

The Children's Bureau Express Feedback Survey

PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13) The purpose of this information collection is to gather feedback on capacity building products and services to better meet the needs of child welfare professionals. Public reporting burden for this collection of information is estimated to average five minutes per respondent, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. This is a voluntary collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information subject to the requirements of the Paperwork Reduction Act of 1995, unless it displays a currently valid OMB control number. The control number for this project is 0970-0401. The control number expires on 5/31/2027. If you have any comments on this collection of information, please contact Lyscha Marcynyszyn, Child Welfare Information Gateway, by e-mail at lyscha.marcynyszyn@icf.com.

Please take five minutes to answer the questions below. Your input will help strengthen the Children's Bureau Express to better meet your needs. Your participation in this survey is voluntary, and your responses will be privately shared with Child Welfare Information Gateway staff and the Children's Bureau to improve future editions. You may exit the survey at any time and are free to decline to answer any question. There are no foreseeable risks and no direct benefits from participating in this survey. Proceeding with the survey is an indication of your consent. If you have any questions or require accessibility assistance with this survey, please contact Child Welfare Information Gateway staff by email at info@childwelfare.gov or by telephone at [800.394.3366](tel:800.394.3366). Thank you for helping us help you.

1. Do you subscribe to the *Children's Bureau Express*?
 - ☐ Yes
 - ☐ No
2. How do you read the *Children's Bureau Express*?
 - ☐ In an email
 - ☐ On the website
 - ☐ I have read the *Children's Bureau Express* via an email and on the website
 - ☐ Other (Please explain in the textbox below.) _____
3. Please indicate how often you read the *Children's Bureau Express*
 - ☐ This is my first time
 - ☐ More than once a week
 - ☐ 1 to 4 times a month
 - ☐ 1 to 4 times a year
 - ☐ More than 4 times a year
 - ☐ Less than once a year
4. Which of the following best describes your position?
 - ☐ Frontline Worker (e.g., caseworker, direct service worker)
 - ☐ Supervisor/manager
 - ☐ Director/administrator
 - ☐ Training specialist
 - ☐ Licensing specialist
 - ☐ Researcher/evaluator
 - ☐ Outreach/communications coordinator
 - ☐ Educator
 - ☐ Other (Please describe in the textbox below.) _____
5. What topics are you interested in reading about in the *Children's Bureau Express* (Select all that apply.)
 - ☐ Preventing child sex trafficking
 - ☐ Adoption
 - ☐ Youth homelessness
 - ☐ Juvenile justice

- o Substance use
 - o Child welfare services and systems (e.g., Child and Family Services Review, service array, workforce, etc.)
 - o Family support and preservation
 - o Youth transitioning out of care
 - o Foster care/out-of-home care
 - o Prevention
 - o Trauma-informed care
 - o Federal information (e.g., legislation, news)
 - o Other (Please describe in the textbox below.) _____
6. How do you regularly use the information you receive from *Children's Bureau Express*? (Select all that apply **and** please explain how you use the information in the spaces provided.)
- o Increase my knowledge or inform my attitudes _____
 - o Support public awareness or advocacy efforts _____
 - o Share in a formal training environment _____
 - o Support practice improvements and/or sustain good practice _____
 - o Implement, sustain, or improve programs _____
 - o Support policy change and/or sustain good policies _____
 - o Conduct research or evaluation _____
 - o Grant writing _____
 - o Fundraising _____
 - o Other (Please describe in the textbox below.) _____
7. How useful are the information and resources provided in the *Children's Bureau Express* newsletter and/or website?
- o Very useful
 - o Useful
 - o Somewhat useful
 - o Not useful
8. Please indicate the formats you prefer to **receive** information from the *Children's Bureau Express*. (Select all that apply.)
- o Handouts
 - o Articles
 - o Issue briefs
 - o Toolkits
 - o Videos
 - o Social media posts
 - o Shareable graphics
 - o Podcasts
 - o Webinars
 - o Conference presentations
 - o Conference booths
 - o Other (Please describe in the textbox below.) _____
9. Please indicate how you prefer to **read** information from the *Children's Bureau Express*. (Select all that apply.)
- o Email newsletter
 - o Mobile device
 - o Internet browser
 - o Print
 - o Other (Please describe in the textbox below.) _____

10. How likely are you to share information from the *Children's Bureau Express*?

- ☐ Very Likely
- ☐ Likely
- ☐ Unlikely
- ☐ Very Unlikely
- ☐ I'm not sure yet

11. [If "Likely" or "Very likely" is selected in Q10] Please indicate with whom do you plan to share the information you found on the *Children's Bureau Express*? (Select all that apply.)

- ☐ Families or clients
- ☐ Youth in foster care (current or former)
- ☐ My supervisor or director
- ☐ Staff who report directly to me
- ☐ Colleagues
- ☐ Policymakers
- ☐ Legal professionals in my community or network
- ☐ Child welfare advocates
- ☐ Child welfare professionals in my community or network
- ☐ Mental health or substance use providers in my community or network
- ☐ Other related professionals
- ☐ Other (Please describe in the textbox below.) _____

12. We have made changes to the Children's Bureau Express website, please rate on a scale of 1 (poor) to 5 (excellent), your experience with the following items on the current *Children's Bureau Express* website **and** explain your answers in the textbox provided.

- ☐ Ease of finding information
- ☐ Ease of sharing information and resources from the site
- ☐ Appeal of the website design
- ☐ Quality of the search tool

13. Please explain your rating for the questions above. _____

14. [If "more than 4 times a year" is selected in Q3] We have made changes to the *Children's Bureau Express* website. How do you feel about the new website compared to the old website? (e.g., ease of finding information, ease of sharing information, appeal of the website design, quality of the search tool). _____

15. What suggestions do you have to improve or make future issues of the *Children's Bureau Express* more useful (e.g., different format, specific topics, distribution frequency)? _____