

Part 1: Respondent Identification

Reporting Period:	December, 2024
Company Name:	<input type="text"/>
Doing Business As:	<input type="text"/>
Location:	<input type="text"/>
Respondent Type:	<input type="text" value="Municipal"/>

Part 2: Definitions

- **CUSTOMER:** each utility-owned meter at a residential dwelling or building (except in cases where the customer is the dwelling/building to avoid the potential for duplicate reporting).
- **TOTAL CUSTOMERS:** grand total sum of residential, including multifamily, customers served regarding lighting, refrigeration, cooking, and laundry.
- **RESIDENTIAL, INCLUDING MULTIFAMILY:** single family dwellings, mobile homes, and individual lighting, refrigeration, cooking, and laundry.
- **FINAL NOTICES:** the last notice sent to residential customers via mail, email, phone, and/or text (cut-off notice, or termination notice).
- **DISCONNECTIONS:** the involuntary shut-off of a residential customer's electricity and/or natural gas service, including voluntary disconnections.
- **RECONNECTIONS:** the turning back on of electricity and/or natural gas service to a residential customer.
- **BILL NONPAYMENT REASONS:** situations when residential customers are unable to or fail to pay their bills, resulting in disconnection as a result.

Part 3: States and Services

- 1) In how many states does your establishment provide electricity and/or natural gas service to residential customers? Please include the District of Columbia and Puerto Rico, if applicable.
- 2) Does your establishment provide only electricity service, only natural gas service, or both electricity and natural gas services to residential customers (in any state)?

Cancel



multiple metering is used for special services (for example, water heating, space heating, etc.) in the same dwelling regardless of payment status, including non-delinquent customers.

ly and master-metered multifamily dwellings where energy is consumed primarily for space and water heating, air conditioning, or other services, and the utility disconnects service for 3 days or more before being disconnected (also called a final notice, disconnect notice, delinquent notice, late notice, or other notice) due to bill nonpayment reasons; or

gas service(s) (also called a service disconnect, cut-off or turn-off, or termination) due to bill nonpayment reasons; or

customer whose service was previously involuntarily disconnected (also called a service reconnect, reactivation, or restoration) due to bill nonpayment reasons, are in arrears or debt, and their electricity and/or natural gas service will be, is, or has been disconnected.

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No. 1905-0214
Expiration Date: 12/31/2027
Duration: 2 hours

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For each state represented in the total states in Schedule 1 – Question 1, complete the table and so on. If you operate in more than three (3) states, please use the EIA Res

You may provide both electricity and natural gas services in particular states. For each state by utility type combinations. For example, if you operate in two states and

Part 4: Residential utility total customers, final notices

More detailed definitions of terms are provided previously in this document and

For each table in Schedule 2, select ONLY ONE of either "Electricity" or "Gas" data. If you provide gas in one state, please complete two tables.

For each table in Schedule 2, select ONLY ONE state in which you provide utility

For each table in Schedule 2, please provide data for each month of ONLY the

In Line 1 of each table, enter the total number of residential, including multifamily

In Line 2 of each table, enter the total number of residential, including multifamily

In Line 3 of each table, enter the total number of residential, including multifamily

In Line 4 of each table, enter the total number of residential, including multifamily

If you encounter any reporting issues, concerns, barriers, or limitations or if you cannot provide a detailed explanation of your special situation. These can include discrepancies between residential and commercial customers, etc. You may also provide any

ADDITIONAL INSTRUCTIONS FOR SCHEDULE 2

State:

	ELECTRICITY	JAN	FEB	MAR
1	Total customers	<input type="text"/>	<input type="text"/>	<input type="text"/>
2	Final notices	<input type="text"/>	<input type="text"/>	<input type="text"/>

1	Total customers	<input type="text"/>	<input type="text"/>	<input type="text"/>
2	Final notices	<input type="text"/>	<input type="text"/>	<input type="text"/>
3	Disconnections	<input type="text"/>	<input type="text"/>	<input type="text"/>
4	Reconnections	<input type="text"/>	<input type="text"/>	<input type="text"/>

**Additional Comments: Explain any reporting issues, concerns, b
disconnection moratorium, etc.), or any other comments you w**



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ects or fluctuations in the information reported for the reference year (like a

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Complete two tables.

Complete as many tables as

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IN PROGRESS

✓ Schedule 1

✓ Schedule 2

Review

Review

Part 1: Respondent Identification

Reporting Period:	Decem
Company Name:	<input type="text"/>
Doing Business As:	<input type="text"/>
Location:	<input type="text"/>
Respondent Type:	<input type="text" value="Municipal"/>

Part 2: Definitions

- **CUSTOMER:** each utility-owned meter at a residential dwelling customer is the dwelling/building to avoid the potential for double counting.
- **TOTAL CUSTOMERS:** grand total sum of residential, including commercial and industrial.
- **RESIDENTIAL, INCLUDING MULTIFAMILY:** single family dwelling, including multifamily dwellings, for lighting, refrigeration, cooking, and laundry.
- **FINAL NOTICES:** the last notice sent to residential customers (e.g., shut-off notice, or termination notice).
- **DISCONNECTIONS:** the involuntary shut-off of a residential customer's electricity and/or natural gas service, excluding voluntary disconnections.
- **RECONNECTIONS:** the turning back on of electricity and/or natural gas service to a residential customer.
- **BILL NONPAYMENT REASONS:** situations when residential customers do not pay their bills, resulting in disconnections.

Part 3: States and Services

- 1) In how many states does your establishment provide electricity and/or natural gas service to residential customers? Please include the District of Columbia and Puerto Rico, if applicable.
- 2) Does your establishment provide only electricity service, only natural gas service, or both electricity and natural gas services to residential customers (in any state)?

More detailed definitions of terms are provided previously in this document and are available in the Appendix.

For each table in Schedule 2, select ONLY ONE of either "Electricity" or "Gas" and

1) In how many states does your establishment provide electricity and/or natural gas services to residential customers? Please include the District of Columbia and Puerto Rico, if applicable.

2) Does your establishment provide only electricity service, only natural gas service, or both electricity and natural gas services to residential customers (in any state)?

More detailed definitions of terms are provided previously in this document and in the instructions to Schedule 2.

For each table in Schedule 2, select ONLY ONE of either "Electricity" or "Gas" depending on the service you provide to residential customers. If you provide both electricity and natural gas in one state, please complete two tables.

For each table in Schedule 2, select ONLY ONE state in which you provide utility services to residential customers.

For each table in Schedule 2, please provide data for each month of ONLY the state you selected.

In Line 1 of each table, enter the total number of residential, including multifamily, customers.

In Line 2 of each table, enter the total number of residential, including multifamily, customers that received final notices.

In Line 3 of each table, enter the total number of residential, including multifamily, customers that were disconnected.

In Line 4 of each table, enter the total number of residential, including multifamily, customers that were reconnected.

If you encounter any reporting issues, concerns, barriers, or limitations or if you have a special situation, please provide a detailed explanation of your special situation. These can include disconnection moratoriums, differences between residential and commercial customers, etc. You may also provide any other information that you believe is relevant.

ADDITIONAL INSTRUCTIONS FOR SCHEDULE 2

State: 

	ELECTRICITY	JAN	FEB	MAR
1	Total customers	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="1"/>
2	Final notices	<input type="text"/>	<input type="text"/>	<input type="text"/>
3	Disconnections	<input type="text"/>	<input type="text"/>	<input type="text"/>
4	Reconnections	<input type="text"/>	<input type="text"/>	<input type="text"/>

Additional Comments: Explain any reporting issues, concerns, barriers, or limitations (e.g., disconnection moratorium, etc.), or any other comments you want to provide.

Additional Comments: Explain any reporting issues, concerns, or other comments you want to share (e.g., a disconnection moratorium, etc.), or any other comments you want to share.

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g or building (except in cases where multiple metering is used for special service duplicate reporting.

; multifamily, customers served regardless of payment status, including non-dwellings, mobile homes, and individually and master-metered multifamily dwelling

via mail, email, phone, and/or text a day or more before being disconnected (a

ustomer's electricity and/or natural gas service(s) (also called a service disconn

atural gas service to a residential customer whose service was previously invol customers are unable to or fail to pay their account balance, are in arrears or de

Electricity and/or natural gas service to residential Puerto Rico, if applicable.

Electricity, only natural gas service, or both electricity and natural

Electricity

in this document and on the form itself.

Electricity" or "Gas" depending on what service you provide. Do NOT combine Electricity and Natural

Electricity and/or natural gas service to residential customers in Puerto Rico, if applicable.

Electricity, only natural gas service, or both electricity and natural gas service.

Electricity 

Information provided in this document and on the form itself.

Report "Electricity" or "Gas" depending on what service you provide. Do NOT combine Electricity and Natural Gas.

Report only for the reporting period you provide utilities, including the District of Columbia and Puerto Rico, if applicable.

Report for the full 12-month period of ONLY the reporting year, starting with January and ending with December. The reporting period cannot be a partial year.

Report for all customers, including multifamily, regardless of delinquency status.

Report for all customers, including multifamily, final notices sent out to customers for bill nonpayment reasons.

Report for all customers, including multifamily, disconnections for bill nonpayment reasons.

Report for all customers, including multifamily, reconnections for bill nonpayment reasons.

For any reporting limitations or if you would like to identify any unusual aspects or fluctuations in the information you report, these can include disconnection moratoriums, record keeping limitations, difficulty differentiating between types of customers. You may also provide any comment you feel is pertinent to provide context to your unique situation.

	MAR	APR	MAY	JUN	JUL	AUG
1	1	1				

For any reporting limitations, concerns, barriers, or limitations, identify any unusual aspects or fluctuations in the information you report. Provide any comments you want to provide.



Electricity and Natural Gas customer data in any table. If you provide both electricity and natural

applicable.

number. The reporting year is clearly displayed on the form.

reasons.

In the information you provided for the reporting year, please use the comment area and try differentiating between electricity vs. natural gas disconnections, difficult differentiating unique situation.

JUL	AUG	SEP	OCT	NOV	DEC
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<input type="text"/>					
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