



# Appeal of a PBGC Benefit Determination

**PBGC Form 724**

Approved OMB 1212-0061  
Expires X/XX/2028

Pension Benefit Guaranty Corporation  
P.O. Box 151750 Alexandria Virginia 22315-1750

**For assistance, call 1-800-400-7242 ext. 4090**

As a recipient of a PBGC benefit determination, you have the right to appeal PBGC's determination of your benefit if you can provide a specific reason why the determination is wrong. If you simply have a question about your benefit or how it was calculated, you should call PBGC's Customer Contact Center at 1-800-400-7242. You have **45 calendar days** from the date on PBGC's determination letter to submit an appeal. If you need more time to prepare your appeal, you must request an extension from the Appeals Division before the 45-calendar-day limit expires. You may file an appeal by using this form or by sending a letter, e-mail or fax that includes the information requested on this form. If you use this form, please use dark ink and be sure to print clearly. Mail this form, and copies of appropriate documents, to the address shown on page 2. If you have questions about the appeals process, please refer to PBGC's brochure *Your Right to Appeal*, or call the Appeals Division at 1-800-400-7242 ext. 4090.

## 1. Appellant Information (Specify one)

☐ Participant      ☐ Beneficiary of a Deceased Participant      ☐ Alternate Payee

Last Name  First Name

Middle Name  Other Name(s) Used

Customer ID Number (leave blank if you don't have one)

Date of Birth (mm/dd/yyyy)

Sex

MALE ☐

FEMALE ☐

Mailing Address

Apartment / Suite / Route Number

City

State  Zip Code

E-mail (optional)

Country

Daytime Phone

Extension

Evening Phone

## 2. Plan Information

Plan Name

PBGC Case Number

Date of PBGC Benefit Determination Letter you are appealing  
(You must submit this form no later than 45 calendar days from the date on the Benefit Determination Letter.)

(mm/dd/yyyy)

## 3. Explain the specific reason(s) why you believe PBGC's benefit determination is incorrect.

(Use additional pages, if necessary.)

**4. Do you have documents to support your appeal (for example, plan pension calculation sheets or letters from the plan or company officials)?**YES ☐ (Please submit only a copy of the document(s)—do not send originals.)NO ☐**5. Authorized Representative Information (if any)** If you are representing the Appellant identified in Item 1, select the correct box below and complete the remaining information.☐ An attorney representing the Appellant☐ A spouse, family member, or other person assisting the Appellant with this appeal

If you have not already sent PBGC an original notarized power of attorney signed by the Appellant giving you the authority to act on the Appellant's behalf, you must submit one with this form.

Last Name  First Name Middle Name  Company / Firm Name Mailing Address  Apartment / Suite / Route Number City  State  Zip Code E-mail (optional)  Country Daytime Phone  Extension  Evening Phone **6. Signature of Appellant or Authorized Representative** – You must sign and date this request. Knowingly and willfully making false, fictitious or fraudulent statements to the Pension Benefit Guaranty Corporation is a crime punishable under Title 18, Section 1001, United States Code. I declare under penalty of perjury that all of the information I have provided on this form is true and correct to the best of my knowledge.

SIGNATURE

DATE

**HOW TO FILE:** You may submit this completed form one of the following ways:

1) You may mail this completed form, any additional pages, copies of supporting documents (if any), and a power of attorney (if required - see item 5) to:

Pension Benefit Guaranty Corporation  
Attention: Appeals Division  
Post Office Box 151750  
Alexandria, VA 22315-1750

2) You may fax your request to the Appeals Division at (202) 229-4095 or (202) 229-4091.

3) You may attach this form to an e-mail sent to [appeals@pbgc.gov](mailto:appeals@pbgc.gov).4) You may send an e-mail to [appeals@pbgc.gov](mailto:appeals@pbgc.gov) provided you answer all of the questions on this form in your e-mail.

The Appeals Division will acknowledge your correspondence. If you have any questions, call the Appeals Division at 1-800-400-7242 ext. 4090.

## **PBGC Privacy Act Notice**

The Privacy Act of 1974, as amended, 5 U.S.C. § 552a (1994), requires PBGC to give you this notice when collecting information from you. PBGC uses the information to resolve administrative appeals of matters specified in 29 C.F.R. § 4003.1(e). Your Customer ID Number is used by PBGC to identify your records within PBGC, to report income for tax purposes, and to respond to lawful requests for information about you from other individuals and entities. Your response is voluntary. However, failure to provide information to PBGC, including your Customer ID Number, may delay or prevent PBGC from calculating and paying your pension benefits.

The PBGC may release information about you to other individuals and entities when necessary and appropriate under the Privacy Act, including: to a third party who may be aggrieved by a decision of the Appeals Board such as an alternate payee under a qualified domestic relations order; to a third party to make benefit payments to you; or to a labor organization that represents you.

PBGC may also release information about you to appropriate law enforcement agencies when PBGC becomes aware of a possible violation of civil or criminal law. If PBGC, an employee of PBGC, the United States, or another agency of the United States is involved in litigation, PBGC may provide relevant information about you to a court or other adjudicative body or to the Department of Justice when it represents PBGC. PBGC may also provide information about you to the Office of Management and Budget in connection with review of private relief legislation or to a Congressional office in response to an inquiry that office makes about you at your request.

PBGC publishes notices in the *Federal Register* that describe in more detail when information about you may be made available to others. A copy of the most recent *Federal Register* notice may be obtained from PBGC's Customer Contact Center by calling toll-free 1-800-400-7242. If you are deaf or hard of hearing or have a speech disability, please dial 7-1-1 to access telecommunications relay services. PBGC's authority to collect information from you, including your Customer ID Number, is derived from 29 U.S.C. §§ 1055, 1056(d)(3), 1302, 1321, 1322, 1322a, 1341 and 1350 (1994). If you have any other privacy-related questions or concerns, you may contact PBGC's Disclosure Officer at 1-800-400-7242 extension 4040.

## **Paperwork Reduction Act Notice**

The PBGC needs this information, which is required to be filed under 29 CFR Part 4003, so that it can handle appeals of PBGC initial determinations in certain circumstances. PBGC estimates that it will take an average of 0.78 hours and \$100 to comply with these requirements. If you have any comments concerning the accuracy of this estimate or suggestions for improving this form, please send your comments to the Pension Benefit Guaranty Corporation, Regulatory Affairs Division, Office of the General Counsel, 445 12th Street, SW, Washington, DC 20024-2101. This collection of information has been approved by the Office of Management and Budget (OMB) under control number 1212-0061 (expires 7/31/2025). Under the Paperwork Reduction Act, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.