CCNC	2006	\$35,000.00	\$0.00	CCNC				
1987	\$45,000.00	\$0.00	CCNN	2007	\$35,000.00	\$0.00	CCNN				
1988	\$40,000.00	\$0.00	cccc	2008	\$40,000.00	\$0.00	cccc				
1989	\$35,000.00	\$0.00	NNNN	2009	\$35,000.00	\$0.00	NNNN				
1990	\$45,000.00	\$0.00	CCNC	2010	\$40,000.00	\$0.00	CCNC				
1991	\$35,000.00	\$0.00	CCNC	2011	\$35,000.00	\$0.00	CCNC				
1992	\$40,000.00	\$0.00	CCNN	2012	\$35,000.00	\$0.00	CCNN				
1993	\$35,000.00	\$0.00	cccc	2013	\$40,000.00	\$0.00	cccc				
1994	\$35,000.00	\$0.00	NNNN	2014	\$35,000.00	\$0.00	cccc				
1995	\$45,000.00	\$0.00	CCNC	2015	\$40,000.00	\$2,000.00	CCFC				

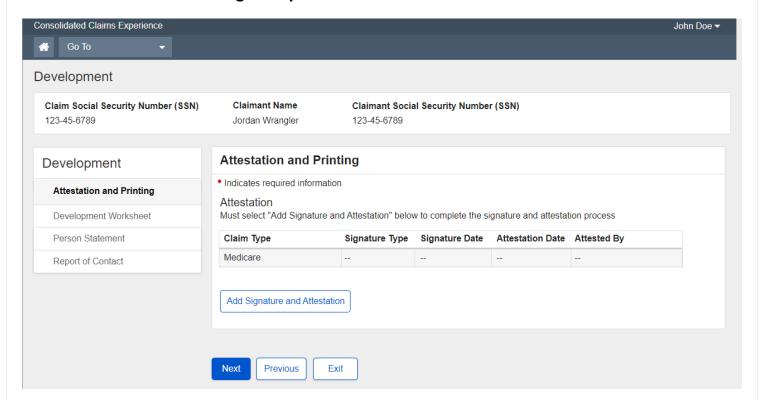
Next

Previous

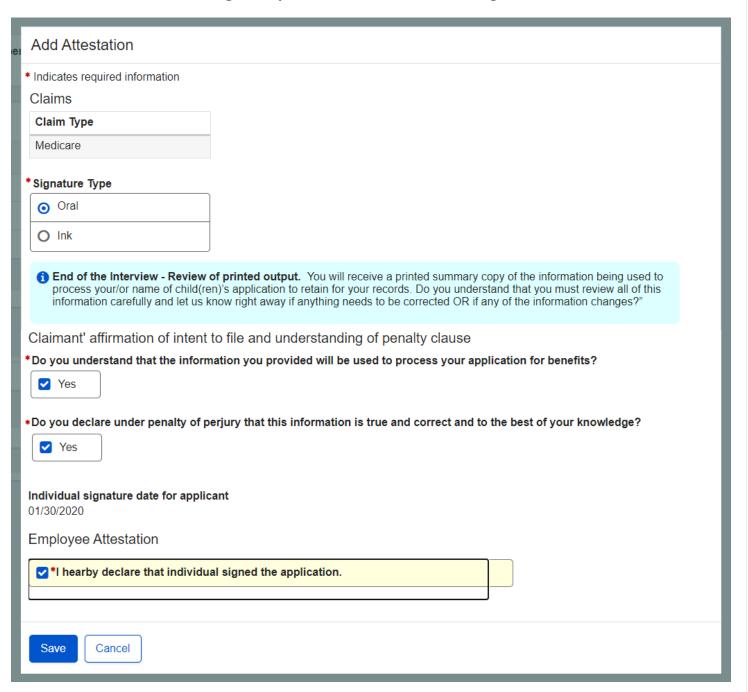
Exit



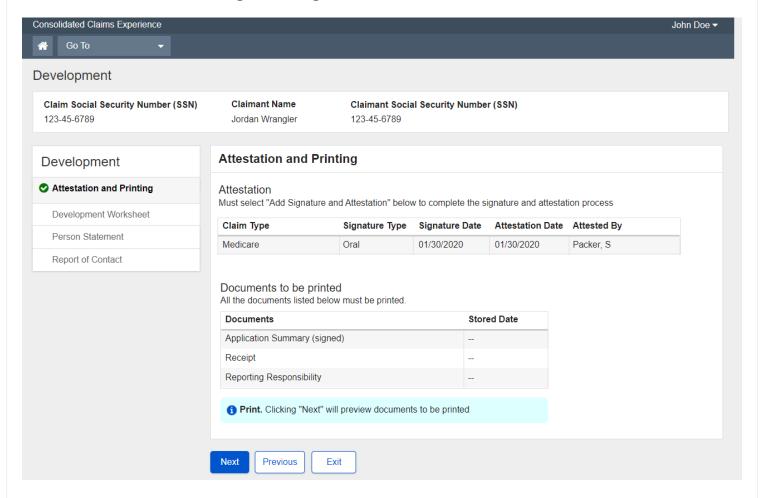
#### 60. Attestation and Printing - No previous record



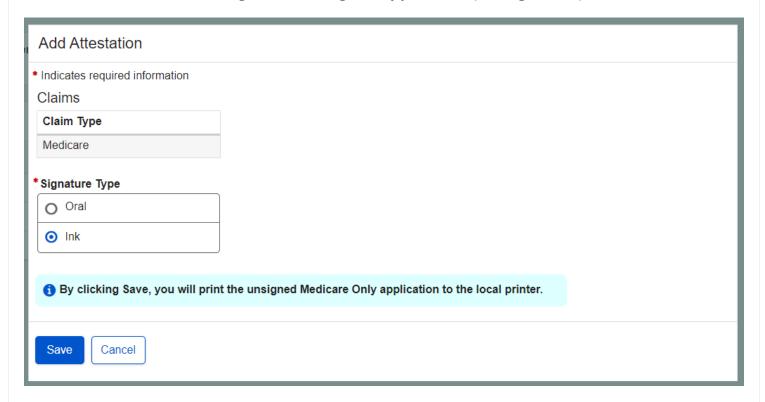
#### 61. Attestation and Printing - No previous record: add oral signature



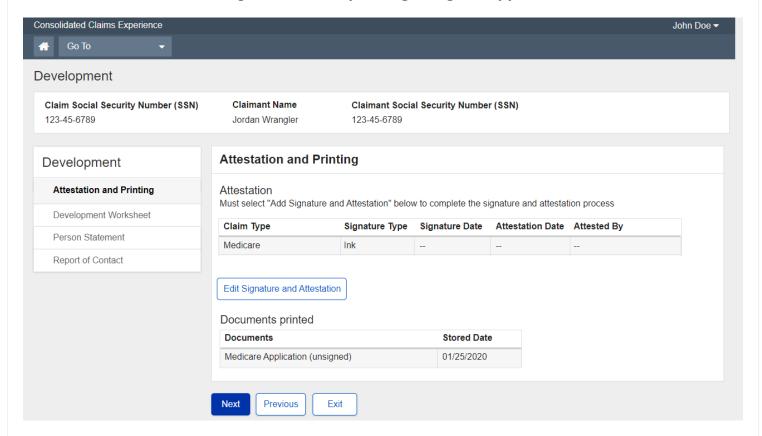
#### 62. Attestation and Printing - Oral signature added



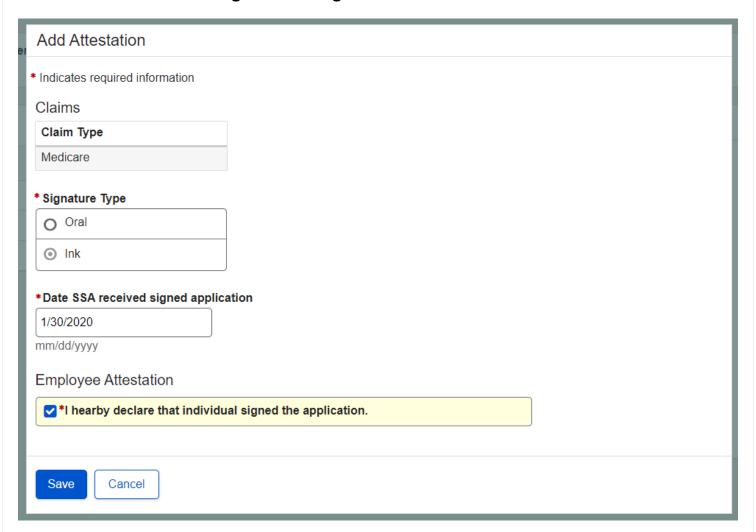
## 63. Attestation and Printing – Print unsigned application (Ink signature)



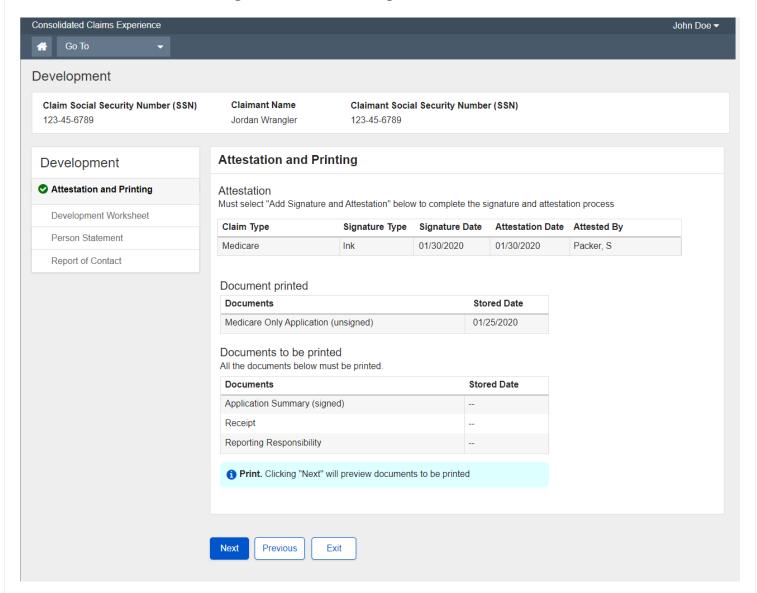
#### 64. Attestation and Printing - View after printing unsigned application



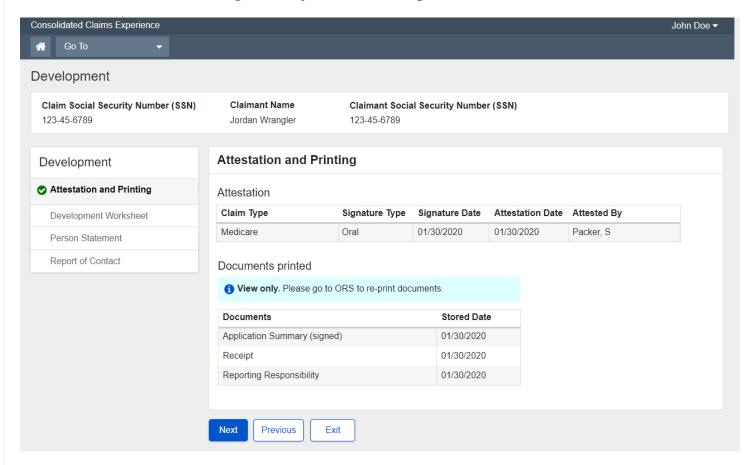
## 65. Attestation and Printing – Edit ink signature



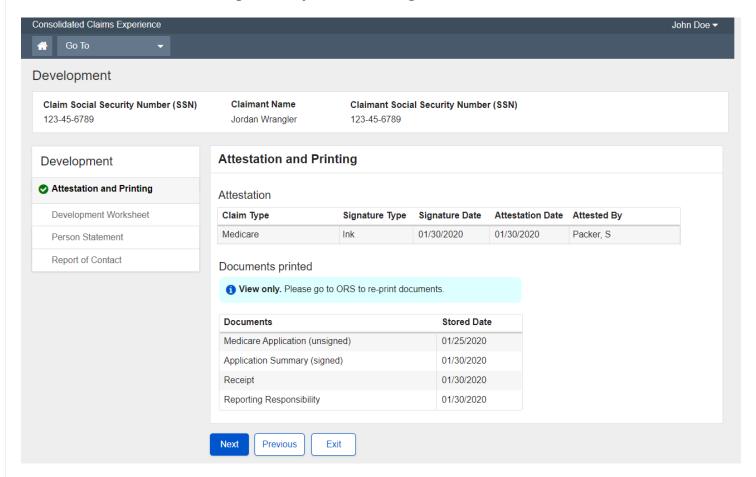
#### 66. Attestation and Printing - View after Ink signature is added



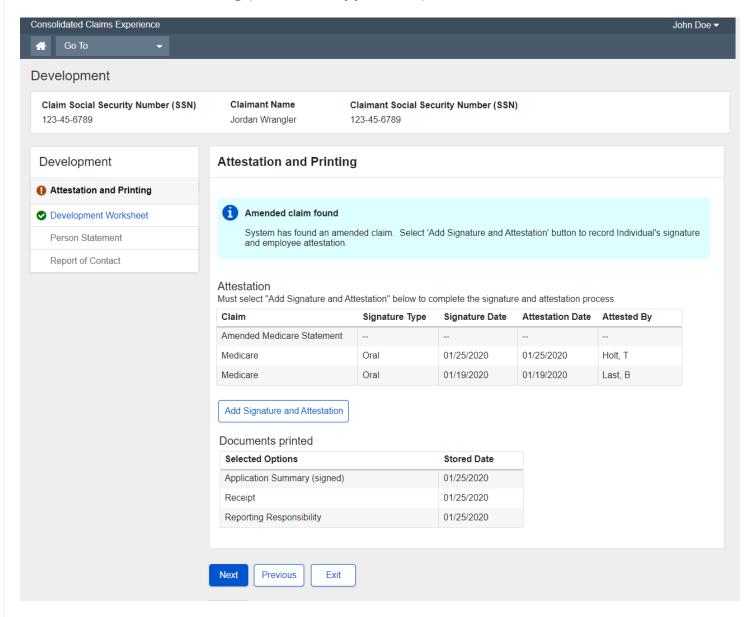
#### 67. Attestation and Printing – Query mode: Oral signature



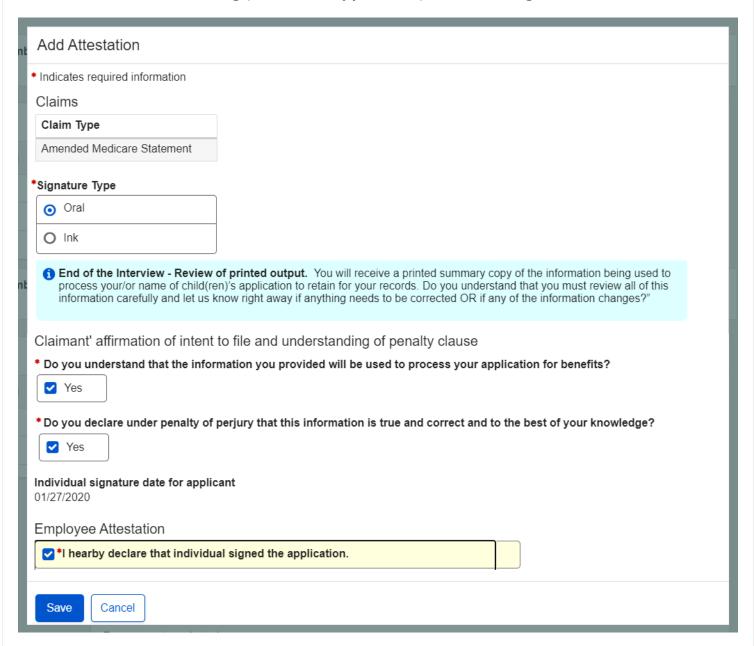
#### 68. Attestation and Printing - Query mode: Ink signature



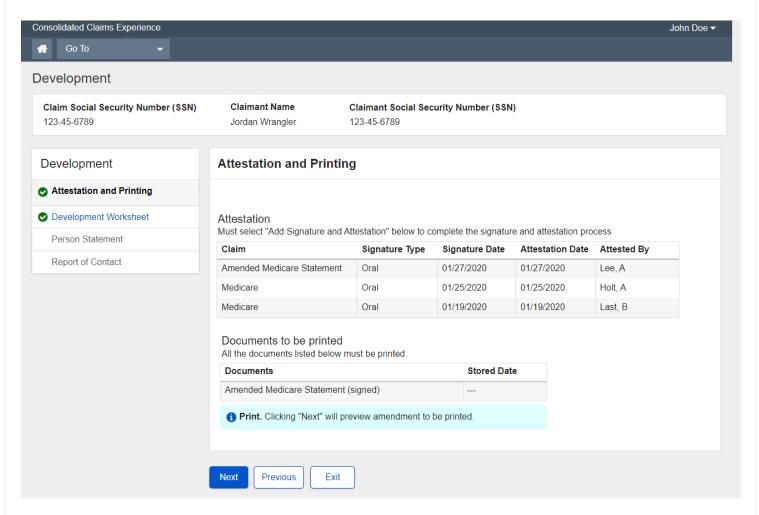
#### 69. Attestation and Printing (Amended Application) - Default View



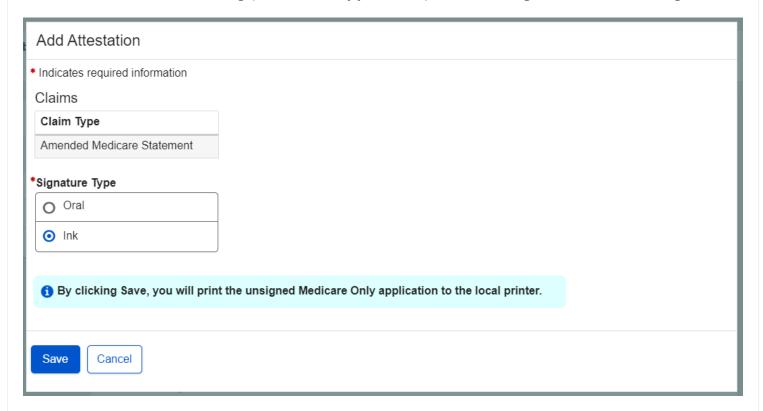
#### 70. Attestation and Printing (Amended Application) – Add oral signature & Attestation



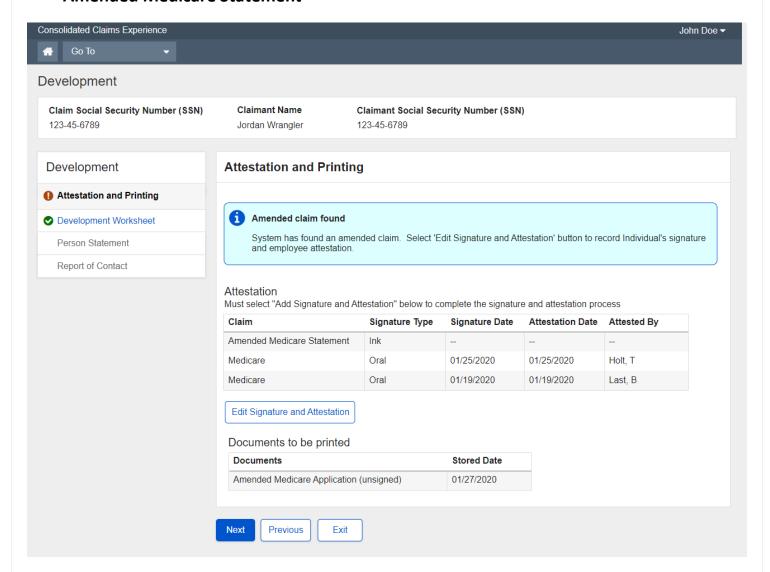
# 71. Attestation and Printing (Amended Application) – View after Oral Signature and Attestation



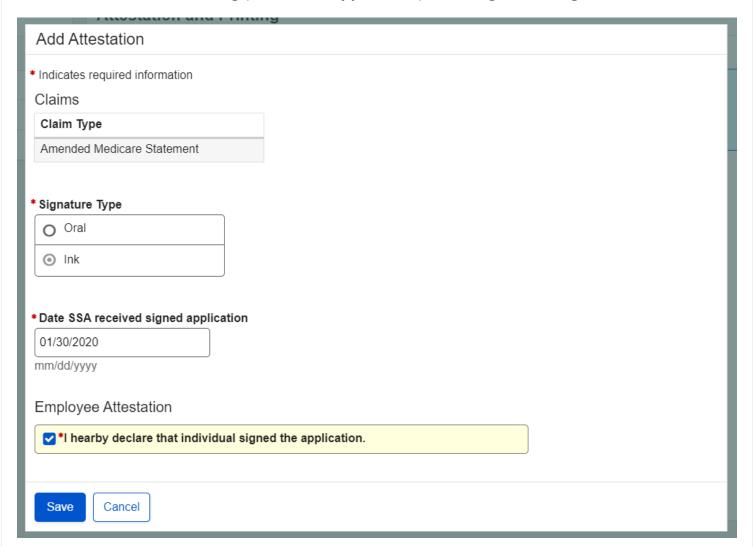
## 72. Attestation and Printing (Amended Application) – Add ink signature and Printing



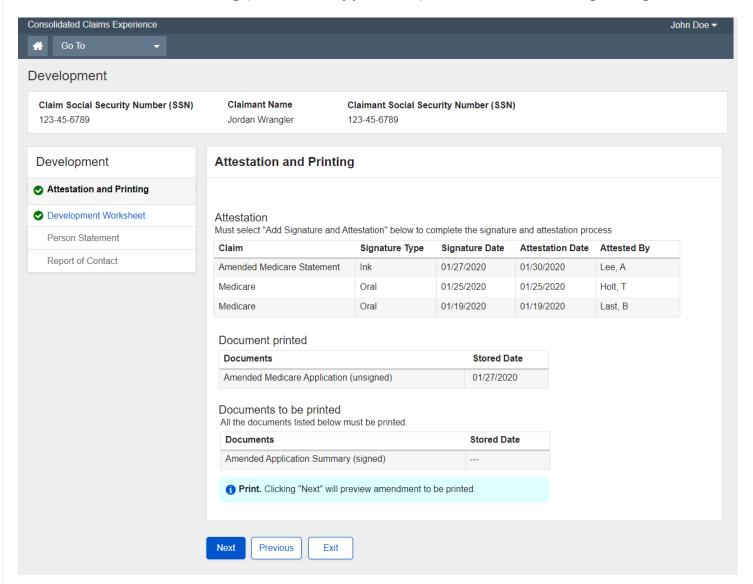
# 73. Attestation and Printing (Amended Application) – View after printing unsigned Amended Medicare Statement



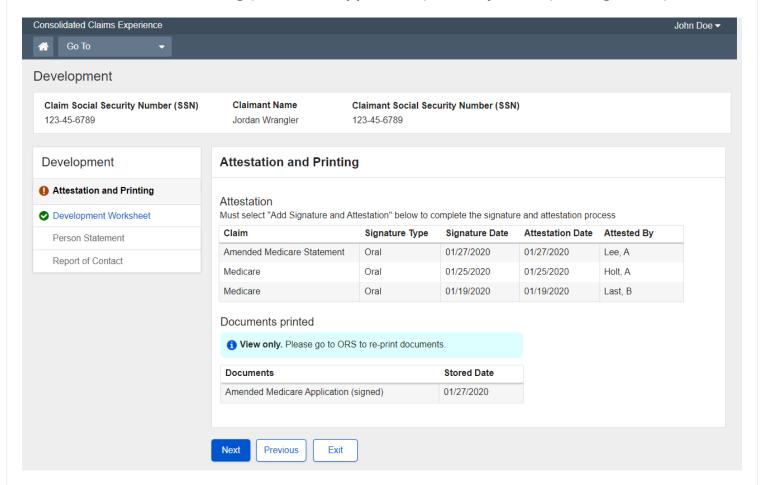
## 74. Attestation and Printing (Amended Application) – Edit signed ink signature



#### 75. Attestation and Printing (Amended Application) – View after receiving ink signature



#### 76. Attestation and Printing (Amended Application) – Query mode (Oral signature)



#### 77. Attestation and Printing (Amended Application) – Query mode (Ink signature)

