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|  | **U.S. Office of Special Counsel**Follow-Up Mediation Survey |  |

Thank you for participating in our follow-up survey. Your feedback is important.

**For the purpose of this survey, the word “mediation” refers to all interactions with the OSC ADR Unit.**

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| 1. Did your OSC mediation result in a settlement agreement?[ ]  Yes[ ]  No[ ]  N/A[ ]  Don’t Know |   |
| If **YES**: | If **NO**, **N/A**, or **DON’T KNOW**: |
| 2. My understanding of the settlement when I signed it was correct.[ ]  Agree Strongly[ ]  Agree Somewhat[ ]  Neither[ ]  Disagree Somewhat[ ]  Disagree Strongly [ ]  N/APlease explain your answer.     \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | 2. My workplace situation improved because I went through mediation.[ ]  Agree Strongly[ ]  Agree Somewhat[ ]  Neither[ ]  Disagree Somewhat[ ]  Disagree Strongly [ ]  N/APlease explain your answer.     \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| 3. I am satisfied with the settlement.[ ]  Agree Strongly[ ]  Agree Somewhat[ ]  Neither[ ]  Disagree Somewhat[ ]  Disagree Strongly [ ]  N/A | 3. I would use mediation in the future.[ ]  Agree Strongly[ ]  Agree Somewhat[ ]  Neither[ ]  Disagree Somewhat[ ]  Disagree Strongly [ ]  N/A |
| Please explain your answer.     \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_4. My workplace situation improved because I went through mediation.[ ]  Agree Strongly[ ]  Agree Somewhat[ ]  Neither[ ]  Disagree Somewhat[ ]  Disagree Strongly [ ]  N/APlease explain your answer.     \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_5. I would use mediation in the future.[ ]  Agree Strongly[ ]  Agree Somewhat[ ]  Neither[ ]  Disagree Somewhat[ ]  Disagree Strongly [ ]  N/A6. I would recommend mediation at OSC to a colleague or friend.[ ]  Agree Strongly[ ]  Agree Somewhat[ ]  Neither[ ]  Disagree Somewhat[ ]  Disagree Strongly [ ]  N/A | 4. I would recommend mediation at OSC to a colleague or friend.[ ]  Agree Strongly[ ]  Agree Somewhat[ ]  Neither[ ]  Disagree Somewhat[ ]  Disagree Strongly [ ]  N/A |