

Child Welfare Information Gateway Website Survey: Exit Survey Questions

Note for Reviewers: Skip logic notes are written in red font. These notes will not appear in the actual question on the survey; they are only meant to serve as a notification as to which respondents will be offered the question. Every respondent will be offered questions that do not have a skip logic note to indicate who will be offered the question. The Exit Survey will pop-up as an intercept when visitors' cursors move towards the browser bar.

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PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13). The purpose of this information collection is to gather feedback on the Child Welfare Information Gateway website to ensure capacity-building products and services meet the needs of child welfare professionals. Public reporting burden for this collection of information is estimated to average 2 minutes per respondent, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. This is a voluntary collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information subject to the requirements of the Paperwork Reduction Act of 1995 unless it displays a currently valid Office of Management and Budget (OMB) control number. The OMB control number for this project is 0970-0401. The OMB control number expires on 05/31/2027. If you have any comments on this collection of information, please contact Jing Sun, Child Welfare Information Gateway, by e-mail at jing.sun@icf.com.

Before you go...tell us what you think!

1. **[All Customer Types]** On a scale from 1 (very difficult) to 5 (very easy), how easy was it to find the information or resources you needed on the Child Welfare Information Gateway website today?
 - ☐ 0 (I did not find what I needed.)
 - ☐ 1 (Very difficult)
 - ☐ 2 (Difficult)
 - ☐ 3 (Neither difficult nor easy)
 - ☐ 4 (Easy) *(skip to Q3)*
 - ☐ 5 (Very easy) *(skip to Q3)*
2. **[All Customer Types]** What information or resources were you looking for? *(skip to Q4)*

3. **[All Customer Types]** How do you intend to use the information or resources you found today?

4. **[All Customer Types]** Why did you visit the Child Welfare Information Gateway website today?
 - ☐ For my work *(Skip to Q5b)*
 - ☐ For my education or schoolwork *(end survey)*
 - ☐ For my own personal or family use *(skip to Q5a)*
5. Which of the following best describes your background or role?
 - 5a. **[Personal]**
 - ☐ Adopted person
 - ☐ Adoptive parent
 - ☐ Concerned person
 - ☐ Foster or resource parent
 - ☐ Kin caregiver
 - ☐ Parent (biological or birth)
 - ☐ Prospective foster or adoptive parent
 - ☐ Relative

- ☐ Youth in foster care (current or former)

5b. [Professional]

- ☐ Adoption services
- ☐ Child protective services
- ☐ Community partner (e.g., faith-based organization)
- ☐ Educator or professor (higher education)
- ☐ Educator or teacher (early childhood to 12th grade)
- ☐ Family support or in-home services
- ☐ Foster care services
- ☐ Health or mental health services
- ☐ Juvenile justice
- ☐ Kinship care services
- ☐ Legal or courts
- ☐ Permanency
- ☐ Prevention services
- ☐ Residential provider
- ☐ Substance use services
- ☐ Youth services
- ☐ Other (Please describe in the text box below. _____)