

Survey for ORR RPB Stakeholders 2024

ORR's Refugee Program Bureau (RPB) Division of Interagency Outreach and Response (DIOR) would like to gain an understanding of the impacts of its interagency outreach and resource dissemination, both in general and through the Resettlement Stakeholder call (biweekly Thursdays at 3pm ET). DIOR is in its third year and looking to better understand its impact. As you may know, DIOR hosts the RS calls and invites interagency and non-governmental speakers, developed the ORR Partnership Series (e.g., Economic Mobility series), and has hosted numerous trainings from interagency partners.

Please take this voluntary survey, which should take 5-7 minutes of your time, to help us learn about impacts of our work, feedback for ongoing communication, and needs for the coming calendar year. We value your insight!

1. What type of stakeholder are you?
 - a. State Refugee Coordinator (or support staff)
 - b. State Refugee Health Coordinator (or support staff)
 - c. National Resettlement Agency
 - d. National level NGO
 - e. Technical Assistance provider
 - f. Other (type)

Resettlement Stakeholder Call Questions:

2. Do you join the Resettlement Stakeholder Calls at least once a month when they are offered?
 - a. Yes
 - b. No (if no, skip to question 5)
3. Besides updates from DHS/USCIS, do these calls provide relevant and useful information for your work?
 - a. Yes
 - b. No
 - c. Other (type answer)
4. Besides updates from DHS/USCIS, which aspect(s) of the call do you find most relevant and useful for your work? (open ended)

Questions on the overall efficiency of all interagency efforts:

5. In the last year, has the Division of Interagency Outreach and Response (DIOR) (Jason Lewis-Berry and Megan Ritter's team, including Dana Lea) made a direct connection for you or shared a resource or information that informed or guided your work?
 - a. Yes

PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13) STATEMENT OF PUBLIC BURDEN: The purpose of this information collection is to ascertain an understanding of the impacts of the Office of Refugee Resettlement's (ORR's) Division of Interagency Outreach and Response's (DIOR's) interagency outreach and resource dissemination, both in general and through a recurring, virtual meeting, called the Resettlement Stakeholder (RS) call. Public reporting burden for this collection of information is estimated to average 5 to 7 minutes per respondent, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. This is a voluntary collection of information. agency may not conduct or sponsor, and a person is not required to respond to, a collection of information subject to the requirements of the Paperwork Reduction Act of 1995, unless it displays a currently valid OMB control number. The OMB # is 0970-0401 and the expiration date is 5/31/2027. If you have any comments on this collection of information, please contact Dana Lea at Dana.Lea@acf.hhs.gov.

- b. No
- c. Not sure
- d. Other (type answer)

6. We would love to better understand how federal and/or national resources may be used at the state or local level. Could you share more about any connections or resources on a Resettlement Stakeholder call, ORR Partnership Series, or co-hosted training that were useful and their impact? (open ended) [optional]
7. Often in domestic refugee resettlement, a combination of resettlement funding and access to mainstream services are necessary for the successful integration and self-sufficiency of newly arrived refugees. Below, please rate your awareness of mainstream federal programs by topic area:

Topic:	Level of Awareness of Federal Programs					
Health and Mental Health	Unaware but do not want/need to connect	Unaware but want to connect	Aware but unconnected	Aware but need more connections	Aware and connected	N/A
Economic Mobility	Unaware but do not want/need to connect	Unaware but want to connect	Aware but unconnected	Aware but need more connections	Aware and connected	N/A
Housing	Unaware but do not want/need to connect	Unaware but want to connect	Aware but unconnected	Aware but need more connections	Aware and connected	N/A
Children and Youth	Unaware but do not want/need to connect	Unaware but want to connect	Aware but unconnected	Aware but need more connections	Aware and connected	N/A
Clothing and supplies	Unaware but do not want/need to connect	Unaware but want to connect	Aware but unconnected	Aware but need more connections	Aware and connected	N/A
Food and nutrition	Unaware but do not want/need to connect	Unaware but want to connect	Aware but unconnected	Aware but need more connections	Aware and connected	N/A
Emergency Preparedness and Response	Unaware but do not want/need to connect	Unaware but want to connect	Aware but unconnected	Aware but need more connections	Aware and connected	N/A

8. If you could choose a priority topic for ORR Refugee Program to focus on pertaining to outreach and partnerships in 2025, what would it be?
- a. Health and Mental Health
 - b. Economic Mobility
 - c. Housing
 - d. Access to Benefits

- e. Documentation (e.g., EADs and Social Security cards)
 - f. Children and Youth
 - g. Capacity of your program and staff
 - h. Emergency Preparedness and Response
 - i. Other (type in)
9. Moving forward, what connections would be most helpful to you and your organization? (open ended) [optional]
10. Any other feedback you would like to share with ORR about the Resettlement Stakeholder call or ORR outreach in general? (open ended) [optional]
11. If you would like us to follow up directly with you regarding this survey and outreach and partnerships, please provide your email address. (short answer) [optional]