Child Welfare Information Gateway Website Survey: Exit Survey Questions

Note for Reviewers: Skip logic notes are written in red font. These notes will not appear in the actual question on the survey; they are only meant to serve as a notification as to which respondents will be offered the question. Every respondent will be offered questions that do not have a skip logic note to indicate who will be offered the question. The Exit Survey will pop-up as an intercept when visitors' cursors move towards the browser bar.

Before you go...tell us what you think!

1. [All Customer Types] On a scale from 1 (very difficult) to 5 (very easy), how easy was it to find the information or resources you needed on the Child Welfare Information Gateway website today?
    o 0 (I did not find what I needed.)
    o 1 (Very difficult)
    o 2 (Difficult)
    o 3 (Neither difficult nor easy)
    o 4 (Easy) *(skip to Q3)*
    o 5 (Very easy) *(skip to Q3)*

2. [All Customer Types] What information or resources were you looking for? *(skip to Q4)*
    _____

3. [All Customer Types] How do you intend to use the information or resources you found today?
    _____

4. [All Customer Types] Why did you visit the Child Welfare Information Gateway website today?
    o For my work *(Skip to Q5b)*
    o For my education or schoolwork *(end survey)*
    o For my own personal or family use *(skip to Q5a)*

5. Which of the following best describes your background or role?

    5a. [Personal]
    o Adopted person
    o Adoptive parent
    o Concerned person
    o Foster or resource parent
    o Kin caregiver
    o Parent (biological or birth)
    o Prospective foster or adoptive parent
    o Relative

o   Youth in foster care (current or former)

5b. [Professional]
 o   Adoption services
 o   Child protective services
 o   Community partner (e.g., faith-based organization)
 o   Educator or professor (higher education)
 o   Educator or teacher (early childhood to 12th grade)
 o   Family support or in-home services
 o   Foster care services
 o   Health or mental health services
 o   Juvenile justice
 o   Kinship care services
 o   Legal or courts
 o   Permanency
 o   Prevention services
 o   Residential provider
 o   Substance use services
 o   Youth services
 o   Other (Please describe in the text box below._____)