

Audit Lead to Populate Column A
PO may add additional rows if needed for multiple root causes

Example: *Wound care was not provided as ordered by the PCP.*

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Please describe the cause(s) that led to the non-compliance.
If more than one root cause exists for an issue in Column A, please enter each root cause in a new row by inserting an additional rows.

The PCP incorrectly entered wound care orders into the EMR.

PO was under the impression that wound care could be ordered by RNs.

<p>Please identify the specific actions that will be taken to remediate any impacted participants, if remediation is possible.</p>
<p><i>Provider EMR review of all participants receiving wound care to ensure orders are current and aligned with PCP plan of care.</i></p>
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What specific actions will be taken to address each cause and prevent future non-compliance.

Provider EMR Training

- 1) RN Scope training*
- 2) Wound care policy updates to include all wound care orders will require PCP order or co-signature prior to being executed by nursing staff.*
- 3) Policy update indicating verbal orders will not be utilized.*

<p>Please identify the staff responsible for the implementation of the corrective action plan. If multiple actions/changes will be implemented, please identify the staff responsible for implementing each action/change.</p>
<p>Medical Director</p>
<p>1) Nursing Director 2) Nursing Director, Quality Director 3) Nursing Director, Medical Director</p>

<p>Please identify the specific, objective, and measurable monitoring activities the PO will undertake to evaluate the effectiveness of the changes implemented to prevent future non-compliance. If multiple monitoring activities will be implemented, please identify each monitoring activity.</p>
<p><i>Every two weeks, Medical director will review 5 differing participant charts undergoing wound care to ensure PCP orders are correctly entered.</i></p>
<p><i>Every two weeks, Nursing Director will review 5 differing participant charts undergoing wound care to ensure nurses are effectuating PCP orders as written.</i></p>

<p>Please identify the staff responsible for monitoring and evaluating the effectiveness of the CAP. If multiple actions/changes will be implemented, please identify the staff responsible for monitoring each action/change.</p>
<i>Quality Director, Executive Director</i>
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<p>Please describe how the CAP will be integrated into the PO's compliance and/or quality program in order to ensure compliance with CMS requirements. If multiple actions/changes will be implemented, please describe how each action/change will be integrated into the PO's compliance program.</p>
<p><i>Results will be collected, aggregated and analyzed and maintained in ongoing quality review. Results will be reported in monthly quality meeting and quarterly calls with BOD.</i></p>
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