



**MINOR REVISIONS TO THE MEDICAL CONTINUING DISABILITY
REVIEW (MCDR) APPLICATION
I454**

1. Background

The i454 Medical CDR Application is an internet application that allows authorized SSA disability beneficiaries to submit an SSA-454 (Continuing Disability Review Report) to SSA via the Internet. Users will receive an email after submission and can print their SSA-827 and SSA-454. The changes outlined below describe changes to our screens since our last screen package submission. The changes are minor wording changes, formatting/design changes. We are not adding new modalities, removing or adding questions, changing the order or questions or changing the scope of clearance.

2. Summary of Changes

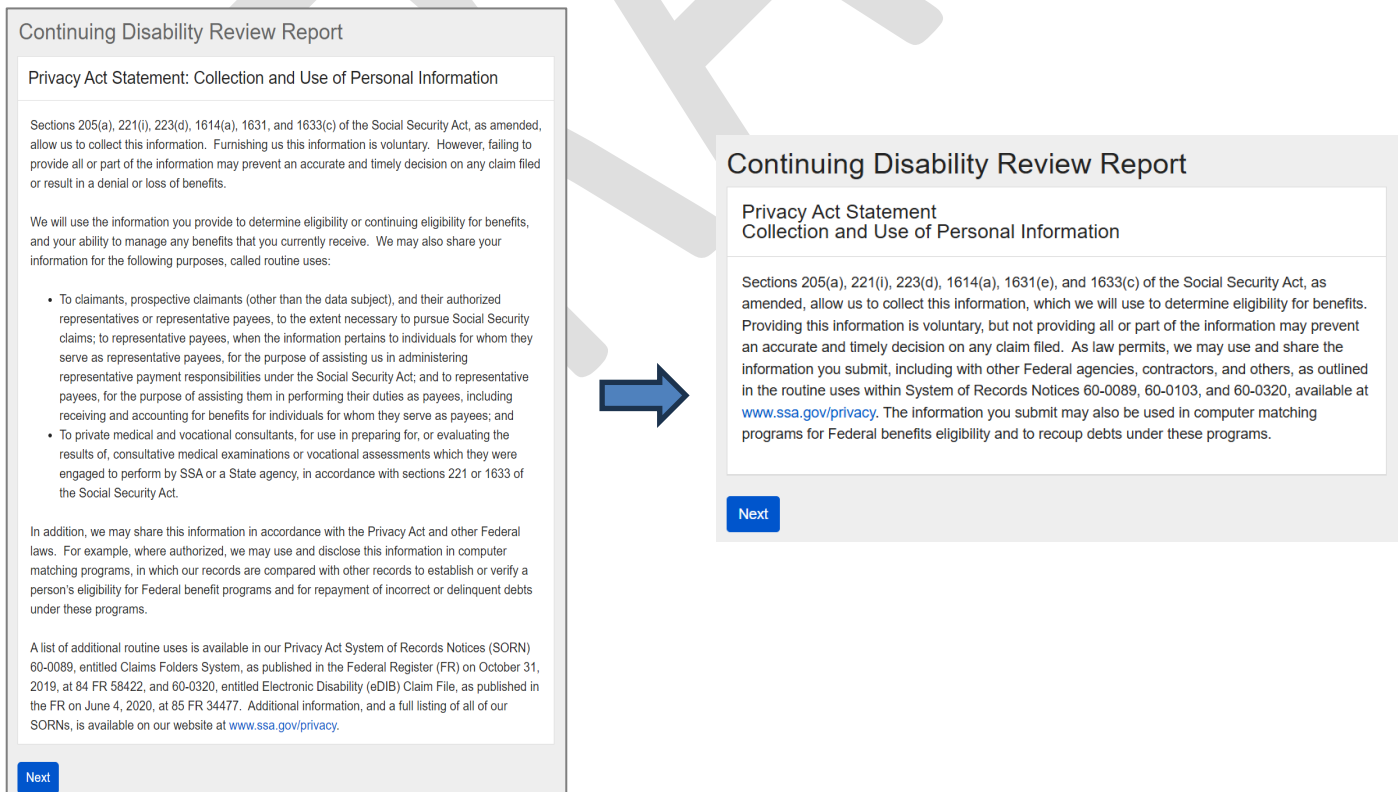
2.1. Status tag on the SSA Landing Page

While the SSA Landing Page is outside the scope of our application, our prior screen package incorrectly showed the 'Action Required' status tag in uppercase letters. As such, we are providing this screen revision in our package:



2.2. Privacy Act Statement Language

The Privacy Act Statement language was changed in May, 2023 by OMB. As such, we are providing this screen revision in our package for compliance.



2.3. Instructional Text Modification for Accuracy

On the Instruction page, the sentence, “Please complete as much of the report as you can.” has been removed. This was an instruction from the paper SSA-454 that is not applicable to i454 because the user must complete all required questions before being able to submit their application:

Instructions

The office that reviews your medical conditions will use the information in this report to decide whether you are still disabled. ~~Please complete as much of the report as you can.~~

Your Medical Records

You do not need to ask doctors or hospitals for any medical records that you do not already have. With your permission, we will request your records using the information you provide.

What You Need To Complete This Report

- Contact information of someone (other than your doctors) who we can contact about your case.
- Contact information of doctors, hospitals, and clinics you have visited in the last 12 months.
- Any prescription or non-prescription medicines you take or have taken in the last 12 months.
- Contact information of organizations that may have your medical records in the last 12 months. This includes social services, welfare agencies, case workers, attorneys, prisons, worker's compensation, or insurance companies who have paid you disability benefits.
- Information about any education, training, vocational rehabilitation, employment, or support services that may help you join the workforce since your last disability decision of 07/25/2022.

If You Need Help

For help with completing this report, you can contact us at 1-800-772-1213, weekdays from 8:00 am to 7:00 pm. If you are deaf or hard of hearing, call TTY 1-800-325-0778.

Instructions

The office that reviews your medical conditions will use the information in this report to decide whether you are still disabled.

Your Medical Records

You do not need to ask doctors or hospitals for any medical records that you do not already have. With your permission, we will request your records using the information you provide.

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- Contact information of organizations that may have your medical records in the last 12 months. This includes social services, welfare agencies, case workers, attorneys, prisons, worker's compensation, or insurance companies who have paid you disability benefits.
- Information about any education, training, vocational rehabilitation, employment, or support services that may help you join the workforce since your last disability decision of 9/27/2019.

If You Need Help

For help with completing this report, you can contact us at 1-800-772-1213, weekdays from 8:00 am to 7:00 pm. If you are deaf or hard of hearing, call TTY 1-800-325-0778.

2.4. Text Modification to the Other Medical Information Page

To comply with ODP’s change in wording, we updated the text on the Other Medical Information page:

Other Medical Information

*Indicates required information

*Does anyone else (other than your medical providers) have medical information about your physical or mental health conditions? Include organizations you have seen in the last 12 months or have future appointments with.

Examples include places like social services agencies, welfare agencies, case workers, attorneys, prisons, workers' compensation, or insurance companies who have paid you disability benefits.

☐ Yes

☐ No

Other Medical Information

*Indicates required information

*Within the last 12 months, does anyone else (other than your medical providers) have medical information about your physical or mental health conditions or are you scheduled to see anyone else?

Examples include places like:

- Social services agencies
- Case workers
- Welfare agencies
- Attorneys
- Prisons
- Workers' compensation, or
- Insurance companies who have paid you disability benefits

☐ Yes

☐ No


2.5. Previously Omitted Screens from Last Screen Package

The prior screen package neglected to include a warning notice for instances there are propagated items from the user’s last review that require their review. As such, we are providing those screenshots:

On the Medicine Page:

| Status | Actions | Medicine | Prescribed by |
|--------------|---|--------------|---------------|
| REVIEWED | Review Delete | Atorvastatin | -- |
| NEEDS REVIEW | Review Delete | Benzotropine | -- |
| NEW | Review Delete | Tylenol | Smith, John |

[Add Medicine](#)




One or more entries above "NEEDS REVIEW"
Please review and save the details of those medicines. You must also delete medicines if you have not taken them in the last 12 months.
You may do so now or at a later time.

On the Medical Provider Page:

| Status | Actions | Facility or Office | Doctor or Healthcare Professional |
|--------------|---|----------------------------------|-----------------------------------|
| REVIEWED | Review Delete | HJ Heinz VA Medical Center | -- |
| NEEDS REVIEW | Review Delete | James VanZandt VA Medical Center | -- |
| NEW | Review Delete | Holy Cross Hospital | -- |

[Add Medical Provider](#)



One or more entries above "NEEDS REVIEW"
Please review and save the details of those providers. You must also delete providers if you have not seen them in the last 12 months.
You may do so now or at a later time.

Additionally, the prior screen package did not include a screen shot of the right side navigation panel showing the success and warning icons for our application sections:

In This Section



[Instructions](#)



[Information about You](#)

The prior screen package did not include a screen shot of the read-only copy of the electronically signed SSA-827 from the receipt page. As such, we are including this screen shot:

Print

Total: 2 sheets of paper

Printer

Microsoft Print to PDF

Copies

1

Layout

Portrait

Landscape

Pages

All

Odd pages only

Even pages only

e.g. 1-5, 8, 11-13

Color

Color

More settings

Print using system dialog... (Ctrl+Shift+P)

Print

Cancel

3/27/25, 10:35 AM

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OMB No. 0900-0623

Form SSA-827 (06-2024) UF

Discontinue Prior Editions

Whose Records to be Disclosed

NAME (First, Middle, Last, Suffix)

Cassandra M. King

SSN

***-**-0108

Birthday (MM/DD/YYYY)

01/14/1992

AUTHORIZATION TO DISCLOSE INFORMATION TO THE SOCIAL SECURITY ADMINISTRATION (SSA)

PLEASE READ THE ENTIRE FORM, BOTH PAGES, BEFORE SIGNING BELOW

I voluntarily authorize and request disclosure (including paper, oral, and electronic interchange) of:

OF WHOM

All my medical records, also education records and other information related to my ability to perform tasks. This includes Specific permission to release:

1. All records and other information regarding my treatment, hospitalization, and ongoing care for my impairment(s) including, and not limited to:

Psychological, psychiatric or other mental impairment(s) (includes "psychotherapy notes" as defined in 45 CFR 164.501)

Drug abuse, addiction, or other substance abuse

Diets which indicate the presence of a communicable or noncommunicable disease, and tests for or records of HIV/AIDS

Gene-related impairments (including genetic test results)

2. Information about how my impairment(s) affects my ability to complete tasks and activities of daily living, and affects my ability to work.

3. Copies of educational tests or evaluations, including Individualized Educational Programs, vocational assessments, psychological and speech evaluations, and any other records that can help evaluate function, also teachers' evaluations and evaluations.

4. Information created within 12 months after the date this authorization is signed, as well as past information.

FROM WHOM

All medical sources (hospitals, clinics, labs, physicians, psychologists, etc.) including mental health, correctional, addiction treatment, and VA health care facilities

All educational sources (schools, teachers, record administrators, counselors, etc.)

Social work/rehabilitation counselors

Counseling services used by SSA

Employers, insurance companies, workers' compensation programs

Others who may know about my condition (family, neighbors, friends, public officials)

THIS BOX TO BE COMPLETED BY SSA/OS (as needed). Additional information to identify the subject (e.g., other names used), the specific source, or the material to be disclosed:

TO WHOM

The Social Security Administration and to the State agency authorized to process my case (usually called "disability determination services"), including contract copy services, and doctors or other professionals consulted during the process. (Also, for international claims, to the U.S. Department of State Foreign Service Post.)

PURPOSE

Determining my eligibility for benefits, including looking at the combined effect of any impairments that by themselves would not meet SSA's definition of disability, and whether I can manage such benefits.

Determining whether I am capable of managing benefits ONLY (check only if this applies)

EXPIRES WHEN

This authorization is good for 12 months from the date signed (below my signature).

I authorize the use of a copy (including electronic copy) of this form for the disclosure of the information described above.

I understand that there are some circumstances in which this information may be redacted to other parties (see page 2 for details).

I may write to SSA and my sources to revoke this authorization at any time (see page 2 for details).

SSA will give me a copy of this form if I ask. They ask the source to allow me to request or get a copy of material to be disclosed.

I have read both pages of this form and agree to the disclosures above from the types of sources listed.

PLEASE SIGN (SIGN BLUE OR BLACK INK. ONLY)

If not signed by subject of disclosure, specify basis for authority to sign

Individual authorizing disclosure - Signature

Parent of minor

Other personal representative (sign here if two signatures required by State law)

Guardian

Power of attorney/other personal representative sign

Electronically signed by:

Cassandra M. King

Date Signed

3/27/2025

Street Address

123 Main Street 0000

Phone Number (with area code)

(415) 555-1234

City

Baltimore

State

MD

ZIP

21209

WITNESS

I know the person signing this form or am satisfied of this person's identity.

Signature

If needed, second witness sign here (e.g., if signed with "X" above)

Phone Number (or Address)

Phone Number (or Address)

The general and special authorization to disclose was developed to comply with the provisions regarding disclosure of medical, educational, and other information under P.L. 104-59 ("HIPAA"), 42 CFR parts 160 and 164, 42 U.S.C. Code section 2060a-2, 42 CFR part 2, 38 U.S.C. Code section 7332, 38 CFR 1.475, 38 U.S.C. Code section 1225 ("508(c)(1)", 34 CFR parts 101 and 301, and State law.

https://secureval.ssa.gov/4544544-frontend/ssa827-form

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3/27/25, 10:35 AM

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Form SSA-827 (06-2024) UF

Explanation of Form SSA-827

"Authorization to Disclose Information to the Social Security Administration (SSA)"

We need your written authorization to help get the information required to process your claim, and to determine your capability of managing benefits. Laws and regulations require that sources of personal information have a signed authorization before releasing it to us. Also, laws require specific authorization for the release of information about certain conditions and from educational sources.

You can provide this authorization by signing a form SSA-827. Federal law permits sources with information about you to release that information if you sign a single authorization to release all your possible sources. We will make copies of it for each source. A covered entity (that is, a source of medical information about you) may not condition treatment, payment, enrollment, or eligibility for benefits on whether you sign this authorization form. A few States, and some individual sources of information, require that the authorization specifically name the source that you authorize to release personal information. In those cases, we may ask you to sign one authorization for each source and we may contact you again if we need you to sign more authorizations.

You have the right to revoke this authorization at any time, except to the extent a source of information has already relied on it to take an action. To revoke, send a written statement to any Social Security Office. If you do, also send a copy directly to any of your sources that you no longer wish to disclose information about you. SSA can tell you if we identified any sources you didn't tell us about. SSA may use information disclosed prior to revocation to decide your claim.

It is SSA's policy to provide service to people with limited English proficiency in their native language or preferred mode of communication consistent with Executive Order 13166 (August 11, 2000) and the Individuals with Disabilities Education Act. SSA makes every reasonable effort to ensure that the information in the SSA-827 is provided to you in your native or preferred language.

Privacy Act Statement

Collection and Use of Personal Information

Sections 205(a), 223(d), and 1631(d) of the Social Security Act, as amended, allow us to collect this information. Furnishing us this information is voluntary. However, failing to provide all or part of the information may prevent us from making an accurate and timely decision on your claim that could result in a denial or loss of benefits.

We will use the information you provide to determine your eligibility or continuing eligibility of benefits, and your ability to manage any benefits that you currently receive. We may also share the information for the following purposes, called routine uses:

To State audit agencies for the purpose of: (a) auditing State supplementation payments and Medicaid eligibility considerations; and (b) expenditures of Federal funds by the State in support of the Disability Determination Services; and

To third party contacts, where necessary, to establish or verify information provided by representative payees or representative payee applicants.

In addition, we may share this information in accordance with the Privacy Act and other Federal laws. For example, where authorized, we may use and disclose this information in computer matching programs, in which our records are compared with other records to establish or verify a person's eligibility for Federal benefit programs and for repayment of incorrect or delinquent debts under these programs.

A list of additional routine uses is available in our Privacy Act System of Records Notices (SORNs), entitled Claims Fosters System, as published in the Federal Register (FR) on October 31, 2019, at 84 FR 8422; 60-0080, entitled Master Beneficiary Record, as published in the FR on January 11, 2006, at 71 FR 1826; 60-0103, entitled Supplemental Security Income and Special Veterans Benefits, as published in the FR on January 11, 2006, at 71 FR 1830; and 60-0320, entitled Electronic Disability (CDB) Claim File, as published in the FR on June 4, 2020, at 85 FR 3447. Additional information, and a full listing of all of our SORNs, is available on our website at www.ssa.gov/privacy.

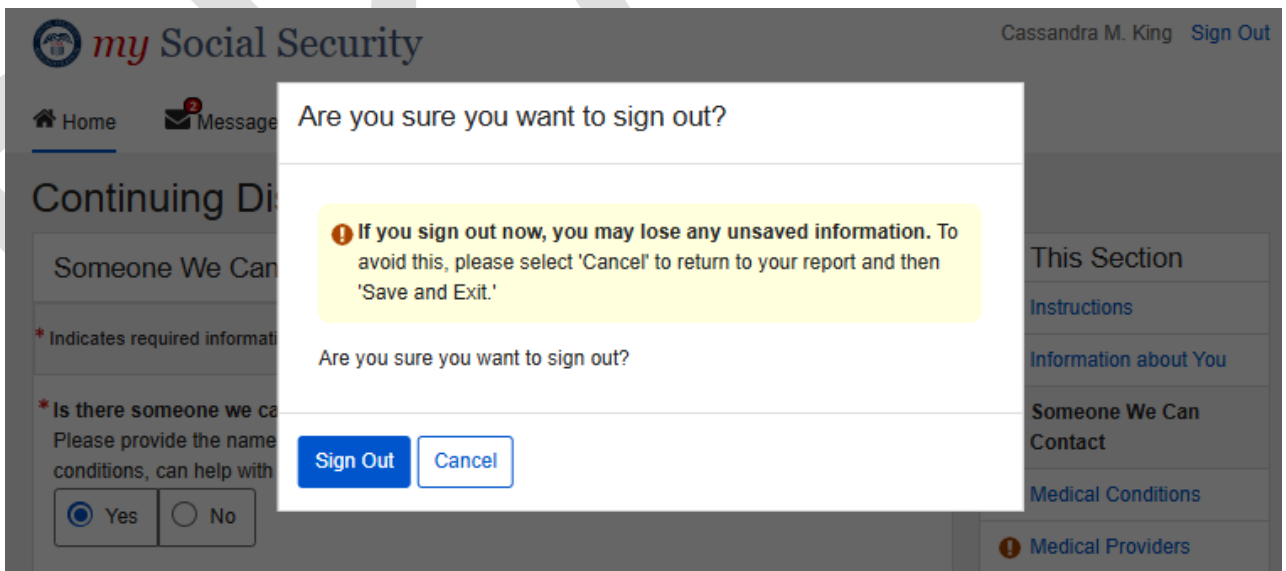
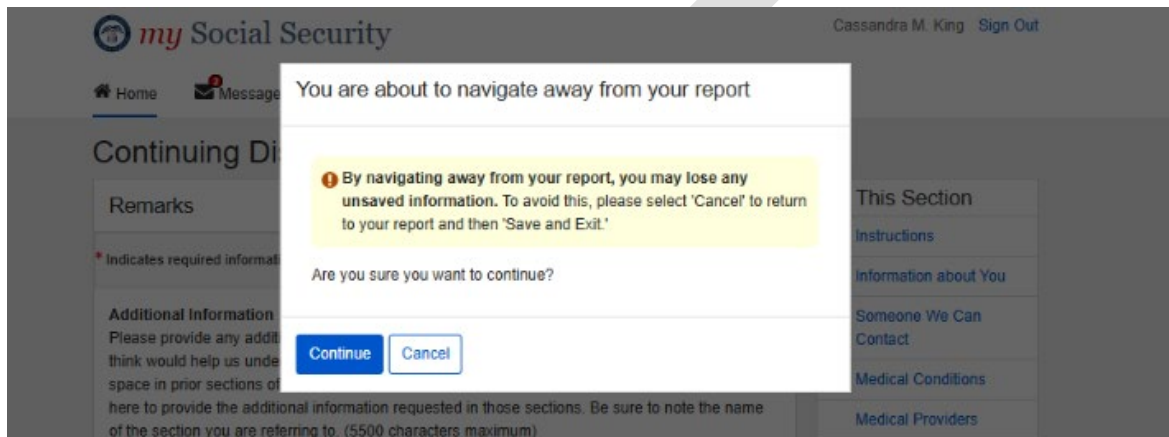
Paperwork Reduction Act Statement

This information collection meets the requirements of 44 U.S.C. § 3507, as amended by section 2 of the Paperwork Reduction Act of 1995. You do not need to answer these questions unless we display a valid Office of Management and Budget control number. We estimate that it will take about 10 minutes to read the instructions, gather the facts, and answer the questions. SEND OR BRING THE COMPLETED FORM TO YOUR LOCAL SOCIAL SECURITY OFFICE. You can find your local Social Security office through SSA's website at www.socialsecurity.gov. Offices are also listed under U. S. Government agencies in your telephone directory or you may call Social Security at 1-800-772-1213 (TTY 1-800-325-0778). You may send comments regarding this burden estimate or any other aspect of this collection, including suggestions for reducing this burden to: SSA, 6401 Security Blvd, Baltimore, MD 21235-6401. Send only comments relating to our time estimate or other aspects of this collection to this address, not the completed form.

https://secureval.ssa.gov/4544544-frontend/ssa827-form

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Lastly, there were two dialog boxes that were not included in our previously submitted OMB package when a user happens to select a link from the mySSA header to navigate away from their report and if they select the 'Sign Out' link. This language will be updated once our application updates to UEF 3.0, but until then the language is being kept as below:



2.6. Correction to Character Count Maximum for the Remarks page

The prior screen package included a screenshot showing a maximum character count of 6000 for the Remarks page. The correct maximum allowed is 5500.

The diagram illustrates the correction of the character count maximum for the Remarks page. It consists of two screenshots of the 'Remarks' form, connected by a large blue arrow pointing downwards, indicating a transition or correction.

Top Screenshot (Incorrect):

- Remarks**
- * Indicates required information
- Additional Information**
- Please provide any additional information you did not give in earlier parts of this report, that you think would help us understand your disability and how it affects you. If you did not have enough space in prior sections of this report to provide the requested information, please use this space here to provide the additional information requested in those sections. Be sure to note the name of the section you are referring to. (6000 characters maximum)
- Characters remaining: 6000

Bottom Screenshot (Correct):

- Remarks**
- * Indicates required information
- Additional Information**
- Please provide any additional information you did not give in earlier parts of this report, that you think would help us understand your disability and how it affects you. If you did not have enough space in prior sections of this report to provide the requested information, please use this space here to provide the additional information requested in those sections. Be sure to note the name of the section you are referring to. (5500 characters maximum)
- Characters remaining: 5500

2.7. Inclusion of Header on the Receipt page

The prior screen package did not include the header “Information You Submitted” on the Receipt pop-up. To be consistent with production, we are including this change in our new screen package.

The diagram illustrates the change in the Receipt pop-up header. On the left, the previous version shows a green status bar with a checkmark and the text "Your information was received on June 8, 2022 at 08:30:04 PM Eastern Time." Below this is a section titled "PERMISSION TO RELEASE RECORDS" containing the text "Do you agree to electronically sign your permission to release records to SSA?: I agree to electronically sign the release form." At the bottom is a section titled "INFORMATION ABOUT YOU". A blue arrow points to the right, where the updated version is shown. The updated version has the same green status bar but with a different timestamp: "Your information was received on December 20, 2022 at 9:16:30 AM Eastern Standard Time." A new yellow header bar titled "Information You Submitted" has been added above the "PERMISSION TO RELEASE RECORDS" section. The rest of the form content remains the same.

| ✓ Your information was received on June 8, 2022 at 08:30:04 PM Eastern Time. |
|--|
| PERMISSION TO RELEASE RECORDS |
| Do you agree to electronically sign your permission to release records to SSA?: I agree to electronically sign the release form. |
| INFORMATION ABOUT YOU |

| ✓ Your information was received on December 20, 2022 at 9:16:30 AM Eastern Standard Time. |
|--|
| Information You Submitted |
| PERMISSION TO RELEASE RECORDS |
| Do you agree to electronically sign your permission to release records to SSA?: I agree to electronically sign the release form. |
| INFORMATION ABOUT YOU |