

## **SURVEY QUESTIONS**

### **FMCS STAKEHOLDER SURVEY FOR QUALITATIVE FEEDBACK ON AGENCY SERVICE DELIVERY OMB NO. 3076-0017**

#### Collective Bargaining Mediation Survey Questions

Link to survey questions can be found [here](#).

Questions:

1. Please indicate how satisfied were you with the services provided by your FMCS mediator(s) overall.
2. How likely are you to recommend working with FMCS to colleagues and associates?

#### Grievance Mediation Survey Questions

Link to survey questions can be found [here](#).

Questions:

1. How likely are you to recommend working with FMCS to colleagues and associates?
2. Please indicate how satisfied were you with the services provided by your FMCS mediator(s) overall.

#### Relationship Development Facilitation Survey Questions

Link to survey questions can be found [here](#).

Questions:

1. Please indicate how satisfied were you with the services provided by your FMCS mediator(s) overall.
2. Did the recent FMCS facilitation help your group's participants achieve their objectives and/or preserve or improve their working relationship?
3. How likely are you to recommend working with FMCS to colleagues and associates?

#### Relationship Development and Training Survey Questions

Link to survey questions can be found [here](#).

Questions:

1. Please indicate how satisfied were you with the services provided by your FMCS mediator(s) overall.

2. Did the recent FMCS assistance or training program help your group's participants achieve their objectives and/or build their knowledge and skills?
3. How likely are you to recommend working with FMCS to colleagues and associates?