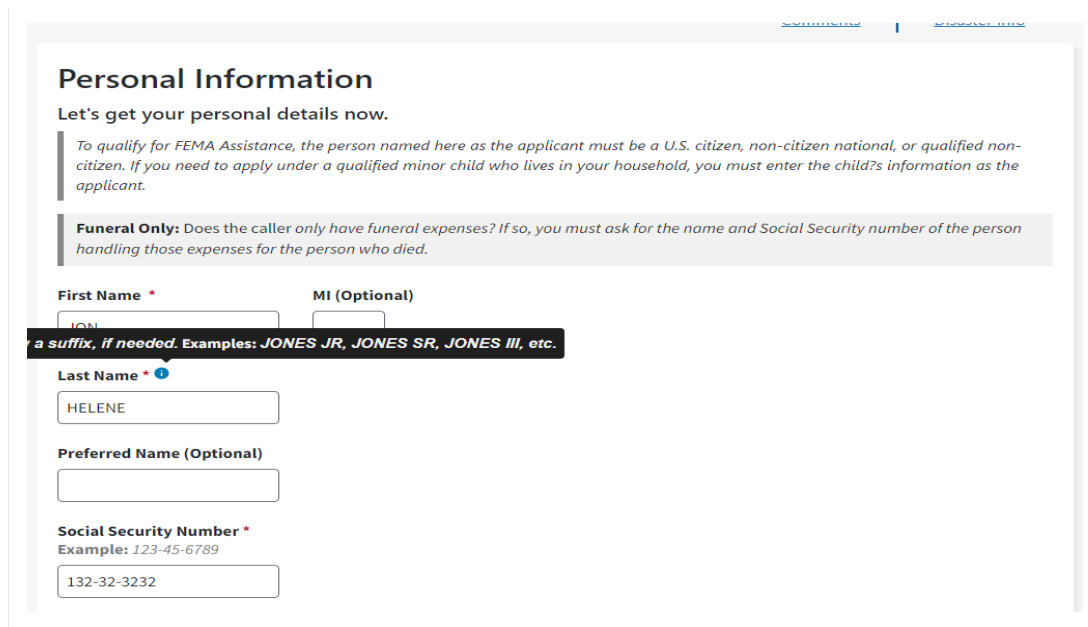


# 1660-0002 Disaster Registration Intake “Call Center” Updates

## Personal Information Screen

Old Version with “Preferred Name (Optional)” and “non-Citizen” language. \*Co-applicant page updated\* \*No original screenshot provided\*



The screenshot shows the 'Personal Information' screen from the old version of the system. It includes a title, a sub-header, and a paragraph of instructions. Below this is a 'Funeral Only' section with a question. The form fields include 'First Name \*', 'MI (Optional)', 'Last Name \*', 'Preferred Name (Optional)', and 'Social Security Number \*'. A tooltip is visible over the 'Last Name' field, stating: 'a suffix, if needed. Examples: JONES JR, JONES SR, JONES III, etc.'

**Personal Information**

Let's get your personal details now.

To qualify for FEMA Assistance, the person named here as the applicant must be a U.S. citizen, non-citizen national, or qualified non-citizen. If you need to apply under a qualified minor child who lives in your household, you must enter the child's information as the applicant.

**Funeral Only:** Does the caller only have funeral expenses? If so, you must ask for the name and Social Security number of the person handling those expenses for the person who died.

**First Name \*** **MI (Optional)**

**Last Name \*** 

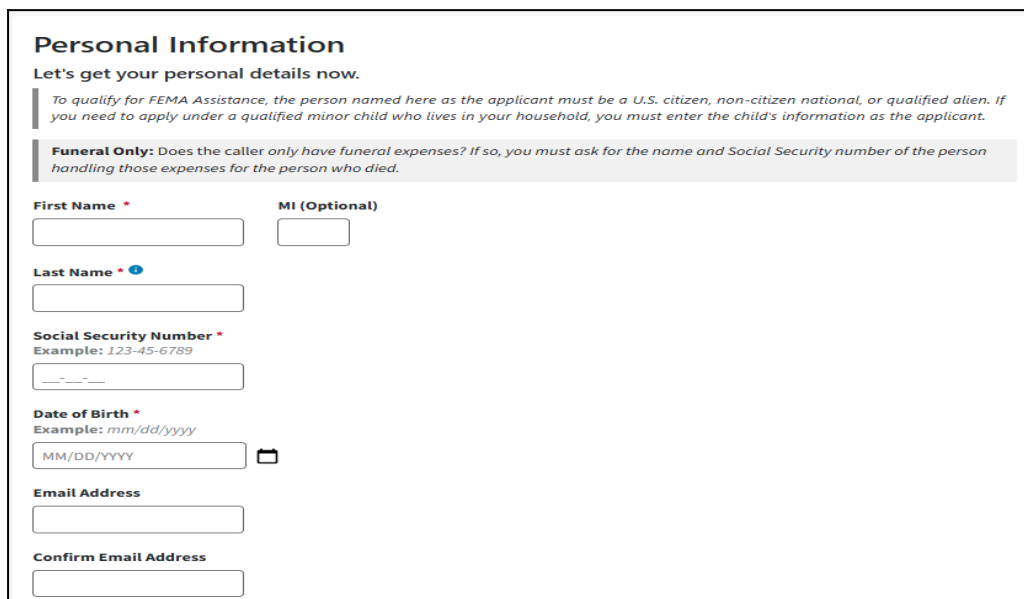
HELENE

**Preferred Name (Optional)**

**Social Security Number \***  
Example: 123-45-6789

132-32-3232

New Version “Preferred Name (Optional)” removed, and “non-Citizen” changed to “Alien”.



The screenshot shows the 'Personal Information' screen from the new version of the system. It includes a title, a sub-header, and a paragraph of instructions. Below this is a 'Funeral Only' section with a question. The form fields include 'First Name \*', 'MI (Optional)', 'Last Name \*', 'Social Security Number \*', 'Date of Birth \*', 'Email Address', and 'Confirm Email Address'.

**Personal Information**

Let's get your personal details now.

To qualify for FEMA Assistance, the person named here as the applicant must be a U.S. citizen, non-citizen national, or qualified alien. If you need to apply under a qualified minor child who lives in your household, you must enter the child's information as the applicant.

**Funeral Only:** Does the caller only have funeral expenses? If so, you must ask for the name and Social Security number of the person handling those expenses for the person who died.

**First Name \*** **MI (Optional)**

**Last Name \*** 

**Social Security Number \***  
Example: 123-45-6789

**Date of Birth \***  
Example: mm/dd/yyyy

**Email Address**

**Confirm Email Address**

# Demographics Screen **Removed**

Demographics

Not secure | https://qa.soardte.fema.net/DAC-CC/personal/demographics

Records Manage...TPS Team Home PageConnect - HomeIA Programs - Fraud...IHP CorrespondenceIA Programs - Fraud...JADE ConsoleFraud QueueIA Programs - IHP C...Letter Sharepoint Pe...Coordi...

DisasterAssistance.gov

Exit Application

Applicant: JON HELENEApp ID: 81-0137233State: FLDisaster #: 1630

CommentsDisaster InfoReferrals

Intro and Identification +Disaster ReviewNeedsLosses +Other Information -Income InformationBanking InformationNotificationsDisability NeedsOther NeedsDemographicsReview Application

## Demographics

**AUTHORITY:** FEMA collects, uses, maintains, retrieves, analyzes, and disseminates the records within this system under the authority of the Robert T. Stafford Disaster Relief and Emergency Assistance Act (the Stafford Act), Section 308 Nondiscrimination in Disaster Assistance, 42 U.S.C. 5151.

**PRINCIPAL PURPOSE(S):** This information is being collected for the purpose of analyzing demographic data to determine if any inequities exist in the distribution of disaster assistance and to assess changes to policies and procedures to better assist underserved communities if such inequities are found.

**ROUTINE USE(S):** FEMA may share the personal information of U.S. citizens and lawful permanent residents contained in their disaster assistance files outside of FEMA as generally permitted under 5 U.S.C. § 552a(b) of the Privacy Act of 1974, as amended. FEMA may share the personal information of non-citizens, as permitted by the following Privacy Impact Assessments: DHS/FEMA/PIA-012(a) Disaster Assistance Improvement Plain (DAIP) (Nov. 16, 2012); DHS/FEMA/PIA-027 National Emergency Management Information System - Individual Assistance (NEMIS-IA) Web-based and Client-based Modules (June 29, 2012); DHS/FEMA/PIA-015 Quality Assurance Recording System (Aug. 15, 2014).

**VOLUNTARY RESPONSE:** Providing responses to the demographic questions is voluntary. There are no consequences for not providing the information. Failure to provide demographic data will not affect your potential eligibility for disaster assistance.

**What is your race or ethnicity? \***  
Check **all** that apply.

☐ American Indian or Alaska Native☐ Asian☐ Black or African American☐ Hispanic or Latino

Demographics

Not secure | https://qa.soardte.fema.net/DAC-CC/personal/demographics

Records Manage...TPS Team Home PageConnect - HomeIA Programs - Fraud...IHP CorrespondenceIA Programs - Fraud...JADE ConsoleFraud QueueIA Programs - IHP C...Letter Sharepoint Pe...Coordi...

What is your gender? \*  
Check **all** that apply.

☐ Female☐ Male☐ Another Identity (including non-binary or gender non-conforming)☒ Prefer not to answer.

Are you an enrolled member of a Tribal Nation? \*  
YesNoPrefer not to answer.

Tribal Nation Name \*  
Enter a few characters for the tribal name and select a tribe from the list.  
Search for your tribe.  
If you can't find your tribe, select **Other Tribe Not Listed Here**.

What is your highest level of education? \*  
- SELECT -  
- SELECT -  
DID NOT COMPLETE HIGH SCHOOL.  
HIGH SCHOOL GRADUATE/GED  
SOME COLLEGE  
ASSOCIATE DEGREE  
BACHELOR'S DEGREE  
MASTER'S DEGREE  
DOCTORAL DEGREE  
PREFER NOT TO ANSWER.

Next

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Demographics

Not secure | https://qa.soardte.fema.net/DAC-CC/personal/demographics

Records Manageme...TPS Team Home PageConnect - HomeIA Programs - Fraud...IHP CorrespondenceIA Programs - Fraud...JADE ConsoleFraud QueueIA Programs - IHP C...Letter Sharepoint Pe...Coordinatic

What is your gender? \*

Check **all** that apply.

☐ Female

☐ Male

☐ Another Identity (including non-binary or gender non-conforming)

☒ Prefer not to answer.

Are you an enrolled member of a Tribal Nation? \*

☒ Yes ☐ No ☐ Prefer not to answer.

Tribal Nation Name \*

Enter a few characters for the tribal name and select a tribe from the list.

Search for your tribe.

If you can't find your tribe, select **Other Tribe Not Listed Here**.

What is your highest level of education? \*

- SFI FCT -

Field can't be blank.

What is your marital status? \*

- SELECT -

- SELECT -

DIVORCED

MARRIED OR LIVING WITH PARTNER

NEVER MARRIED

SEPARATED

WIDOWED

PREFER NOT TO ANSWER.

Next

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Department of Homeland Security.