

ICH CAHP Survey Crosswalk			
Question Text	Current Q#	Revised Q#	Justification for Removal
Where do you get your dialysis treatments?	Q1	Q1	N/A
How long have you been getting dialysis at [SAMPLE FACILITY NAME]?	Q2	Q2	N/A
In the last 3 months, how often did your kidney doctors listen carefully to you?	Q3	Removed	Technical Expert Panel (TEP) members noted that patients have limited contact with nephrologists, there is uncertainty around which provider elicited the poor rating if there are multiple providers within the same facility, and that facilities cannot hold nephrologists accountable for poor ICH CAHPS ratings. Psychometric analysis showed that the questions that made up the NCC composite could be removed without affecting the way the other two composites function. Focus groups with dialysis patients did not show concern with removing this question. To reduce the length of the survey, this question was removed.
In the last 3 months, how often did your kidney doctors explain things in a way that was easy for you to understand?	Q4	Removed	TEP members noted that patients have limited contact with nephrologists, there is uncertainty around which provider elicited the poor rating if there are multiple providers within the same facility, and that facilities cannot hold nephrologists accountable for poor ICH CAHPS ratings. Psychometric analysis showed that the questions that made up the NCC composite could be removed without affecting the way the other two composites function. Focus groups with dialysis patients did not show concern with removing this question. To reduce the length of the survey, this question was removed.
In the last 3 months, how often did your kidney doctors show respect for what you had to say?	Q5	Removed	TEP members noted that patients have limited contact with nephrologists, there is uncertainty around which provider elicited the poor rating if there are multiple providers within the same facility, and that facilities cannot hold nephrologists accountable for poor ICH CAHPS ratings. Psychometric analysis showed that the questions that made up the NCC composite could be removed without affecting the way the other two composites function. Focus groups with dialysis patients did not show concern with removing this question. To reduce the length of the survey, this question was removed.

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In the last 3 months, how often did your kidney doctors spend enough time with you?	Q6	Removed	TEP members noted that patients have limited contact with nephrologists, there is uncertainty around which provider elicited the poor rating if there are multiple providers within the same facility, and that facilities cannot hold nephrologists accountable for poor ICH CAHPS ratings. Psychometric analysis showed that the questions that made up the NCC composite could be removed without affecting the way the other two composites function. Focus groups with dialysis patients did not show concern with removing this question. To reduce the length of the survey, this question was removed.
In the last 3 months, how often did you feel your kidney doctors really cared about you as a person?	Q7	Removed	TEP members noted that patients have limited contact with nephrologists, there is uncertainty around which provider elicited the poor rating if there are multiple providers within the same facility, and that facilities cannot hold nephrologists accountable for poor ICH CAHPS ratings. Psychometric analysis showed that the questions that made up the NCC composite could be removed without affecting the way the other two composites function. Focus groups with dialysis patients did not show concern with removing this question. To reduce the length of the survey, this question was removed.
Using any number from 0 to 10, where 0 is the worst kidney doctors possible and 10 is the best kidney doctors possible, what number would you use to rate the kidney doctors you have now?	Q8	Removed	TEP members noted that patients have limited contact with nephrologists, there is uncertainty around which provider elicited the poor rating if there are multiple providers within the same facility, and that facilities cannot hold nephrologists accountable for poor ICH CAHPS ratings. Psychometric analysis did not show any impact with removing this rating question. Focus groups with dialysis patients did not show concern with removing this question. To reduce the length of the survey, this question was removed; however, we will monitor to see if the rating question should be added back in over time.

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Do your kidney doctors seem informed and up-to-date about the health care you receive from other doctors?	Q9	Removed	TEP members noted that patients have limited contact with nephrologists, there is uncertainty around which provider elicited the poor rating if there are multiple providers within the same facility, and that facilities cannot hold nephrologists accountable for poor ICH CAHPS ratings. Psychometric analysis showed that the questions that made up the NCC composite could be removed without affecting the way the other two composites function. Focus groups with dialysis patients did not show concern with removing this question. To reduce the length of the survey, this question was removed.
In the last 3 months, how often did the dialysis center staff listen carefully to you?	Q10	Q3	N/A
In the last 3 months, how often did the dialysis center staff explain things in a way that was easy for you to understand?	Q11	Q4	N/A
In the last 3 months, how often did the dialysis center staff show respect for what you had to say?	Q12	Q5	N/A
In the last 3 months, how often did the dialysis center staff spend enough time with you?	Q13	Q6	N/A
In the last 3 months, how often did you feel the dialysis center staff really cared about you as a person?	Q14	Removed	The CAHPS Consortium suggested the removal of this question and TEP members did not have concerns with this. Psychometric analysis showed that the QDCCO composite was not significantly impacted by its removal. To reduce the length of the survey, this question was removed.
In the last 3 months, how often did dialysis center staff make you as comfortable as possible during dialysis?	Q15	Q7	N/A
In the last 3 months, did dialysis center staff keep information about you and your health as private as possible from other patients?	Q16	Removed	Psychometric analysis indicated that the QDCCO composite continues to function well with this removed. TEP, CAHPS Consortium, and Focus Group sample patients agreed with the removal. To reduce the length of the survey, this question was removed.
In the last 3 months, did you feel comfortable asking the dialysis center staff everything you wanted about dialysis care?	Q17	Q8	N/A

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In the last 3 months, has anyone on the dialysis center staff asked you about how your kidney disease affects other parts of your life?	Q18	Removed	This is a stand-alone item not used in a composite or used for analyses. Removing this item had no analytic impact. TEP had no concerns with removing this item. To reduce the length of the survey, this question was removed.
The dialysis center staff can connect you to the dialysis machine through a graft, fistula, or catheter. Do you know how to take care of your graft, fistula, or catheter?	Q19	Q9	N/A
In the last 3 months, which one did they use most often to connect you to the dialysis machine?	Q20	Q10	N/A
In the last 3 months, how often did dialysis center staff insert your needles with as little pain as possible?	Q21	Removed	Psychometric analysis indicated that the QDCCO composite continues to function well with this removed. TEP, CAHPS Consortium, and Focus Group sample patients agreed with the removal. To reduce the length of the survey, this question was removed.
In the last 3 months, how often did dialysis center staff check you as closely as you wanted while you were on the dialysis machine?	Q22	Q11	N/A
In the last 3 months, did any problems occur during your dialysis?	Q23	Q12	N/A
In the last 3 months, how often was the dialysis center staff able to manage problems during your dialysis?	Q24	Q13	N/A
In the last 3 months, how often did dialysis center staff behave in a professional manner?	Q25	Q14	N/A
In the last 3 months, did dialysis center staff talk to you about what you should eat and drink?	Q26	Removed	Psychometric analysis indicated that the QDCCO composite continues to function well with this removed. TEP, CAHPS Consortium, and Focus Group sample patients agreed with the removal. To reduce the length of the survey, this question was removed.
In the last 3 months, how often did dialysis center staff explain blood test results in a way that was easy to understand?	Q27	Q15	N/A

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As a patient you have certain rights. For example, you have the right to be treated with respect and the right to privacy. Did this dialysis center ever give you any written information about your rights as a patient?	Q28	Q16	N/A
Did dialysis center staff at this center ever review your rights as a patient with you?	Q29	Q17	N/A
Has dialysis center staff ever told you what to do if you experience a health problem at home?	Q30	Q18	N/A
Has any dialysis center staff ever told you how to get off the machine if there is an emergency at the center?	Q31	Q19	N/A
Using any number from 0 to 10, where 0 is the worst dialysis center staff possible and 10 is the best dialysis center staff possible, what number would you use to rate your dialysis center staff?	Q32	Q20	N/A
In the last 3 months, when you arrived on time, how often did you get put on the dialysis machine within 15 minutes of your appointment or shift time?	Q33	Q21	N/A
In the last 3 months, how often was the dialysis center as clean as it could be?	Q34	Q22	N/A
Using any number from 0 to 10, where 0 is the worst dialysis center possible and 10 is the best dialysis center possible, what number would you use to rate this dialysis center?	Q35	Q23	N/A
You can treat kidney disease with dialysis at a center, a kidney transplant, or with dialysis at home. In the last 12 months, did your kidney doctors or dialysis center staff talk to you as much as you wanted about which treatment is right for you?	Q36	Q24	N/A
Are you eligible for a kidney transplant?	Q37	Q25	N/A
In the last 12 months, has a doctor or dialysis center staff explained to you why you are not eligible for a kidney transplant?	Q38	Q26	N/A

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Peritoneal dialysis is dialysis given through the belly and is usually done at home. In the last 12 months, did either your kidney doctors or dialysis center staff talk to you about peritoneal dialysis?	Q39	Q27	N/A
In the last 12 months, were you as involved as much as you wanted in choosing the treatment for kidney disease that is right for you?	Q40	Q28	N/A
In the last 12 months, were you ever unhappy with the care you received at the dialysis center or from your kidney doctors?	Q41	Q29	N/A
In the last 12 months, did you ever talk to someone on the dialysis center staff about this?	Q42	Q30	N/A
In the last 12 months, how often were you satisfied with the way they handled these problems?	Q43	Q31	N/A
Medicare and your State have special agencies that check the quality of care at this dialysis center. In the last 12 months, did you make a complaint to any of these agencies?	Q44	Removed	This is a stand-alone item not used in a composite or used for analyses. Removing this item had no analytic impact. TEP had no concerns with removing this item. To reduce the length of the survey, this question was removed.
In general, how would you rate your overall health?	Q45	Q32	N/A
In general, how would you rate your overall mental or emotional health?	Q46	Q33	N/A
Are you being treated for high blood pressure?	Q47	Removed	This question is not used in analyses so there is no impact by removing it. The TEP had no concerns with removal. To reduce the length of the survey, this question was removed.
Are you being treated for diabetes or high blood sugar?	Q48	Removed	This question is not used in analyses so there is no impact by removing it. The TEP had no concerns with removal. To reduce the length of the survey, this question was removed.
Are you being treated for heart disease or heart problems?	Q49	Removed	This question is only used in patient-mix adjustment analyses and has minimal impact to scores when removed. TEP had no concerns with removal. To reduce the length of the survey, this question was removed.

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Are you deaf or do you have serious difficulty hearing?	Q50	Removed	This question is only used in patient-mix adjustment analyses and has minimal impact to scores when removed. TEP had no concerns with removal. To reduce the length of the survey, this question was removed.
Are you blind or do you have serious difficulty seeing, even when wearing glasses?	Q51	Removed	This question is only used in patient-mix adjustment analyses and has minimal impact to scores when removed. TEP had no concerns with removal. To reduce the length of the survey, this question was removed.
Because of a physical, mental, or emotional condition, do you have serious difficulty concentrating, remembering, or making decisions?	Q52	Removed	This question is not used in analyses so there is no impact by removing it. The TEP had no concerns with removal. To reduce the length of the survey, this question was removed.
Do you have serious difficulty walking or climbing stairs?	Q53	Removed	This question is not used in analyses so there is no impact by removing it. The TEP had no concerns with removal. To reduce the length of the survey, this question was removed.
Do you have difficulty dressing or bathing?	Q54	Removed	This question is only used in patient-mix adjustment analyses and has minimal impact to scores when removed. TEP had no concerns with removal. To reduce the length of the survey, this question was removed.
Because of a physical, mental, or emotional condition, do you have difficulty doing errands alone, such as visiting a doctor's office or shopping?	Q55	Removed	This question is not used in analyses so there is no impact by removing it. The TEP had no concerns with removal. To reduce the length of the survey, this question was removed.
What is the highest grade or level of school that you have completed?	Q56	Q34	N/A
What language do you mainly speak at home?	Q57	Q35	N/A
Are you of Spanish, Hispanic, or Latino origin or descent?	Q58	Removed	Combined with race question in new OMB race/ethnicity question.
What is your race?	Q59	Q36	N/A
Did someone help you complete this survey? (mail only)	Q60	Q37	N/A
Who helped you complete this survey? (mail only)	Q61	Removed	This question was not necessary to determine whether a mail survey was completed by a proxy. To reduce the length of the survey, this question was removed.
How did that person help you? (mail only)	Q62	Q38	N/A