



U.S. Office of Special Counsel
Follow-Up Mediation Survey



Thank you for participating in our follow-up survey. Your feedback is important.

For the purpose of this survey, the word “mediation” refers to all interactions with the OSC ADR Unit.

1. Did your OSC mediation result in a settlement agreement?

- ☐ Yes
☐ No
☐ N/A
☐ Don't Know

If YES:

2. My understanding of the settlement when I signed it was correct.

- ☐ Agree Strongly
☐ Agree Somewhat
☐ Neither
☐ Disagree Somewhat
☐ Disagree Strongly
☐ N/A

Please explain your answer.

3. I am satisfied with the settlement.

- ☐ Agree Strongly
☐ Agree Somewhat
☐ Neither
☐ Disagree Somewhat
☐ Disagree Strongly
☐ N/A

Please explain your answer.

If NO, N/A, or DON'T KNOW:

2. My workplace situation improved because I went through mediation.

- ☐ Agree Strongly
☐ Agree Somewhat
☐ Neither
☐ Disagree Somewhat
☐ Disagree Strongly
☐ N/A

Please explain your answer.

3. I would use mediation in the future.

- ☐ Agree Strongly
☐ Agree Somewhat
☐ Neither
☐ Disagree Somewhat
☐ Disagree Strongly
☐ N/A

4. I would recommend mediation at OSC to a colleague or friend.

- ☐ Agree Strongly
☐ Agree Somewhat
☐ Neither
☐ Disagree Somewhat
☐ Disagree Strongly

☐ N/A

4. My workplace situation improved because I went through mediation.

- ☐ Agree Strongly
- ☐ Agree Somewhat
- ☐ Neither
- ☐ Disagree Somewhat
- ☐ Disagree Strongly
- ☐ N/A

Please explain your answer.

5. I would use mediation in the future.

- ☐ Agree Strongly
- ☐ Agree Somewhat
- ☐ Neither
- ☐ Disagree Somewhat
- ☐ Disagree Strongly
- ☐ N/A

6. I would recommend mediation at OSC to a colleague or friend.

- ☐ Agree Strongly
- ☐ Agree Somewhat
- ☐ Neither
- ☐ Disagree Somewhat
- ☐ Disagree Strongly
- ☐ N/A